Rochester Hills Public Library

500 Olde Towne Road, Rochester, MI

Mission:

Rochester Hills Public Library empowers people to explore and create with resources that enlighten, educate, entertain, and inform.

February 7, 2022 – 7 p.m.

Agenda

- I. Call to order of the regular meeting
- II. Public Comments*
- III. Minutes
 - A. Minutes of the of the annual meeting on January 10, 2022
 - B. Minutes of the of regular meeting on January 10, 2022
- IV. Treasurer's Report for January 2022
- V. Monthly bills for January 2022 in the amount of \$382,043.77
- VI. Communications
 - A. Customer Comments/Emails
 - B. Email comment regarding excellent customer service
 - C. Email comment regarding excellent customer service
 - D. RHPL 2021 Annual Report
 - E. 2021 RHPL Endowed Funds at the Community Foundation of Greater Rochester
 - F. 2021 RHPL Endowed Funds Analysis
 - G. 2022 Spring News & Views Newsletter
 - H. Draft of 2022 Community Survey
 - I. Press Coverage

VII. Reports

- A. Library Director
- B. Statistical Report
- VIII. Committee Updates
 - A. Board president appointment for committees:
 - Finance: Bob Bonam (Chair), Julianne Reyes, Chuck Stouffer, Michael Tyler
 - 2. Policy: Madge Lawson (Chair), Melinda Deel, Anne Kucher, Alice Moo

*Each individual should state their name and are permitted 3 minutes of comment time

- B. Review WORK-6a COVID-19 Safety and Emergency Preparedness Policy in light of the US Department of Labor ending the large employer Emergency Temporary Standards.
 - 1. Consider reverting to previously approved Work 6a COVID-19 Safety and Emergency Preparedness Policy.
- IX. Other Business
 - A. Public health agency requests for community blood drive and vaccination pop-up clinics at RHPL.
 - B. Board Comments
- X. Questions from the Liaisons
- XI. Adjournment

Minutes



Rochester Hills Public Library Board of Trustees Meeting January 10, 2021

 The Board of Trustees of the Rochester Hills Public Library held their annual meeting on Monday, January 10, 2022. The President called the meeting to order in the multipurpose room at the library at 7:00 pm. The presiding officer was Robert Bonam.

A quorum of the board was present including Melinda Deel, Madge Lawson, Julianne Reyes, and Chuck Stouffer. Anne Kucher was excused with a prior conflict.

Guests included Library Director Juliane Morian, City of Rochester Liaison Alice Moo, and Oakland Township Library Board Liaison Michael Tyler.

- II. Mr. Bonam appointed Mr. Stouffer as acting secretary since Ms. Kucher was absent.
- III. On a motion by Ms. Lawson, which Ms. Deel seconded, the board unanimously elected the following officers for 2021:
 - A. President: Madge Lawson
 - B. Vice-President: Anne Kucher
 - C. Treasurer: Robert Bonam
 - D. Secretary: Chuck Stouffer
- IV. On a motion by Ms. Lawson, which Mr. Stouffer seconded, the board unanimously approved the proposed depositories. They are the same depositories as last year.
- V. On a motion by Mr. Stouffer, which Ms. Lawson seconded, the board unanimously approved the following:
 - A. The board reaffirmed the library's Financial and Investment plan.
 - B. The board reaffirmed the library's Financial Procedures.
- VI. On a motion by Mr. Stouffer, which Ms. Deel seconded, the board unanimously approved reauthorizing the Finance Committee to manage library investments.
- VII. On a motion by Mr. Stouffer, which Ms. Deel seconded, the board unanimously approved the vendor checks eligible for single signatures.
- VIII. On a motion by Ms. Lawson, which Mr. Stouffer seconded, the board approved the 2022 Planning Calendar and board meeting dates.
- IX. The meeting adjourned at 7:05pm

Rochester Hills Public Library Board of Trustees Meeting

January 10, 2022

 The Board of Trustees of the Rochester Hills Public Library held a regular meeting on Monday, January 10, 2022. The President called the meeting to order at 7:05 pm in the multipurpose room of the library. The presiding officer was Madge Lawson.

A quorum of the board was present including Robert Bonam, Melinda Deel, Julianne Reyes, and Chuck Stouffer. Anne Kucher was absent but excused due to a prior conflict.

Guests included Library Director Juliane Morian, City of Rochester Liaison Alice Moo, and Oakland Township Library Board Liaison Michael Tyler.

- II. There were no public comments.
- III. Minutes On a motion by Mr. Stouffer, which Mr. Bonam seconded, the board unanimously approved the regular meeting minutes of December 13, 2021 with no discussion or corrections.
- IV. Treasurer's Report was reviewed and filed.
- V. On a motion by Mr. Bonam, which Ms. Reyes seconded, the board unanimously approved the monthly bills for December 2021, which totaled \$515,481.69.
- VI. Communications
 - A. The board reviewed, discussed and filed the communications with minor discussion.
- VII. Director's Report and Statistical Report
 - A. Ms. Morian provided an update on COVID-19 library operations. There was minor discussion regarding the OSHA emergency temporary standards and a question regarding staff that have expressed concerns. Ms. Morian commented that no one has indicated that this policy would result in staff departures.
 - B. Ms. Morian provided an update on grants. She said the library is looking into a grant for a new bookmobile that would replace the current diesel engine model with a new vehicle that is low or no emission. She cautioned that there unknowns that have to be researched in a tight timeframe.
 - C. The board reviewed and discussed the director's report and statistical report.
 - D. The board reviewed and filed the 2021 RHPL Strategic Plan Year-End Update. Mr. Tyler commented that he would like library staff to remember the importance of outreach to schools when looking for action goals related to preparing students for life and career readiness.
- VIII. Committee Reports

- A. Ms. Lawson offered her list of appointees for RHPL standing committees. Ms. Lawson included Mr. Tyler as an appointment to the Finance Committee and Ms. Moo to the Policy committee. Ms. Lawson confirmed that the final appointments will be confirmed at the February board meeting.
- B. On a motion from Mr. Stouffer, seconded by Ms. Deel, the board discussed the second reading of the Work-6a COVID Safety and Emergency Preparedness policy.
 - 1. Ms. Reyes questioned if booster shots were included in the Policy, and Ms. Morian confirmed it was and stated it also included wording to encompass all maintenance shots recommended by the CDC.
 - 2. Mr. Stouffer requested that the wording on 7.E be amended to read, "Employees are responsible for obtaining COVID-19 tests, and any costs involved." Ms. Reyes expressed concern regarding the cost to employees for testing. Some discussion ensued regarding the availability of free tests provided by the Oakland County or the federal government.
 - 3. Ms. Reyes expressed concern in approving policy before the issue had been adjudicated before the Supreme Court. There was ensuing discussion regarding the ability to change or repeal a policy at a future date.
 - 4. Mr. Stouffer commented that this policy could place a burden on some staff, but that doesn't mean it isn't good policy.
 - 5. Ms. Lawson commented that while it may be a burden to some staff, it could be a relief to others who want their coworkers to be vaccinated per CDC recommendation or provide proof of a negative test.
 - 6. Ms. Lawson announced the vote regarding Work-61 COVID Safety and Emergency Policy as amended; the policy was approved with a majority 3-2 vote:
 - a. Favored: Deel, Bonam, Lawson
 - b. Opposed: Reyes, Stouffer

IX. Other Business

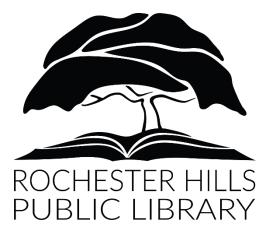
- A. Board Comments
 - 1.Ms. Lawson thanked Bob Bonam for his service as president of the board for the past year. She also asked if the new members of the group could introduce themselves and provide information on what prompted them to serve the community on the RHPL board or as a liaison.
 - a. Ms. Moo said that she has lived in Rochester for 11 years, has three older teenage children, and is a nurse practitioner. She has been involved with her schools' PTA and hopes to add diverse thought to the RHPL board.
 - b. Ms. Reyes said that she has lived in Rochester Hills for 15 years, has four children ranging in age from 7th grade to college, that she has either homeschooled her children or they have attended Oakland Christian School. She has a background in finance and HR from Michigan State University and currently works in the HR field. She said she is of the Christian faith and was divinely inspired to run for the library board position.
 - c. Ms. Deel said that she views it as a privilege to serve on the RHPL board, and that she was made aware of the board through her husband, Ryan

Deel who previously served on the RHPL board. She has a Bachelor's Degree and a law degree from Michigan State and has been a practicing attorney in probate and juvenile law for 20 years. She has twin sons in 7th grade and her husband is a practicing attorney and current Rochester Hills City Council president.

- B. There were no additional comments from board members.
- X. Questions from the Liaisons
 - A. Mr. Tyler commented that he would be away for the February and March meetings but that he anticipates someone from the Oakland Township Library Board will attend in his place.
- XI. The regular meeting adjourned at 8:14 pm.

Chuck Stouffer, Secretary

Treasurer's Report



ROCHESTER HILLS PUBLIC LIBRARY Balance Sheet January 31, 2022

	,, ,	,	
	ASSET	S	
Current Assets Circ Registers/Coin PNC	\$	1,920.00	
Operating - PNC Payroll UBS		44,246.56 250.00	
Operating - UBS OTBS Plant		3,097,167.28 10,306.04 123,513.59	
Roof Self-Insurance Vanguard	_	445,884.31 7,502.28 18,708.30	
Total Current Assets			3,749,498.36
Other Current Assets	_		
Total Other Current Assets			 0.00
TOTAL ASSETS			\$ 3,749,498.36
LIABILITIES	S AND FL	IND BALANCE	
Current Liabilities Staff Cash (pop cans) Flexible Spending W/H Payable Supplemental Ins W/H Payable	\$	122.10 6,246.43 500.75	
Total Current Liabilities			6,869.28
Fund Balance Prior Years' Balance Current Year Operations		1,881,348.26 1,861,280.82	
Total Fund Balance	_		 3,742,629.08
TOTAL LIABILITIES & FUND BALANCE	:		\$ 3,749,498.36

Rochester Hills Public Library Budget vs Actual For the Period January 1, 2022 through January 31, 2022

	Current Month Actual	YTD Actual	YTD Budget	YTD Variance	Annual Budget
Revenues			· ·		·
Rochester Hills	1,738,382	1,738,382	1,833,118	(94,736)	2,902,800
City of Rochester	259,326	259,326	255,610	3,716	518,690
Oakland Twp	222,995	222,995	221,967	1,028	909,700
State Aid	0	0	0	0	132,500
OTBS	0	0	0	0	158,640
Penal Fines	0	0	0	0	138,400
Fines and Fees	4,234	4,234	5,167	(933)	62,000
Interest	792	792	1,000	(208)	12,000
Gains/Losses	(5,874)	(5,874)	0	(5,874)	0
Designated Gifts	225	225	0	225	170,000
Undesignated Gifts	1,737	1,737	0	1,737	38,345
Undesignated Gifts-Friends	0	0	0	0	0
Grants	2,742	2,742	333	2,409	4,000
Miscellaneous Revenue	2,7 12	2,7 12	667	(667)	8,000
Transfer-ReservedOTBS	ů 0	Ő	833	(833)	10,000
Transfer-ReservedPlant	ů 0	Ő	000	(000)	10,000
-	0				0
Total Revenues	2,224,559	2,224,559	2,318,695	(94,136)	5,065,075
Expenditures					
Payroll	150,026	150,026	206,700	(56,674)	2,480,400
Employee Benefits	44,734	44,734	57,526	(12,792)	690,300
Books	21,092	21,092	25,418	(4,326)	305,000
Print Subscriptions	21,092	21,032	1,292	(1,292)	15,500
Electronic Materials	40,617	40,617	26,550	14,067	318,600
Innovative Items	280	280	2,083	(1,803)	25,000
Audiovisual	3,889	3,889	11,325	(7,436)	135,900
Bookmobile Operation	2,352	2,352	2,167	185	26,000
OTBS	32	2,352	542	(510)	6,500
Voice and Data Services	23	23	2,167	(2,144)	26,000
Utilities	14,098	14,098	12,167	1,931	146,000
Insurance	14,098	14,090	1,583	(1,583)	19,000
Professional/Contract Services	3,315	3,315	6,584	(3,269)	79,000
	4,042	4,042	2,375	1,667	28,500
Supplies	4,042	4,042			
Promotion and Printing	0 0	_	3,884 417	(3,565)	46,600 5,000
Mileage Postage	4,509	0		(417)	
		4,509	2,100	2,409	25,200
Staff Development/Membership	711	711	2,973	(2,262)	35,675
Programs	1,362	1,362	4,417	(3,055)	53,000
Facilities Maintenance	12,861	12,861	18,683	(5,822)	224,200
IT Maintenance	5,904	5,904	7,866	(1,962)	94,400
Staff/Volunteer Recognition	83	83	650	(567)	7,800
Gift and Grant Expense	4,609	4,609	0	4,609	0
Tax Tribunal Refunds	0	0	42	(42)	500
Equipment/Fixed Assets	0	0	9,917	(9,917)	119,000
Furnishings	0	0	917	(917)	11,000
Capital Improvements	48,420	48,420	3,417	45,003	41,000
Contingency	0	0	8,333	(8,333)	100,000
Total Expenditures	363,278	363,278	422,095	(58,817)	5,065,075
Revenue Over Expenditures	1,861,281	1,861,281	1,896,600	(35,319)	0

Monthly Bills





Payment Due Date

New Balance

If you make no

this card and each month you pay...

Minimum Payment

\$527

additional charges using

Feb 11, 2022

\$13,988.93

Payment Information

LATE PAYMENT WARNING: If we do not receive your minimum payment by your due date, you may have to pay a \$39.00 late fee and your APRs

You will pay off

the balance shown

on this statement

in about... 33 Years

3 Years

Estimated savings if balance is paid off in about 3 years: \$19,582

If you would like information about credit counseling services, call 1-888-326-8055.

MINIMUM PAYMENT WARNING: If you make only the minimum payment each period, you will pay more in interest and it will take you

may be increased up to the Penalty APR of 29.40%.

longer to pay off your balance. For example:

For online and phone payments, the

And you will end up paying

an estimated total of...

\$38,553

\$18,971

deadline is 8pm ET.

\$139.00

Minimum Payment Due

Page 1 of 5 Spark Cash Select credit card | Visa Signature Business ending in 9828

Dec 18, 2021 - Jan 17, 2022 | 31 days in Billing Cycle

Account Summar	y
Previous Balance	\$17,364.92
Payments	- \$17,364.92
Other Credits	- \$278.96
Transactions	+ \$14,267.89
Cash Advances	+ \$0.00
Fees Charged	+ \$0.00
Interest Charged	+ \$0.00
New Balance	= \$13,988.93
Credit Limit	\$30,000.00
Available Credit (as of Jan 17, 2022)	\$16,011.07
Cash Advance Credit Limit	\$15,000.00
Available Credit for Cash Advances	\$15,000.00

Rewards Summary Rewards as of: 01/16/2023			s of: 01/16/2022	
Rewards Bal \$1,038.9		Track and redeem your rewards with our mobile app or on <u>capitalone.com</u>		
Previous Balance		Earned This Period	Redeemed this period	
\$821.62		\$217.33	\$0.00	

Account Notifications

Customer Service: 1-800-867-0904

Renewal Notice - This periodic statement provides important information about your rate(s) and how your interest charge is calculated. (i)

Pay or manage your account at capitalone.com

JULIANE MORIAN ROCHESTER HILLS PUBLIC LIBRARY 500 OLDE TOWNE RD ROCHESTER, MI 48307-2043

Payment Due Date: Feb 11, 2022

Account ending in 9828

New Balance \$13,988.93

Minimum Payment Due \$139.00

Amount Enclosed \$

Please send us this portion of your statement and only one check (or one money order) payable to Capital One to ensure your payment is processed promptly. Allow at least seven business days for delivery.

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See reverse for Important Information

Scan this QR Code with your phone's camera to download the top-rated Capital One Mobile app.

Capital One P.O. Box 6492 Carol Stream IL 60197-6492 ՄլիսեվՈլիայելիվուկվիրըություններիայություն

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12

How can I Avoid Paying Interest Charges? If you pay your New Balance in full by the due date each month, we will not charge interest on new transactions that post to the purchase balance. If you have been paying in full without Interest Charges, but fail to pay your next New Balance in full, we will charge interest on the unpaid balance. Interest Charges on Cash Advances and Special Transfers start on the transaction date. Promotional offers may allow you to pay less than the total New Balance and avoid paying interest on new transactions that post to your purchase balance. See the front of your statement for additional information.

<u>How is the Interest Charge Determined?</u> Interest Charges accrue from the date of the transaction, date the transaction is processed or the first day of the Billing Cycle. Interest accrues daily on every unpaid amount until it is paid in full. Interest accrued during a Billing Cycle posts to your account at the end of the Billing cycle and appears on your next statement. You may owe Interest Charges even if you pay the entire New Balance one month, but did not do so the prior month. Once you start accruing Interest Charges, you generally must pay your New Balance in full two consecutive Billing Cycles before Interest Charges stop being posted to your Statement. Interest Charges are added to the corresponding segment of your account.

<u>Do you assess a Minimum Interest Charge?</u> We may assess a minimum Interest Charge of \$0.00 for each Billing Cycle if your account is subject to an Interest Charge.

<u>How do you Calculate the Interest Charge?</u> We use a method called Average Daily Balance (including new transactions).

1. First, for each segment we take the beginning balance each day and add in new transactions and the periodic Interest Charge on the previous day's balance. Then we subtract any payments and credits for that segment as of that day. The result is the daily balance for each segment. However, if your previous statement balance was zero or a credit amount, new transactions which post to your purchase segment are not added to the daily balance.

2. Next, for each segment, we add the daily balances together and divide the sum by the number of days in the Billing Cycle. The result is the Average Daily Balance for each segment.

3. At the end of each Billing Cycle, we multiply your Average Daily Balance for each segment by the daily periodic rate (APR divided by 365) for that segment, and then we multiply the result by the number of days in the Billing Cycle. We add the Interest Charges for all segments together. The result is your total Interest Charge for the Billing Cycle.

The Average Daily Balance is referred to as the Balance Subject to Interest Rate in the Interest Charge Calculation section of this Statement.

NOTE: Due to rounding or a minimum Interest Charge, this calculation may vary slightly from the Interest Charge actually assessed.

How can I Avoid Membership Fees? If a Renewal Notice is printed on this statement, you may avoid paying an annual membership Fee by contacting Customer Service no later than 45 days after the last day in the Billing Cycle covered by this statement to request that we close your account. To avoid paying a monthly membership Fee, close your account and we will stop assessing your monthly membership Fee.

How can I Close My Account? You can contact Customer Service anytime to request that we close your account.

How do you Process Payments? When you make a payment, you authorize us to initiate an ACH or electronic payment that will be debited from your bank account or other related account. When you provide a check or check information to make a payment, you authorize us to use information from the check to make a one-time ACH or other electronic transfer from your bank account. We may also process it as a check transaction. Funds may be withdrawn from your bank account as soon as the same day we process your payment.

How do you Apply My Payment? We generally apply payments up to your Minimum Payment first to the balance with the lowest APR (including 0% APR), and then to balances with higher APRs. We apply any part of your payment exceeding your Minimum Payment to the balance with the highest APR, and then to balances with lower APRs.

Billing Rights Summary (Does not Apply to Small Business Accounts)

What To Do If You Think You Find A Mistake On Your Statement: If you think there is an error on your statement, write to us at: P.O. Box 30285, Salt Lake City, UT 84130-0285.

In your letter, give us the following information:

- Account information: Your name and account number.
- · Dollar amount: The dollar amount of the suspected error.

Description of Problem: If you think there is an error on your bill, describe what you believe is
wrong and why you believe it is a mistake. You must contact us within 60 days after the error
appeared on your statement. You must notify us of any potential errors in writing. You may call
us or notify us electronically, but if you do we are not required to investigate any potential
errors and you may have to pay the amount in question. We will notify you in writing within 30
days of our receipt of your letter. While we investigate whether or not there has been an error,
the following are true:

• We cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

• While you do not have to pay the amount in question until we send you a notice about the outcome of our investigation, you are responsible for the remainder of your balance.

• We can apply any unpaid amount against your credit limit. Within 90 days of our receipt of your letter, we will send you a written notice explaining either that we corrected the error (to appear on your next statement) or the reasons we believe the bill is correct.

Your Rights If You Are Dissatisfied With Your Purchase: If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, the following must be true:

 You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify; and

2) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: P.O. Box 30285, Salt Lake City, UT 84130-0285. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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ETC-08 10/01/2020

Pay online at capitalone.com

) Pay using the Capital One mobile app

) Customer Service 1-800-867-0904

Changing your mailing address?

You can change your address by signing into your account online or by calling Customer Service.

Any written request on this form will not be honored.

How do I Make Payments? You may make your payment in several ways:

- 1. Online Banking by logging into your account;
- 2. Capital One Mobile Banking app for approved electronic devices;
- Calling the telephone number listed on the front of this statement and providing the required payment information;
- 4. Sending mail payments to the address on the front of this statement with the payment coupon or your account information.

When will you Credit My Payment?

- For mobile, online or over the phone, as of the business day we receive it, as long as it is made by 8 p.m. ET.
- For mail, as of the business day we receive it, as long as it is received by 5 p.m. local time at our processing center. You must send the bottom portion of this statement and your check to the payment address on the front of this statement. Please allow at least seven (7) business days for mail delivery. Mailed payments received by us at any other location or payments in any other form may not be credited as of the day we receive them.



Transactions

Visit capitalone.com to see detailed transactions.

JULIANE MO	ULIANE MORIAN #9828: Payments, Credits and Adjustments					
Trans Date	Post Date	Description	Amount			
Jan 4	Jan 4	CAPITAL ONE ONLINE PYMTAuthDate 04-Jan	- \$17,364.92			

JULIANE MORIAN #9828: Transactions

Trans Date	Post Date	Description	Amount
Dec 17	Dec 18	STAPLES DIRECT800-3333330MA	\$188.97
Dec 18	Dec 18	BRODART SUPPLIES570-326-2461PA	\$52.65
Dec 21	Dec 22	VISTAPR*VistaPrint.com866-8936743MA	\$33.91
Dec 21	Dec 22	PERSONALIZED PAPER STORE800-9211322NM	\$177.38
Dec 21	Dec 22	OAKLAND PRESS888-977-3677MI	\$1.00
Dec 22	Dec 24	SAGE SOFTWARE INC866-9967243CA	\$1,858.00
Jan 2	Jan 3	IN *ROCHESTER ROTARY CLUB248-6019500MI	\$65.00
Jan 4	Jan 5	AMAZON.COM*RM1F90LG3 AMZNAMZN.COM/BILLWA	\$31.56
Jan 6	Jan 7	AMZN MKTP US*PG8TM8YH3 AMAMZN.COM/BILLWA	\$29.28
Jan 6	Jan 7	FTD.COM800-736-3383IL	\$83.42
Jan 10	Jan 11	4IMPRINT, INC4IMPRINT.COMWI	\$930.17
Jan 12	Jan 13	CHICAGO BOOKS & JOURNALSCHICAGOIL	\$78.77
Jan 12	Jan 13	AMERICAN AED LLC954-458-6618FL	\$2,731.30
Jan 13	Jan 14	ADOBE CREATIVE CLOUD408-536-6000CA	\$381.47
Jan 15	Jan 17	Amazon Prime*OC9636P83Amzn.com/billWA	\$119.00
Jan 16	Jan 17	AMAZON.COM*DU4CT2FY3 AMZNAMZN.COM/BILLWA	\$11.49
JULIANE MO	RIAN #9828: To	tal Transactions	\$6,773.37

DEREK BROWN #9234: Payments, Credits and Adjustments

Trans Date	Post Date	Description	Amount
Jan 11	Jan 12	Amazon.comAmzn.com/billWA	- \$130.99
Jan 11	Jan 12	AMAZON.COM AMZN.COM/BILLAMZN.COM/BILLWA	- \$130.99

DEREK BROWN #9234: Transactions

Trans Date	Post Date	Description	Amount
Dec 18	Dec 20	SOCKETLABS484-418-1285PA	\$71.04
Dec 26	Dec 27	AMZN Mktp US*0N4UP1H93Amzn.com/billWA	\$119.96
Dec 28	Dec 29	DNH*GODADDY.COMhttps://www.gAZ	\$299.99
Dec 29	Dec 30	USPS STAMPS ENDICIA888-434-0055DC	\$200.00
Jan 3	Jan 4	STAMPS.COM855-608-2677CA	\$17.99
Jan 3	Jan 4	USPS STAMPS ENDICIA888-434-0055DC	\$200.00
Jan 3	Jan 4	SMK*SURVEYMONKEY.COM971-2311154CA	\$891.00

Additional Information on the next page



		Transactions (Continued)	
Trans Date	Post Date	Description	Amount
Jan 6	Jan 7	AMZN Mktp US*ZO3S34RB3Amzn.com/billWA	\$729.00
Jan 6	Jan 8	THE HOME DEPOT #2727ROCHESTERMI	\$19.04
Jan 7	Jan 8	AMZN Mktp US*FP8RU8YA3Amzn.com/billWA	\$1,458.00
Jan 7	Jan 8	Amazon.com*R185U7GF3Amzn.com/billWA	\$130.99
Jan 7	Jan 8	AMAZON.COM*CY4U49RD3 AMZNAMZN.COM/BILLWA	\$130.99
Jan 9	Jan 10	AMZN Mktp US*UJ2F82RA3Amzn.com/billWA	\$7.96
Jan 11	Jan 12	eBay 0*10-08120-27829San JoseCA	\$28.61
Jan 12	Jan 13	STAMPS.COM855-608-2677CA	\$225.96
Jan 12	Jan 13	AMZN Mktp US*2J3TG7WV3Amzn.com/billWA	\$23.67
Jan 13	Jan 14	AMZN Mktp US*RA0N85LA3Amzn.com/billWA	\$90.00
Jan 13	Jan 14	ADOBE CREATIVE CLOUD408-536-6000CA	\$359.88
Jan 13	Jan 14	Amazon.com*LH22Q9HA3Amzn.com/billWA	\$441.39
Jan 13	Jan 14	USPS STAMPS ENDICIA888-434-0055DC	\$300.00
Jan 14	Jan 15	eBay 0*23-08129-28094408-3766151CA	\$20.12
Jan 14	Jan 15	INFORMATION TODAY609-654-6266NJ	\$549.00
Jan 14	Jan 15	DELTA AIR 0062493597049DELTA.COMCA	\$97.20
		TK#: 0062493597049PSGR: BROWN/DEREK VAU	
		ORIG: DTW, DEST: DCA, S/O: O, CARRIER: DL, SVC: V	
		ORIG: DCA, DEST: DTW, CARRIER: DL, SVC: V	
Jan 16	Jan 17	AMZN Mktp US*Q305Q05P3Amzn.com/billWA	\$19.99
		·	* * * * * * * * * *

DEREK BROWN #9234: Total Transactions

\$6,431.78

ALLISON SARTWELL #6787: Payments, Credits and Adjustments

Trans Date	Post Date	Description	Amount
Jan 13	Jan 14	DEERING BANJO COMHTTPSWWW.DEERCA	- \$16.98

ALLISON SARTWELL #6787: Transactions

Trans Date	Post Date	Description	Amount
Dec 18	Dec 20	AMZN Mktp US*2N0MM13P3Amzn.com/billWA	\$67.96
Dec 18	Dec 20	AMZN Mktp US*5K62L6Q93Amzn.com/billWA	\$48.90
Dec 18	Dec 20	AMZN Mktp US*7D3784AV3Amzn.com/billWA	\$36.92
Dec 19	Dec 20	AMZN Mktp US*Q860Q2TU3Amzn.com/billWA	\$25.98
Dec 19	Dec 20	AMZN Mktp US*L340B6N13Amzn.com/billWA	\$43.98
Dec 20	Dec 20	AMZN Mktp US*YK22600N3Amzn.com/billWA	\$6.49
Dec 20	Dec 21	Amazon.com*JR9F458Y3Amzn.com/billWA	\$55.64
Dec 22	Dec 22	Amazon.com*5E5YT1H03Amzn.com/billWA	\$29.99
Jan 4	Jan 5	AMZN Mktp US*EJ0635YM3Amzn.com/billWA	\$31.83
Jan 6	Jan 6	Amazon.com*7B43R18L3Amzn.com/billWA	\$27.98

Additional Information on the next page



		Transactions (Continued)	
Trans Date	Post Date	Description	Amount
Jan 8	Jan 10	DEERING BANJO COMHTTPSWWW.DEERCA	\$42.46
Jan 10	Jan 10	AMZN Mktp US*NH7BX3EB3Amzn.com/billWA	\$13.99
Jan 10	Jan 10	AMZN Mktp US*J41MU3VH3Amzn.com/billWA	\$30.58
Jan 12	Jan 13	AMZN Mktp US*A03E277G3Amzn.com/billWA	\$19.97
ALLISON SAF	RTWELL #6787:	Total Transactions	\$482.67
MARY DAVIS	S #9241: Payr	ments, Credits and Adjustments	
Trans Date	Post Date	Description	Amount
MARY DAVI	S #9241: Tran	isactions	
Trans Date	Post Date	Description	Amount
CAMILLE W	ESTMORE #46	614: Payments, Credits and Adjustments	
Trans Date	Post Date	Description	Amount
CAMILLE W	ESTMORE #46	614: Transactions	
Trans Date	Post Date	Description	Amount
STEVEN CL	FMFNT #7892	2: Payments, Credits and Adjustments	
Trans Date	Post Date	Description	Amount
		-	
STEVEN CL	EMENT #7892	2: Transactions	
Trans Date	Post Date	Description	Amount
Dec 22	Dec 23	AMZN Mktp US*1245X2S83Amzn.com/billWA	\$7.49
Jan 11	Jan 12	AMZN Mktp US*FW7HS57I3Amzn.com/billWA	\$37.50
Jan 12	Jan 13	AMZN Mktp US*U33VB8ZG3Amzn.com/billWA	\$63.95
Jan 14	Jan 14	AMZN Mktp US*L86B57BQ3Amzn.com/billWA	\$107.52
Jan 14	Jan 14	Amazon.com*GK62N4LJ3Amzn.com/billWA	\$49.88
STEVEN CLEI	MENT #7892: T	otal Transactions	\$266.34
ELIZABETH	RACZKOWSKI	I #9004: Payments, Credits and Adjustments	
Trans Date	Post Date	Description	Amount
ELIZABETH	RACZKOWSKI	I #9004: Transactions	
Trans Date	Post Date	Description	Amount
Dec 17	Dec 18	AMZN Mktp US*KL4508NQ3Amzn.com/billWA	\$109.99
Dec 18	Dec 20	AMZN Mktp US*GMOVE1RL3Amzn.com/billWA	\$57.98
Dec 22	Dec 24	TARGET 00003517ROCHESTERMI	\$23.96
Jan 10	Jan 11	AMZN Mktp US*Y02ZP2A13Amzn.com/billWA	\$30.99
Jan 12	Jan 12	AMZN Mktp US*NR97N5B03Amzn.com/billWA	\$15.99

Additional Information on the next page

Page 5 of 5 Spark Cash Select credit card I Visa Signature Business ending in 9828 Dec 18, 2021 - Jan 17, 2022 I 31 days in Billing Cycle

		Transactions (Continued)			
Trans Date	Post Date	Description	Amount		
Jan 12	Jan 13	AMZN Mktp US*EB8AU4293Amzn.com/billWA	\$21.98		
Jan 13	Jan 14	AMZN MKTP US*E911A10I3 AMAMZN.COM/BILLWA	\$29.96		
Jan 13	Jan 15	GFS STORE #0947ROCHESTER HILMI	\$6.99		
Jan 16	Jan 17	Z00M.US 888-799-9666WWW.Z00M.USCA	\$15.89		
ELIZABETH I	RACZKOWSKI #9	9004: Total Transactions	\$313.73		
Total Transa	actions for This	Period	\$14,267.89		
		Fees			
Trans Date	Post Date	Description	Amount		
Total Fees f	or This Period	\$0.00			
		Interest Charged			
Interest Charg	ge on Purchases		\$0.00		
Interest Charg	ge on Cash Advar	nces	\$0.00		
Interest Char	\$0.00				
Total Interes	\$0.00				
		Totals Year-to-Date			
Total Fees charged \$0					
Total Fees o	harged		40100		

Interest Charge Calculation								
Your Annual Percentage Rate (APR) is the annual interest rate on your account.								
Type of Balance Annual Percentage Rate (APR) Balance Subject to Interest Rate Int								
Purchases	20.99% P	\$0.00	\$0.00					
Cash Advances	22.99% P	\$0.00	\$0.00					
	letter code displayed next to any of the above Al ses (reported in The Wall Street Journal) as descr	PRs, this means they are variable APRs. They may i ibed below.	ncrease or decrease based					
Code next to your APR(s)	How do we calculate your APR(s)?	W	nen your APR(s) will change					
P L	Prime Rate + margin 3 month LIBOR + margin	The first day of the Billing Cycles that end	in Jan., April, July and Oct.					
D F	Prime Rate + margin 1 month LIBOR + margin	The fi	rst day of each Billing Cycle					



Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
1/14/22		5301-20 5301-50 1121-00	Youth Books Book Processing Operating - PNC	ACT #L554618 PROCESSING THE BAKER & TAYLOR COMPANY		
1/14/22	48437	5301-10 7001-01 5301-10 5301-50 5301-50 5301-50 2110-00 1121-00	Adult Books Misc. Reimburseable Adult Books Adult Books Book Processing Adult Books Book Processing Accounts Payable Operating - PNC	ACT #C019265 ACT# L406562 ACT #L407916 ACT #L410629 PROCESSING ACT #L424469 PROCESSING ACT #L424469 THE BAKER & TAYLOR COMPANY	123.52 10.80 9.59 660.27 34.76 2,007.56 166.74 167.15	3,180.39
1/14/22	48438	5301-30 5301-50 5301-30 2110-00 1121-00	Outreach Books Book Processing Outreach Books Accounts Payable Operating - PNC	ACT #L449673 PROCESSING ACT #L424471 ACT #L534941 THE BAKER & TAYLOR COMPANY	4.79 2.09 8.09	2.09 12.88
1/14/22	48439	5301-20 5301-50 1121-00	Youth Books Book Processing Operating - PNC	ACT #L554618 PROCESSING THE BAKER & TAYLOR COMPANY	2,078.55 111.11	2,189.66
1/14/22	48440	2110-00 1121-00	Accounts Payable Operating - PNC	CUSTOMER #2000005835 MIDWEST TAPE	95.99	95.99
1/14/22	48441	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 55123 AMERINET	1,445.75	1,445.75
1/14/22	48442	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 40459 AQUARIUM DESIGN & MAINTENANCE	300.00	300.00
1/14/22	48443	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 122421 C & C RENTALL	80.03	80.03
1/14/22	48444	5306-82 1121-00	Oakland Talking Boo Operating - PNC	Invoice: 276308746 CENTURY LINK	0.55	0.55
1/14/22	48445	2110-00 2110-00 1121-00	Accounts Payable Accounts Payable Operating - PNC	Invoice: 11087949 Invoice: 11256123 CERTASITE, LLC	367.40 442.65	810.05

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
1/14/22	48446	2110-00 2110-00	Accounts Payable Accounts Payable	Invoice: GREVE Invoice: MACDONALD	200.00 25.00	
		7001-01	Misc. Reimburseable	Invoice:	25.00	
		1121-00	Operating - PNC	CHAKRABORTY THE COMMUNITY FOUNDATION OF GREATER ROC		250.00
1/14/22	48447	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 21-22 0059 CORNERSTONE	1,950.00	1,950.00
1/14/22	48448	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: Q12679 DENNY'S HEATING, COOLING & REFRIGERATIO	2,850.00	2,850.00
1/14/22	48449	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 10643 E.L. ELECTRICAL CONTRACTING INC	3,438.47	3,438.47
1/14/22	48450	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 21-099-002 FK ENGINEERING ASSOCIATES	513.00	513.00
1/14/22	48451	5703-00 1121-00	Legal Operating - PNC	Invoice: 824181 FOSTER SWIFT	483.00	483.00
1/14/22	48452	5301-30 1121-00	Outreach Books Operating - PNC	Invoice: 76363882 GALE/CENGAGE LEARNING	1,188.46	1,188.46
1/14/22	48453	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 53106981 GREEN FOR LIFE ENVIRONMENTAL	208.00	208.00
1/14/22	48454	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 278205-PPU KANOPY LLC	703.95	703.95
1/14/22	48455	2110-00 2110-00 1121-00	Accounts Payable Accounts Payable Operating - PNC	Invoice: 69591 Invoice: 69618 THE LIBRARY NETWORK	2,524.29 25.98	2,550.27
1/14/22	48456	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 39967 A ROCHESTER REGIONAL CHAMBER OF	150.00	150.00

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
				CHAMBER OF		
1/14/22	48457	2110-00 6401-00 1121-00	Accounts Payable Service Contracts Operating - PNC	Invoice: 38518 Invoice: 38432 SABER BUILDING SERVICES INC.	614.00 8,190.00	8,804.00
1/14/22	48458	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 123121 T-MOBILE	755.65	755.65
1/14/22	48459	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 3006342240 TK ELEVATOR	615.00	615.00
1/14/22	48460	5701-30 5701-30 1121-00	Collection Agency Collection Agency Operating - PNC	Invoice: 609213 Invoice: 609222 UNIQUE MANAGEMENT SERVICES INC	286.40 38.35	324.75
1/14/22	48461	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 9896092457 VERIZON WIRELESS	292.93	292.93
1/14/22	48462	5302-13 1121-00	Electronic Materials Operating - PNC	Invoice: 19305 ZOOBEAN INC	2,395.00	2,395.00
1/31/22	48463	5301-10 5301-50 5301-10 5301-10 5301-50 5301-10 5301-50 1121-00	Adult Books Book Processing Adult Books Adult Books Book Processing Adult Books Book Processing Operating - PNC	ACT #C019265 PROCESSING ACT #L407916 ACT #L410629 PROCESSING ACT #L424469 PROCESSING THE BAKER & TAYLOR COMPANY	309.39 0.89 50.35 73.90 4.74 4,265.86 350.44	5,055.57
1/31/22	48464	5301-30 5301-50 5301-30 5301-50 5301-30 5301-50 1121-00	Outreach Books Book Processing Outreach Books Book Processing Outreach Books Book Processing Operating - PNC	ACT #L534941 PROCESSING ACT #L395513 PROCESSING ACT#L449673 PROCESSING THE BAKER & TAYLOR COMPANY	934.50 63.75 2,284.44 107.75 210.32 33.77	3,634.53
1/31/22	48465	5301-20 5301-50 1121-00	Youth Books Book Processing Operating - PNC	ACT #L554618 PROCESSING THE BAKER & TAYLOR COMPANY	3,762.40 201.50	3,963.90

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount	
				TAYLOR COMPANY			
1/31/22	48466	5306-10	Adult DVDs	CUSTOMER #2000005835-DVD	1,540.37		
		5303-11	Adult Audio-Music	CUSTOMER #2000005835-MUSIC	20.98		
		5303-10	Adult Audio-Books	CUSTOMER #2000005835-AUDIO	184.95		
		5301-50	Book Processing	PROCESSING	368.75		
		7005-16	Designated Gifts - Hu	CUSTOMER #2000005835-AUDIO	189.95		
		5306-10	Adult DVDs	CUSTOMER #2000005843-DVD	237.63		
		5301-50	Book Processing	PROCESSING	44.40		
		5306-10	Adult DVDs	CUSTOMER #200014883-DVD	335.14		
		5301-50	Book Processing	PROCESSING	79.00		
		1121-00	Operating - PNC	MIDWEST TAPE	10.00	3,001.17	
1/31/22	48467	5306-30	Outreach DVDs	CUSTOMER #2000005836-DVD	387.57		
		5303-30	Outreach Audio & Vid	CUSTOMER #2000005836-AUDIO	89.45		
		5301-50	Book Processing	PROCESSING	73.60		
		5303-30	Outreach Audio & Vid	CUSTOMER #2000011964-AUDIO	11.24		
		5301-50	Book Processing	PROCESSING	2.40		
		5306-30	Outreach DVDs	CUSTOMER #2000005841-DVD	206.16		
		1121-00	Operating - PNC	MIDWEST TAPE		770.42	
1/31/22	48468	5306-20	Youth DVDs/Videos	CUSTOMER #2000005837-DVD	534.51		
		5303-20	Youth Audio	CUSTOMER #2000005837-AUDIO	240.92		
		5303-21	Youth Music	CUSTOMER #2000005837-MUSIC	49.45		
		5301-50 1121-00	Book Processing Operating - PNC	PROCESSING MIDWEST TAPE	130.95	955.83	
			oporaning i i i o				
1/31/22	48469	2110-00	Accounts Payable	Invoice: 4217762	479.89		
		1121-00	Operating - PNC	A RIFKIN COMPANY		479.89	
1/31/22	48470	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 135224 ANDERSON,	893.50	893.50	
				ECKSTEIN & WESTRICK INC.			

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
1/31/22	48471	5301-30 1121-00	Outreach Books Operating - PNC	Invoice: 1906433 CENTER POINT LARGE PRINT	167.79	167.79
1/31/22	48472	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 4104990894 CINTAS CORPORATION #354	137.97	137.97
1/31/22	48473	7001-01	Misc. Reimburseable		250.00	
		1121-00	Operating - PNC	011722-MARUS THE COMMUNITY FOUNDATION OF GREATER ROC		250.00
1/31/22	48474	5502-00 1121-00	Gas Operating - PNC	Invoice: 011322 CONSUMERS ENERGY	3,564.84	3,564.84
1/31/22	48475	5202-40	Other Dental	Invoice:	1,455.86	
		1121-00	Operating - PNC	RIS0003928706 DELTA DENTAL PLAN OF MICHIGAN		1,455.86
1/31/22	48476	5803-00 5803-00 1121-00	Processing Supplies Processing Supplies Operating - PNC	Invoice: 7063342 Invoice: 7065464 DEMCO INC	320.67 220.92	541.59
1/31/22	48477	5503-00 1121-00	Electric Operating - PNC	Invoice: 012022 DTE ENERGY	10,533.17	10,533.17
1/31/22	48478	6403-00 1121-00	Misc Repairs Operating - PNC	Invoice: 10704 E.L. ELECTRICAL CONTRACTING INC	443.00	443.00
1/31/22	48479	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 8726951 ECOSHIELD PEST SOLUTIONS-DETRO IT	200.00	200.00
1/31/22	48480	2110-00 1121-00	Accounts Payable Operating - PNC	Invoice: 21-099-001 FK ENGINEERING ASSOCIATES	5,750.00	5,750.00
1/31/22	48481	5301-30 5301-30 5301-30 5301-30	Outreach Books Outreach Books Outreach Books Outreach Books	Invoice: 76407227 Invoice: 76648614 Invoice: 76650685 Invoice: 76737809	28.79 99.20 54.38 534.24	

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
		5301-30 1121-00	Outreach Books Operating - PNC	Invoice: 76850333 GALE/CENGAGE LEARNING	99.20	815.81
1/31/22	48482	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 53520861 GREEN FOR LIFE ENVIRONMENTAL	208.00	208.00
1/31/22	48483	6401-00 1121-00	Service Contracts Operating - PNC	Invoice: 21885176 GUARDIAN ALARM	520.92	520.92
1/31/22	48484	5201-40	Other Medical	Invoice:	18,426.35	
		1121-00	Operating - PNC	100007643057 HEALTH ALLIANCE PLAN		18,426.35
1/31/22	48485	5201-40	Other Medical	Invoice:	3,740.91	
		1121-00	Operating - PNC	100007644897 ALLIANCE HEALTH AND LIFE		3,740.91
1/31/22	48486	8002-00 1121-00	Capital Improvement Operating - PNC	Invoice: 012122 JAMES P. CONTRACTING INC.	41,176.03	41,176.03
1/31/22	48487	5930-00 5930-00 5930-00 5930-00 1121-00	General Printing General Printing General Printing General Printing Operating - PNC	Invoice: 1890 Invoice: 1891 Invoice: 1892 Invoice: 1893 JM DESIGN & PRINTING SERVICES LLC	21.40 270.00 13.95 13.95	319.30
1/31/22	48488	6506-00 6506-00 6506-00 1121-00	Software Support/Mai Software Support/Mai Software Support/Mai Operating - PNC	Invoice: 1227 Invoice: 1227 Invoice: 1227 TOG DEVELOPMENT LLC dba LOCALHOP	517.00 2,936.00 1,200.00	4,653.00
1/31/22	48489	6402-00 1121-00	Cleaning Supplies Operating - PNC	Invoice: 120150 METCOM	1,898.56	1,898.56
1/31/22	48490	6200-20 1121-00	Youth Programs Operating - PNC	Invoice: 011822 MARIA MICELI	75.00	75.00
1/31/22	48491	5301-80 1121-00	Interlibrary Loan (ILL) Operating - PNC	Invoice: 1202022 ORION TOWNSHIP PUBLIC LIBRARY	18.98	18.98

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
				PUBLIC LIBRARY		
1/31/22	48492	2110-00	Accounts Payable	Invoice:	2,037.55	
		2110-00	Accounts Payable	721SA21509778 Invoice:	11.96	
		1121-00	Operating - PNC	721SV21511146 OVERDRIVE INC		2,049.51
1/31/22	48493	5402-00	Postage/Shipping	Invoice: BULK MAIL PERMIT FEE	265.00	
		5402-00 1121-00	Postage/Shipping Operating - PNC	Invoice: 011822 POSTMASTER - ROCHESTER, MI	3,500.00	3,765.00
1/31/22	48494	5306-80 1121-00	Bookmobile Operatio Operating - PNC	Invoice: 011222 CITY OF ROCHESTER HILLS DPS	2,352.49	2,352.49
1/31/22	48495	2168-00 1121-00	Supplemental Ins W/ Operating - PNC	Invoice: 011922 UNUM LIFE INSURANCE - SUPP	42.51	42.51
1/31/22	48496	5206-40 1121-00	Other LTD Insurance Operating - PNC	Invoice: 011922 UNUM LIFE INSURANCE CO OF AMERICA	396.09	396.09
1/31/22	48497	5209-40 2168-00 1121-00	LTC Supplemental Ins W/ Operating - PNC	Invoice: 011822 Invoice: 011822 UNUM LIFE INSURANCE CO OF AMERICA	85.60 14.83	100.43
1/31/22	48498	5207-30 1121-00	Vision Insurance Operating - PNC	Invoice: 814180519 VISION SERVICE PLAN	211.79	211.79
1/31/22	48499	5301-20 1121-00	Youth Books Operating - PNC	Invoice: 35229780 WESTON WOODS STUDIOS	269.80	269.80
1/19/22	EFTAMAZON0	5301-10 5301-20 5306-13 5303-50 5301-50 2110-00	Adult Books Youth Books Teen Video Games Innovative Items Book Processing Accounts Payable		369.48 108.44 49.99 203.19 621.88 34.67	

Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Filter Criteria includes: Report order is by Check Number. Report is printed in Detail Format.

Date	Check #	Account ID	Account Descriptio	Line Description	Debit Amount	Credit Amount
		1121-00	Operating - PNC	AMAZON		1,387.65
1/19/22	EFTVISA0119	6100-60	Workshops/Conferen		646.20	
		6402-10	Maintenance Supplie		164.06	
		6200-20	Youth Programs		121.80	
		5805-00	IT Supplies		2,818.74	
		5303-50	Innovative Items		25.48	
		6506-00	Software Support/Mai		1,250.88	
		5940-00	3D Printing/Makerspa		59.81	
		6100-50	Professional Member		65.00	
		2110-00	Accounts Payable		3,718.18	
		5803-00	Processing Supplies		29.28	
		5807-00	Office Supplies		209.26	
		6200-10	Adult Programs		64.54	
		6402-00	Cleaning Supplies		113.83	
		5402-00	Postage/Shipping		543.95	
		5809-00	Marketing Supplies		381.47	
		5306-82	Oakland Talking Boo		31.56	
		7009-70	Staff Recognition		83.42	
		7005-30	Designated Gift - Out		930.17	
		7006-60	Misc Grant Expense	AED DEVICE	2,731.30	
		1121-00	Operating - PNC	CAPITAL ONE BK(USA), NA		13,988.93
	Total				173,805.96	173,805.96

	Rochester Hills Public	Library	
	Supplemental Inform	ation	
	January 2022		
Checks 8	& EFT's - Operating Account		173,803.87
Net Payro	oll - Direct Deposit		136,866.11
Employee	e Benefit EFTs and Misc Debits -		
	Payroll Taxes	48,773.52	
	Employee FSA Debits - Wage Works	756.96	
	Employer Pension Contributions - MERS	11,199.09	
	Employee Deferred Contributions	8,137.36	
	Bank/Merchant Fees	971.51	
	ADP & WageWorks Fees	1,535.35	
	NSF Checks		
		TOTAL	71,373.79
			\$ 382,043.77

Communications



Gindvia Bhar Comment Card ROCHESTER HILLS PUBLIC LIBRARY Rochester, Michigan 48307-2043 500 Olde Towne Road We loved the dance programe very much. Love to see some nore gt. The darcer kept the audiace particate in the pragnere very activity Optional: Name **Comment** Card Date_//6/22 ROCHESTER HILLS 500 Olde Towne Road PUBLIC LIBRARY Rochester, Michigan 48307-2043 Classical Indian Dancing Was excellent and very informational Contact No. **Optional:** Name **Comment** Card Date | / 16 / 2022 500 Olde Towne Road ROCHESTER HILLS Rochester, Michigan 48307-2043 PUBLIC LIBRARY This was my daughter's first Indian classical dance concert. Thank you so much for it. **Optional:** Name 28



	Comment Card
ROCHESTER HILLS PUBLIC LIBRARY Rochester, Michigan 48307-2043	Date_1/16/22
Very courageous presentation	
hand you for sharing	jour culture in a very
personal way. Now I will	see indian dance in a
Optional: Name	
Optional: Name N	Contact No.
	Comment Card
ROCHESTER HILLS PUBLIC LIBRARY Rochester, Michigan 48307-2043	Date // 6/2022
i love to dance	but i have not
got classes yet	and i enjoyed
this Show	
Optional: Name	Contact No.
Called arbon and explained when some tiples w	ere remared.
Called patron and explained why some titles w - Jacile Hay-	Comment Card
ROCHESTER HILLS PUBLIC LIBRARY S00 Olde Towne Road Rochester, Michigan 48307-2043	Date 1/19/2022
I am sallined to see So man	ny Anagazines discontinued,

Especially Fine Wood working, Cycle world, Five Homebuilding, and Storeophile. Would the library accept Donations in the form of gift Subscriptions? Thattes.

Comment Card Date 1,19.2022 500 Olde Towne Road ROCHESTER HILLS PUBLIC LIBRARY Rochester, Michigan 48307-2043 The computer stations (should) have a plass or some type of protective barrier to help mit.gate cousts/ sweezes/ etc., Much like the desk in the center **Optional:** Name Contact No.



Comment

2 messages

Thu, Jan 13, 2022 at 2:08 PM

To: juliane.morian@rhpl.org

I just want to let you know helpful Hilary Maurin was to me regarding a problem we were having with Kanopy. Plus, in the past, she was always ready to assist me.

The staff at your circulation desk and the other librarians are very courteous also. - good employees to the public.

Sent from my iPad

Juliane Morian <juliane.morian@rhpl.org> To: ______ t>

>

Fri, Jan 14, 2022 at 8:35 AM

Thank you for taking the time to write and share your positive experience at the Rochester Hills Public Library. I will share this comment with Hilary, our circulation and librarians teams, and the RHPL Board of Trustees and Liaisons.

--Juliane

Juliane Morian Library Director, Rochester Hills Public Library 500 Olde Towne Road Rochester, MI 48307-2043 248-650-7122

[Quoted text hidden]



Contact Library Director [#474]

2 messages

MachForm <no-reply@rhpl.org> Reply-To: MachForm < To: juliane.morian@rhpl.org</no-reply@rhpl.org>	>	Fri, Jan 28, 2022 at 11:00 AM
Name		
Email		

Message

Dear Juliane - I just wanted to tell you what a wonderful and helpful person Eve (I don't know her last name) who works at the computer help desk on the second floor of the library is. Not only is she extremely knowledgeable in all aspects of using the lab computers to do anything imaginable, she is always cheerful and readily available to assist even novice computer users. I understand that she is a part-time employee. Too bad for you that she doesn't work full-time, but she also seems to be the type of well-rounded person who "has a life" outside of her library work!!!

Juliane Morian <juliane.morian@rhpl.org> To: MachForm < Mon, Jan 31, 2022 at 9:59 AM

Thank you so much for your message; I am happy to hear our staff exceeds your expectations and assists patiently with your information needs. I will share this message with Eve and her supervisors.

Kind regards,

Juliane

Juliane Morian Library Director, Rochester Hills Public Library 500 Olde Towne Road Rochester, MI 48307-2043 248-650-7122

[Quoted text hidden]



Www.rhpl.org Solution Www.rhpl.org Solution So

67,297 Cardholders

233,015 Annual Visitors

320,637 Items in Circulation

196,720 eMaterials Circulation

123,831 Bookmobile & Outreach Circulation

1,413,675 Total Circulation **5,317** Youth Program Attendance

3,882 Adult & Teen Program Attendance

11,114 Computer Reservations

3,825 Volunteer Hours

\$100,000 Friends of RHPL Contribution

"I've been using RHPL for as long as I can remember. Either to check out books, play games on the computers, or just have a quiet place to do my homework. I always have a great experience at RHPL!" ~Miriam B.

Thank you to our 2021 donors:

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Bradley Lietz

Yhu-Tin & Shwu-Jiuan Lin James & Cathy Linden Frances D. Lucido Deborah Luczyn Celeste & Jeff Ludwig James Mackinder Margaret MacTavish Sukhwinder S. Mahal Margaret Manetta-Lawson Dave & Colleen Marsh Carol Mason Roy & Katie Mason John Masters Mary C. Mazure Janet Mazzara Jan McCall Kathryn McCarthy Robert & Linda McClellan Wendy McClosky Barbara A. McGee Dennis & Margaret McGee Theresa Meegan James & Verna Meinershagen Lvnn Miller **Richard & Jeanette Miller** Louis & Karen Miller Tom Mines Lucille Moerer Zohir & Alia Molhem Christine Moore Margaret F. Morrison Karen Mountz Lisa & Jim Muenzenberger Thomas Murday Daniel Murray National Benefit Plans Steve & Julie Neiheisel Patricia & Robert Nolan James & Diane Nuner John & Janice Oleson Christine Olivero DorisOstrowski Suzanne Ozinga The Pampati Family Deb & Mark Panter Andrew & Christine Pasternak Robert L. Peaslee II Terry & Kathleen Pennell Martha Pfaff Patricia Pietrzak Pamela Pitchford Mr. & Mrs. James Podgorny Shawn Pomaville-Size James & Linda Powell Clifton F. & Victoria Powell Dean & Lori Przymusinski A. S. Ramaseshan Barbara Randall Lesa & Matt Reynolds Michael & Stephanie Riley Mr. & Mrs. Hugo A. Ritzenthaler Donald & Nancy Rockman Jane E. Rodgers **Roger Roller** Bradley & Shirley Roth Cari Rummel Evan Running William & Patricia Ryan

John M. Savio Eleanor Saxon Mr. Neil A. Schilke Paul & Michelle Schroff Jonel L. Scott Karen Seder **Roxanne Seifert** Michael & Cynthia Sevilla The Seyferth Family Daniel Shepherd Charles & Sarah Sibert Gary & Julie Sikorski **Rika Simmons** Bridget A. Skinner Stephan Slavik Mary Beth Snyder Jean Stenger & Paul Turnbull Ms. Jean Stevenson William & Lorraine Stoll Rvan & Kim Stonehouse Barbara & Larry Stringer Mr. & Mrs. Bernard E. Stuart Jonathon & Laura Sudo Wendy Superfisky **Barbara Taylor** Witt Thanom **Angeline Thorner** The Tolmie Family Ann Tomlinson Jim & Karen Tropea Douglas & Janet Tull Mr. & Mrs. David Van Gelder Chandru Kumar Vengappan Karen Vibbert Larry & Louona Vickery **Domingo Vidal** Mr. Robert Waddell Judy Wallin Leslie Walsh Margaret Wantuck Barb & Kurt Wiese David Williams Laurence W. Wilson Shirley & Forrest Wing Robert J. Winkel Barbara & John Wolak Louise & Dennis Wood Josetta & Don Wood David A. Woodson Rosemary Woodward Verna Worden **Michael & Frances Wright** Yang Xia Kenneth York & Heidi Josephson Mary & Gary Zaleski Kathleen Zalewski Rudy Ziehl Ahmad Zmily



Anil & Brinda Sachdev

Community Foundation of Greater Rochester

Fund Statement- Endowed

December 31, 2021 Rochester Hills Public Library Endowed

Beginning Total Fund Balance	\$362,526.47
Beginning Fund Balance - Principal	\$319,887.13
Revenue & Additions	
Gifts	\$1,870.00
Interfund Gifts-Principal	\$0.00
Realized Gain on Investments	\$50,316.21
Unrealized gain or loss	(\$9,808.61)
Total Revenue & Additions	\$42,377.60
Principal Transfers	\$0.00
YTD Fund Balance - Principal	\$362,264.73
Beginning Fund Balance - Income	\$42,639.34
Revenue & Additions	
Gifts to Income	\$0.00
Interfund Gifts	\$0.00
Dividends	\$8,133.14
Interest Income	\$1.35
Total Revenue & Additions	\$8,134.49
Expenses & Distributions	
Grants from Income	\$0.00
Interfund Grants	\$0.00
Admin. Fees Charged	\$7,738.32
Financial Fees Charged	\$2,146.31
Misc. Fund Expenses	\$0.00
Total Expenses & Distributions	\$9,884.63
Income Transfers	\$0.00
YTD Fund Balance - Income	\$40,889.20
YTD FUND BALANCE (PRIN+INC)	\$403,153.93

Rochester Hills Public Library Endowed

Туре	Name	Date	Amount
Gift	Rochester Hills Public Library	01/12/2021	200.00
Gift	Rochester Hills Public Library	02/04/2021	595.00
Gift	Rochester Hills Public Library	06/09/2021	100.00
Gift	Rochester Hills Public Library	12/10/2021	775.00
Gift	Rochester Hills Public Library	12/30/2021	200.00
		Gifts Total	\$1,870.00

Rocheste	r Hills Public Lil	brary Endowmer	t Fun	d Historical An	nalvsi	is													
	r End Fund Bala						Ś	115,566.96											
	r End Fund Prir							101,529.23											
	r End Fund Inco	•						14,037.73											
2000.00							Ŧ	1,007170											
			Net	t Market	Div	vidend/								Year End	Yea	ir End			
	Gifts to			in/Loss	_	terest			Interfu	nd	Income			Principal		ome	Yea	r End	
Year	Principal	Miscellanous		incipal)	_	ncome)	Fee		Gift		Transfer	Grants	5	Balance		ance		d Balance	Notes/Micelleanous
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1996	\$ 5,964.00	\$ 25.00			\$	8,387.86	Ś	-						\$ 107,518.23	Ś	22,425.59	Ś	129.943.82	Principal Transfer
	\$ 2,075.00		-		\$	9,249.66		(1,944.74)	\$ 10	00.18		\$	(100.00)	\$ 109,593.23		29,730.69		-	Interfund Gift
	\$ 11,260.00	-	-		Ś	10,002.14		(1,667.40)			\$ 750.00		. ,	\$ 120,253.23		38,815.43		159,068.66	
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1999	\$ 3,315.00		\$	7.09	Ś	10,348.56	\$	(1,622.11)	\$ 12	20.00				\$ 123,575.32	\$	47,661.88	\$	171,237.20	
	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$ (190.00			-		-	(-,)						\$ 123,385.32	-	.,	Ŧ	-,	1999 Year End Principal Adjustment
2000	\$ 4,300.00	, ()	\$	(4,772.93)	Ś	7,387.40	\$	(1,654.31)				\$ (20),000.00)	\$ 122,912.39	\$	33,394.97	\$	156,307.36	
	\$ 2,800.00		\$	-	_	4,401.80		(1,606.97)					,,	\$ 125,712.39		36,189.80		161,902.19	
	\$ 2,880.00		\$	(12,855.88)		3,164.74		(1,593.23)						\$ 115,736.51		37,761.31		153,497.82	
	\$ 1,805.00		\$	4,019.69		5,307.35		(1,188.79)						\$ 121,561.20		41,879.87		163,441.07	
	\$ 3,665.00		Ś	5,913.39		3,320.88		(2,156.87)						\$ 131,039.59		43,043.88			Investment Fees Charged Beginning in 2004
	\$ 4,005.00		Ś	(616.07)	- · · ·	4,470.68		(2,748.68)						\$ 134,428.52	· ·	44,765.88		179,194.40	
	\$ 3,110.00		\$	13,775.77		4,783.41		(2,968.43)						\$ 151,314.29		46,580.86		197,895.15	
	\$ 1,805.00		\$	4,910.40		6,440.22		(3,015.11)						\$ 158,029.69		50,005.97		208,035.66	
	\$ 2,750.00		Ś	(60,631.13)		4,110.46		(2,730.96)						\$ 100,148.56		51,285.47		151,534.03	
2009	\$ 3,015.00		\$	18,047.90		2,940.71		(2,175.70)						\$ 121,211.46		52,150.48		173,361.94	
	\$ 4,540.00		\$	8,429.42		3,569.30		(2,528.93)						\$ 134,180.88		53,190.85		187,371.73	
2011	\$ 2,740.00		\$	(6,412.86)	\$	4,318.87		(2,761.02)						\$ 130,508.02	\$	54,748.70	\$	185,256.72	
2012	\$ 1,900.00		\$	9,390.00	\$	3,137.50		(2,776.04)						\$ 147,067.37	\$	55,110.16	\$	202,177.53	
2013	\$ 850.00		\$	21,038.74		3,170.23		(3,055.25)						\$ 168,956.11		55,225.14		224,181.25	
2014	\$ 24,078.18		\$	5,099.65	\$	3,959.68	\$	(3,341.44)						\$ 198,133.94	\$	55,843.38	\$	253,977.32	\$21,478.93 Gift from Library
	\$ 1,540.00		\$	(3,211.42)		4,555.85		(6,305.41)						\$ 196,462.52		54,093.82		250,556.34	·
	\$ 2,411.88		\$	10,030.46		4,296.84		(6,531.10)						\$ 208,904.86		51,859.56		260,764.42	
	\$ 1,735.00		\$	33,564.58		5,147.38		(7,332.61)						\$ 244,204.44		49,674.33		293,878.77	
2018	\$ 1,651.00	\$ 100.00	\$	(10,678.11)	\$	4,644.17	\$	(7,913.35)						\$ 235,277.33		46,405.15	\$	281,682.48	
2019	\$ 1,930.00			62,377.92		6,397.80		(7,908.68)						\$ 279,603.82		44,894.27		324,498.09	
2020	\$ 1,335.20		\$	38,948.11	\$	5,933.67		(8,188.60)						\$ 319,887.13	\$	42,639.34	\$	362,526.47	
2021	\$ 1,870.00		\$	40,507.60	\$	8,134.49		(9,884.63)						\$ 362,264.73	-	40,889.20	\$	403,153.93	
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			\$	176,882.32															
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NEWS&VIEWS ROCHESTER HILLS PUBLIC LIBRARY NEWSLETTER | SPRING 2022

IN THIS ISSUE

CONNECTING PATRONS TO INFORMATION

WINE, WIT & WISDOM RETURNS

AUTHORS IN APRIL AUTOGRAPH PARTY

37

GENERAL INFORMATION

Juliane Morian, Library Director juliane.morian@rhpl.org

LIBRARY BOARD

Madge Lawson	President
Anne Kucher	Vice-President
Charles Stouffer	Secretary
Robert Bonam	Treasurer
Melinda Deel	Trustee
Julianne Reyes	Trustee

City of Rochester Liaison: Alice Moo Oakland Township Library Board Liaison: Michael Tyler

The library board meets monthly on the second Monday. Meetings are open to the public. Reasonable auxiliary aids & services are available.

NEWS & VIEWS STAFF

Tiffany Dziurman Stozicki, Editor & Public Relations Manager

Courtney Allen, Graphic Designer & Public Relations Assistant

Contributors: Mary Davis, Rebecca LaFave, Betsy Raczkowski, Allison Sartwell

REGISTRATION & LIBRARY CARD INFORMATION

This icon indicates registration is required. Many programs require registration with an active RHPL card unless otherwise noted. To apply for an RHPL card, visit rhpl.org/ use-the-library/get-a-library-card.



A LETTER FROM THE LIBRARY DIRECTOR

This is the time of year when we reflect on the word "renewal."

The feature story in this issue of *News & Views* highlights the library's circulation department and the many ways this team assists in distributing materials to the public. RHPL is among the more advanced libraries using technology to meet and exceed patron expectations. For example, automatic renewal is a form of innovation where the library allows up to eight renewals on most items if no one else is waiting for them. Automatic renewals ensure that items are where they should be – in the hands of readers – and not sitting on library shelves. RHPL staff curate a dynamic collection of materials and strive to have 50% of the collection checked out at any one time.

Yet, "renewal" can also mean a refresh of library materials. Just as we in Michigan look forward to the spring and a reawakening of warm air and green leaves, the library staff keeps collections of books, DVDs, and other loanable items updated throughout the year. You could say it is always springtime at the library!

Annually, library staff deselects or "weeds out" about 5-7% of the collection. Weeding is based on standard collection development practices. Librarians consider a range of factors such as the condition of items in the collection. They review shelf-sitters that no longer hold much interest from patrons. Librarians also use checkout data to see patterns in contemporary community interests.

The result is a fresh collection that is reflective of the community. Therefore, as you prepare for spring, consider visiting the library either in person or online, at the Community Bookmobile, or at the drive-thru window to check out new items that enlighten, educate, entertain, and inform.

A special thank you to the Huizenga Endowment Fund for underwritinig the cost of two new AED devices for the library.

Juliane Morian



LITTLE FREE LENDING LIBRARY SEASON IS HERE!

It is time again for neighbors, business owners, and residents in Rochester Hills,

Rochester, and Oakland Township to consider installing a Friends of RHPL Little Free Lending Library! These little libraries are popular throughout the country and are seen on street corners, parks, and front yards. They house books for all ages to exchange and share.

Friends of RHPL offers a pre-constructed library with post and installation instructions for \$325. Purchasers paint, varnish, and decorate the libraries, choose a location, dig a hole, and keep them stocked with books.

For more information, contact Kim Whitney at 248-224-0889 or send an email to whitney.kim2347@yahoo.com. Orders are filled within one-to-three weeks and will be available for pick up.



THE FRIENDS LIBRARY STORE NEEDS YOU!

The Friends Library Store is a great place to shop. But it is also a great place to volunteer!

Right now, the store needs volunteers to fill or complete several shifts. You need to be able to work a three-hour weekly shift, and know that a seasoned volunteer works with new candidates for training purposes.

For questions or to volunteer, please call 248-650-7179 and leave a message. You can stop by the store to pick up an application, or email the store manager at darlene.tomczyk@rhpl.org to have an application emailed to you.

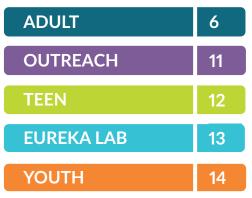
USED BOOK SALES RETURNED IN 2021

Last year's used book sales were quite successful for Friends! From January through May, the sale was by appointment only. In July, Friends hosted a sidewalk sale of children's books. In the fall, the sale returned to its second-floor location and was open to the public – the first time since February 2020. The year ended with the Quality Sale filled with gift-giving items.

The year 2021 ended with a profit of \$111,114 – made possible by the many volunteers and happy patrons! Library staff, in turn, helped Friends cope with changing circumstances.

The next sale is April 20-24. Visit calendar.rhpl.org for times and any changes to the schedule. We look forward to seeing you in Spring!





Connecting Patrons to Information

Circulation Services plays a vital role in library operations



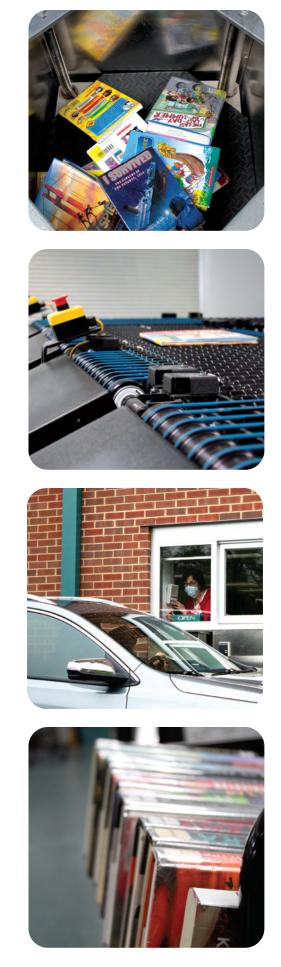
When you walk into Rochester Hills Public Library, the first friendly faces you see belong to our Circulation Services team. Circulation Services is one of the library's key departments. Located near the library's main entrance, Circulation assists patrons with a variety of needs.

Did you know RHPL's Circulation team oversees the flow of over 5,000 library materials in and out of the building every day? That is nearly two million items per year! Circulation Services connects patrons with the items they want in the library. The team's primary task is to get library materials to readers, thinkers, and doers as quickly and efficiently as possible.

40

NEWS & VIEWS 5





Circulation Services also secures materials from other libraries (MeLCat), sorts returned items, and helps patrons apply for a library card, pay fines, and locate held items. When materials are returned to RHPL, the Circulation team checks them in and prepares them to be shelved or repaired. Overall, they keep items in good condition so they can circulate for as long as possible.

Many books, DVDs, and CDs are returned and checked in with the library's automated machine at the drive-up deposit box. This machine reads the library barcodes, checks in items, and sorts them by collection. With such a streamlined return process, the Circulation team can get library items to their next destination as quickly as possible.

The drive-up window offers patrons quick and convenient library service from the comfort of their car. Over the past two years, the use of RHPL's drive-up service has grown increasingly popular and remains an active patron service.

Additionally, Circulation Services engages with patrons in person and over the phone by answering questions and directing them to librarians and other departments.

If you live, work, attend school, or own property in Rochester, Rochester Hills, or Oakland Township, you are eligible for a Rochester Hills Public Library card. Apply for a library card online at rhpl.org and visit the Circulation Desk or the drive-up window to meet a Circulation Services staff member who will issue your library card. Questions? Call 248-650-7174.

ADULT PROGRAMS



EXERC Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Adult Reference Desk at 248-650-7130 or send an email to adult.reference@rhpl.org. Registration opens one month before the programs begin.

ECOLOGY & ENVIRONMENT



Owls in Michigan 🛄 Tuesday, March 29, 7 p.m. Multipurpose Room.

Amanda Felk of Dinosaur Hill leads a fun program for all ages to learn about the species of owls commonly and uncommonly found in Michigan.

Prepare Your Garden for Spring Cleanup 📖 Thursday, March 31, 7 p.m. Multipurpose Room.



Members of Rochester Pollinators teach multiple ways to get your garden ready for spring.



Improving Water Quality Begins in Your Backyard Tuesday, April 19, 7 p.m. Multipurpose Room.



Katie Yates, education director for the Clinton River Watershed Council. discusses natural solutions for handling stormwater. This program is in partnership with Rochester Pollinators.

Preparing the Road Ahead: Water and Infrastructure Tuesday, May 10, 7 p.m. Multipurpose Room.

Oakland County Water Resource Commissioner Jim Nash discusses water infrastructure, funding, and drains. Craig Bryson, senior communications manager for the Oakland County Road Commission, answers questions about road drains and other road matters.

HEALTH & WELLNESS

Public & Private: Motivate **Responsible Use of Technology** & Prevent Digital Abuse



Tuesday, April 12, 7 p.m. Ages 13+. Zoom Meeting.

In partnership with Rochester Area Youth Assistance, author Richard Guerry presents an award-winning program about the myths surrounding online anonymity, privacy, and disappearing digital content.

What Food Labels Tell Us: How to Be an Informed Eater Thursday, April 21, 7 p.m. Multipurpose Room.

Lisa Howard, "The Cultured Cook," explores ingredients, nutritional terms, and marketing claims to help you walk the grocery store aisles with confidence!

Coping Effectively with Big Feelings: Strategies to Metabolize Unsettling Feelings Tuesday, April 26, 7 p.m.

Multipurpose Room.



In partnership with Rochester Area Youth Assistance, clinical psychologist James D. Jones, Ph.D, P.C., discusses unsettling feelings and strategies to minimize them.

MI Rehabilitation Services: Assisting individuals with Disabilities Obtain Employment Tuesday, May 17, 7 p.m. Zoom Meeting.

A vocational rehabilitation counselor from Michigan Rehabilitation Services discusses customized solutions for businesses and individuals with disabilities.

HISTORY, ART & CULTURE

Women's Experiences During the Holocaust Thursday, March 10, 7 p.m. Multipurpose Room.



Representatives from the Zekelman Holocaust Center, located in Farmington Hills, examine the unique experiences of women, particularly marginalized women in Germany, during World War II. Zekelman Holocaust Center is a Michigan Activity Pass (MAP) participant.

Genealogy Club Saturdays: March 12 & April 9, 2 p.m. Online Meeting.

Do you have questions about researching your family history? An expert genealogy volunteer provides tips and tricks to help you build your family tree.

Turn the Page: The Bob Seger Story Tuesday, March 15, 7 p.m. Multipurpose Room.

In this multimedia presentation, author Edward Sarkis Balian, Ph.D., shares stories from his book, *Turn the Page*, the first and only biography of musician Bob Seger.

Legendary Women of the Mesopotamia \Box Thursday, March 24, 7 p.m. Multipurpose Room.



Weam Namou, executive director of the Chaldean Cultural Center in West Bloomfield Township, presents the fascinating history of the legendary women of Mesopotamia (Iraq). The Chaldean Cultural Center is a Michigan Activity Pass (MAP) participant.

The History of Stagecrafters in Royal Oak Tuesday, April 5, 7 p.m. Multipurpose Room.

Stagecrafters members share the history of their troupe located at the Baldwin Theatre in Royal Oak, Michigan. Stagecrafters is a Michigan Activity Pass (MAP) participant.



An Evening with Orville & Katharine Wright Thursday, April 14, 7 p.m. Multipurpose Room.

Dorè Productions presents an entertaining evening with aviator Orville Wright and his sister, Katharine.

The Piet Oudolf Story: Gardening Design Thursday, April 28, 7 p.m. Zoom Meeting.

Deborah Chud traces her discovery of Piet Oudolf, one of the world's leading naturalistic landscape and garden designers.

The Purple Gang: Detroit's Own **Prohibition-Era Criminal Gang** Tuesday, May 3, 7 p.m. Zoom Meeting.

Historian Joe Oldenburg dives into the history of Detroit's most notorious gang.

Solving the Great Lakes First Maritime Mystery Thursday, May 12, 7 p.m. Multipurpose Room.

Steve and Kathie Libert take you on their journey of discovery in solving the first Great Lakes maritime mystery of Robert La Salle's flagship, "Le Griffon."

SUNDAY CONCERTS



The Boogie Woogie Kid: Matthew Ball Sunday, March 27, 2 p.m. Multipurpose Room.

Piano player Matthew Ball performs songs from the "American Songbook" and other favorite tunes for the whole family!



Singing the Good Old Songs Again Sunday, April 10, 2 p.m. Multipurpose Room.

Jackie Davidson, an original member of the Grammy-awardwinning The New Christy Minstrels, and Gary

Brandt, a popular folk performer and accomplished songwriter, perform an energetic show filled with classic and original folk songs, lighthearted humor, and personal stories.



The Magnificent 7 Sunday, May 22, 2 p.m. Multipurpose Room.

From Oakland University's School of Music,

and Dance comes the award-winning percussion septet, The Magnificent 7, to perform chamber pieces and solo arrangements.

Register for concerts online at calendar.rhpl.org.

CRAFTS Register for a time to make crafts at RHPL!

Textured Art Canvas Thursday, May 5, 6-7 p.m.

Paint a textured canvas with monochrome neutral paint colors.

Cardboard Cat Castle

Saturday, May 14, 2-4 p.m.

Create a purr-fect custom cardboard creation for a favorite kitty!

TAKE & MAKE

Register for the programs below to reserve supplies, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Adult Reference Desk.

Ear Saver Mask Extenders Tuesday, March 1.

Make a mask extender and give your ears some relief while wearing face masks. All supplies included.



Self-Watering Seed Tray Monday, April 4.

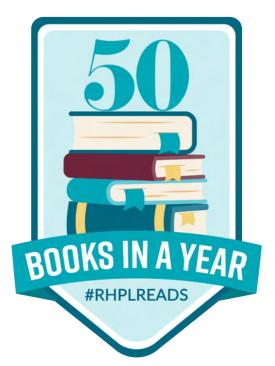
Interested in getting into gardening but worried you do not have a green thumb? Make a self-watering seed tray and watch your plants grow!

Strawberry Cross Stitch Tuesday, May 3. Pick up supplies.

Sew a miniature cross-stitch strawberry. All supplies except scissors are included.

Theatre,

WRITING & BOOK DISCUSSIONS



50 Books In a Year Reading Challenge January-December 2022. Online. (rhpl.beanstack.org).

Register for this challenge anytime of year using Beanstack (online and available as an app for Android and Apple devices). Read at your own pace and earn prizes!

Books on Tap 🖽

Mondays: March 14 & May 9, 7 p.m. Main Street Billiards, VIP Room (215 S. Main Street).

Meet at Main Street Billiards for a casual book club in a relaxed setting. Food and drinks are available for purchase. Pick up a copy of the books at the Adult Reference desk upon registration or download the eBook edition using the Libby app.

March 14: Gods of Jade and Shadow by Silvia Morena-Garcia May 9: How to Write an Autobiographical Novel: Essays by Alexander Chee

Between the Lines Tuesdays: March 15, April 19 & May 17, 2 p.m. Multipurpose Room.

Join RHPL's lively monthly book discussion! Pick up a copy of the book at the Adult Reference Desk or download an audiobook edition using the Libby app.

March 15: Henna Artist by Alka Joshi April 19: Transcendent Kingdom by Yaa Gyasi May 17: Feather Thief by Kirk W. Johnson



POP CULTURE GAMES

Adult Game Night Tuesdays: March 15, April 19, May 17, 7-8:30 p.m. Drop-In.

March 15: Machi Koro (Board Game) April 19: Keep Talking and Nobody Explodes (Nintendo Switch) May 17: Sushi Go (Card Game)



Know-It-All Trivia Smackdown! Monday, April 11, 7 p.m. Main Street Billiards,

Solarium (215 S. Main Street). Know a little bit about everything? Then bring a team of up to six people to Main Street Billiards and see if you have what it takes to be crowned champions! The top team will win a prize. Food and drinks are available for purchase.

Programs are offered, in part, with financial support from Friends of RHPL.





SHARE YOUR STORY WITH RHPL

"Thank you so much to the Rochester Hills Public Library and all the staff that keep it running! The library has always been such a solace and place of learning and curiosity. More than ever, in the current time of our world, the library has continued to be a blessing. Thank you again to everyone! Stay safe and many blessings." ~ RHPL Patron, August 2021

"The library has been the place that has always brought my family joy. It is our solace and a place we find adventures and fun. It has sparked curiosity even in our most reluctant reader." ~ Ann E.

Do you have a story or comment to share? Visit rhpl.org/contact-us and click on the Share Your Story tab to submit online.

Wine,Wit & Wisdom



Long considered one of the Rochester area's must-attend events, Wine, Wit & Wisdom, a Friends of Rochester Hills Public Library fundraiser, returns to RHPL on Saturday, April 30. Postponed for two years, this popular program will again entertain with a lively mix of sustenance and knowledge while raising funds for our favorite public library!

The evening includes a buffet dinner, beverages (beer, wine, and soft drinks), and a choice of two presentations from an engaging and entertaining roster of six guest speakers. The speakers will cover topics ranging from world history to the arts, and from music to fine dining. Additionally, there will be a silent auction.

Registration opens March 1. To register, complete a form online at winewitwisdom2022.eventbrite.com or in person at the library's Circulation Desk. Tickets are \$80 per person; \$90 per person after April 11. Registration closes April 25.



A \$6.50 fee per ticket will be added to online purchases. Registration and attendance are limited to guests aged 21 or older. Tickets will be emailed to purchasers. For more information, visit rhpl.org/ friends-of-rhpl and click on the Special Events tab.

CELEBRATE NATIONAL POETRY MONTH!

Join the Rochester Poetry Society and RHPL to celebrate National Poetry Month along with current Rochester Poet Laureate Robert Lytle. The program also includes an open mic opportunity for local poets to read their work. No registration is required.

Sunday, April 3, 2 p.m. Multipurpose Room.

BEHIND-THE-SCENES LIBRARY TOURS

Have you ever wondered how a library works? Join library director Juliane Morian for a behind-the-scenes look at RHPL's inner workings. Space is limited. Register in advance at calendar.rhpl.org.

Wednesday, April 6, 10 a.m. Thursday, May 12, 10 a.m.



OUTREACH SERVICES



Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call Outreach Services at 248-650-7150 or send an email to outreach@rhpl.org.

ELL Book Club Fridays: April 8-July 1, 9:30 a.m. Conference Room B.

Meet Rebecca and other English language learners to discuss the book *Crying in H Mart* by Michelle Zauner. Copies of the book are available in Outreach Services.

English Matters: ELL Conversation Group

Tuesdays: March 29- May 31, 10 a.m. Conference Room A. Thursdays: March 31-June 2, 10 a.m. Conference Room A. Saturdays: April 2-June 4, 10 a.m. Conference Room A.

Come together and discuss hometowns, food, hobbies, jobs, and other informal topics with new friends!

American Culture D Mondays: April 4, 11, 18 & 25, 10 a.m. Conference Room A.

This informal group discussion is open to ELL students and newcomers. Discuss and share experiences and observations about the customs and manners of American culture.



TEEN PROGRAMS



EXAMPL Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the

Adult Reference Desk at 248-650-7130 or send an email to teen@rhpl.org.

TEEN ADVISORY BOARD (TAB)

Wednesdays: March 2 & 16th, April 6 & 20, May 4 & 18, 4 p.m. Discord.

Share ideas about teen programs, prizes, displays, and other library matters at these fun-filled online meetings! Visit Teen Services at rhpl.org and fill out the TAB application to join.

SENIOR AWARD LETTER

Monday, March 7, 6 p.m. Multipurpose Room.

A financial-aid expert from Oakland University offers tips and information about financial aid award letters for high school students and their parents/guardians. Students should bring all awards letters and usernames/passwords for their college/ university accounts.

TEEN WRITERS GROUP 🖽

Saturdays: March 12, April 9 & May 14, 1 p.m. Discord.

This club is for all writers! Share, write, and talk with fellow writers. All writing styles and genres are welcome! Send an email to teen@rhpl.org for a server invite link.





JUNIOR FINANCIAL AID NIGHT Monday, April 4, 6 p.m. Multipurpose Room.

This informative session for high school students and their parents/guardians offers helpful tips about applying for college financial aid. Learn what types of aid are available, how to find scholarships, and how to fill out the Free Application for Federal Student Aid (FAFSA).

GIANT GAME DAY 🖂

Saturday, May 21 (Rain Day is June 4), 1 p.m. Outside.

Join RHPL outside for a day filled with larger-thanlife games including, Mega Connect Four, Giant Jenga, and a few board games so big you can be the player pieces!







Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Adult Reference Desk at 248-650-7130 or send an email to adult.reference@rhpl.org.

TAKE & MAKE

Register for the programs below to reserve supplies, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Adult Reference Desk.



STEAM Kit 🛱 (Science, Technology, Engineering, Art & Math) Tuesday, March 1. Wednesday, May 25.

SELECT YOUR TIME CLASSES

Register for a time to come in for each activity.

Custom Door Mats Saturday, March 12, 10 a.m.-12 p.m.

Make a personalized or unique doormat using equipment in RHPL's Eureka Lab.



Terracotta Foil Pots *Tuesday, March 22, 4:30-6 p.m.* Learn to decorate pots with foil!

Personalized Engraved Wood Signs *Saturday*, April 9, 10 *a.m.*-12 *p.m.*

Design a personalized wooden sign for your home décor.

Virtual Egg Hunt D Thursday, April 14. Online.

RHPL has hidden a virtual egg somewhere in the world and it is up to you to follow the clues and find it! Clues go live April 14.

Engraved Leather Bookmarks *Tuesday*, April 12, 5-7 p.m.

Personalize a leather bookmark with designs using RHPL's laser engraver in the Eureka Lab.



FOR TEENS

Crafternoon Thursdays: April 7, 14, 21 & 28, 4-5 p.m.

Make a new craft every week using different materials and equipment in the RHPL Eureka Lab.

Book Page Art 🗀 Thursday, April 21, 6-7 p.m.

Get creative and make art with upcycled book pages!

Air Dry Clay Jewelry Wednesday, May 4, 6-7 p.m.

Make jewelry out of air-dry clay. Create something for yourself or for Mothers Day!



Custom Window Clings Saturday, May 14, 10 a.m.-12 p.m.

Create a window cling to liven up any window!

youth services



Register all children attending with the child's RHPL card (if required). See page 2 for information on how to sign up for a library card. Register online

at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Youth Reference Desk at 248-650-7140 or email youthreference@rhpl.org. Registrations for youth programs open one week before the programs begin.

Evening Family Storytime

Wednesdays: March 9, April 13 & May 11, 7 p.m. All Ages. Take & Make/Zoom Class.

Join Ms. Wendy for monthly live storytimes and related projects for the whole family. She will send you an email with instructions.

Raise your Flag! 🕮

Friday, March 18, 2 p.m. Grades 1-5. Multipurpose Room.

Flags can represent many things: a country, a state, or an idea. What if you had to design a flag that represents you? Learn flag facts and create a flag of your own!

Storytime at Rotary Park Tuesdays: April 12, 26 & May 10, 24, 11 a.m. Wednesdays: April 13, 27 & May 11, 25, 11 a.m. Thursdays: April 14, 28 & May 12, 26, 11 a.m. Ages Birth-5 w/Caregiver. Rotary Park.

We have missed seeing you in person! Join your favorite youth librarians for a fun storytime in the park. Each storytime has a separate registration; only register for one each week.



Let's Look at X-Rays \square Friday, April 15, 2 p.m. Ages 5+.

Have you ever wondered what your bones look like? Let's look at X-rays to see how our bodies look, then create an artistic X-ray of your hand with Ms. Kim.

RHPL Moms Walking Club Mondays: May 2, 9, 16, & 23, 10 a.m. Ages 1-5 w/Caregiver. RHPL West Entrance.

With your little one in a stroller, join Ms. Wendy for a fun and active way to meet other moms, dads, grandparents, or caregivers while learning about your child's development. Walks will be approximately one mile and end with a brief storytime.



Sew a Wookie 印

Friday, May 6, 2 p.m. Grades 5-8. Multipurpose Room.

May the force be with us as we attempt to sew the cutest Wookie!

Villain Crafts 印

Saturday, May 7, 10 a.m., 11 a.m., 12 p.m., or 1 p.m. Grades 4-8. Outside.

Join Miss Lucia and Miss Wendy on Comic Book Day to make a cool craft featuring your favorite comic villains.

TAKE & MAKE

Register for the programs below, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Youth Reference Desk. One kit per registered child.



Broken Crayons D March 1-31. Grades K-5.

Make art with a broken crayon and bring it to the library for display. Broken crayons are also available at the library.

Frog Origami D Monday, April 11. Grades 1-4.

April is National Frog Month! Learn to make a frog origami out of paper.

YOUTH HIGHLIGHTS

Authors in April Autograph Party

Wednesday, April 27, 4-6 p.m. All Ages. Multipurpose Room.



The 2022 authors, Erica Perl (K-1), James Burks (2-3), Gennifer Choldenko (4-5), and Varian Johnson (Middle School), will be in-person to sign books. Limited quantities and titles are available for purchase. Visit authorsinapril.org for more information.

Volunteers Needed!

Do you speak a language other than English? RHPL is looking for bilingual or multilingual volunteers to record stories for the World

Languages Phone-a-Story telephone storytime. Call Ms. Wendy at 248-650-7140 for more information.

Bright by Text

Text FAMILYPLACE to 274448 or visit brightbytext.org to receive pertinent information on child development, local



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events, and other resources for your child's age.





POSTAL PATRON LOCAL

SERVING ROCHESTER, ROCHESTER HILLS, AND OAKLAND TOWNSHIP

LIBRARY HOURS

Sunday	1 p.m6 p.m.
(through May 22)	
Monday-Thursday	9 a.m9 p.m.
Friday-Saturday	9 a.m6 p.m.
Visit rhpl.org for hours &	à holiday closures.

SIGN UP FOR EMAIL COMMUNICATIONS

Did you know you can receive News & Views directly to your email inbox? Visit rhpl.org/ community-programs/news-views and sign up with a valid email address. You can also sign up to receive our new e-newsletter, RHPL Monthly Current, which is sent out on the first Friday of each month.



500 Olde Towne Road Rochester, MI 48307 248-656-2900 www.rhpl.org



DRAFT

2022 RHPL Community Survey

(Questions/content that is underlined is new for this year)

- 1. How would you rate your overall satisfaction with the Rochester Hills Public Library?
 - a. Totally satisfied
 - b. Very satisfied
 - c. Somewhat satisfied
 - d. Somewhat unsatisfied
 - e. Not at all satisfied

[TRACKED QUESTION starting in 2020]

- 2. How likely are you to recommend the services of the Rochester Hills Public Library to others? [question worded and scaled to compare to national figure cited]
 - f. 0 to 10 scale with 10 as extremely likely to 0 as not at all likely

If you indicate 0-4 (not likely to recommend) why do you feel that way?_____

[TRACKED QUESTION starting in 2020]

- 3. Please indicate the frequency with which you normally use the library (do not include visits to return materials only):
 - a. More than once a week
 - b. Once a week
 - c. Every other week
 - d. Every three weeks
 - e. Once a month
 - f. Once every 2-3 months
 - g. Once a year
 - h. Never

[TRACKED QUESTION starting in 2020]

- 4. Which library outlet do you use most frequently?
 - i. Rochester Hills Public Library building
 - j. Community Bookmobile

k. Mini-branches (located in various senior residences and community centers)

[TRACKED QUESTION starting in 2020]

- 5. How would you rate your overall satisfaction with the customer service you receive from RHPL staff?
 - I. Very satisfied
 - m. Somewhat satisfied
 - n. Somewhat unsatisfied
 - o. Not at all satisfied
 - p. If not at all satisfied, please tell us why: [open ended]

[TRACKED QUESTION starting in 2020]

- 6. How well do these attributes apply to the library?: [scale: Always, Most of the Time, Sometimes, Never]
 - q. Safe
 - r. Clean
 - s. Easy to access
 - t. Sufficient parking
 - u. A nice place to relax and read
 - v. Delightful and fun
 - w. Sufficient spaces to study
 - x. Good lighting
 - y. Comfortable temperature
 - z. Acceptable level of noise
 - aa. Sufficient number of items to choose from
 - bb. Easy to find what I'm looking for
- When thinking about convenient access to library materials, which of the following alternate ways would you likely use? [Very likely, likely, not likely, would not use, unsure] – randomize these choices
 - a. <u>Bookmobile stops in convenient locations where you can browse a substantial</u> <u>collection of materials and pick up requested holds.</u>
 - b. <u>Large vending-style kiosks at a location in the community with a small collection</u> of materials to browse and checkout.
 - c. <u>A stationary locker where you can have specific titles sent for you for pickup</u> <u>24/7.</u>
 - d. <u>Receiving and returning materials by mail</u>

- e. <u>Utilizing a trustworthy delivery app to have someone else deliver materials to</u> you.
- f. Visit the library in-person to check out materials.
- 8. Please indicate whether each of the following is something the library should do: [Should definitely do, Should Maybe Do, Should Definitely Not Do, Don't know]
 - a. Inspire community members of all ages to become lifelong readers
 - b. Coordinate with local schools to provide resources to students
 - c. Offer free access to high-speed broadband and Wi-Fi
 - d. Serve as an archive for the local history of the community
 - e. Engage senior citizens by connecting them to the community through library services.
 - f. Provide online learning experiences.
 - g. Provide space and materials for community members to create, learn, and share.
 - h. Educate and help parents prepare their children to enter kindergarten ready to become readers and writers.
 - i. Offer training, technology, and resources to help jobseekers
 - j. Help new citizens learn about the community
 - k. Help people decide what information they can trust
 - I. Provide an inclusive community space that encourages people to meet others
 - m. Provide a forum for convening public discussions
 - n. Help people when a national disaster or major problem strikes the community
 - o. Provide workspace for mobile workers and entrepreneurs
 - p. Provide information on how to start a business
- 9. What are the ways you learn about programs at the library? (check all that apply) [randomize]
 - a. RHPL's quarterly printed newsletter (News & Views)
 - b. RHPL's monthly email newsletter (RHPL Monthly Current)
 - c. Friend or family member
 - d. Librarian or library volunteer
 - e. Flyer, sign, or digital screen in the library
 - f. Events calendar on library's website
 - g. Library's social media channels (Facebook, Twitter, Instagram, YouTube)
 - h. Article in the newspaper
 - i. Community cable TV channel

[TRACKED QUESTION starting in 2020]

- 10. Have you used the library over the past year for any of the following reasons? (check all that apply):
 - a. Borrow physical materials (e.g. books, DVDs, magazines, or audiobooks)
 - b. Borrow electronic materials (eBooks, eAudiobooks, magazines, etc.)
 - c. Sit and read, study, or watch/listen to media
 - d. Play with educational toys and Explorer Zone
 - e. Attend an RHPL class, program or lecture
 - f. Attend a meeting of a community group you belong to
 - g. Prepare a resume/search for a job
 - h. Apply for unemployment benefits
 - i. Apply for government assistance (Medicaid, Bridge Card, WIC etc.)
 - j. Seek information about starting a new business
 - k. Use the library's computers
 - I. Use the library's digital resources (such as online research or online articles)
 - m. Use the Eureka Lab
 - n. Seek library staff assistance for recommendations or research
- 11. How do you expect your use of the library to change over the next five years?
 - a. Will use the library more
 - b. Will use the library about the same
 - c. Will use the library less
 - d. Will not be using the library at all
 - e. If using the library less, why? [open ended]

[TRACKED QUESTION starting in 2020]

- 12. <u>Fine revenue is approximately 1% of the library's annual budget and the library is</u> <u>considering eliminating daily fines (but still charging for lost or long-overdue material).</u> <u>How would you answer this statement, "I would view removing library fines as</u>
 - a. <u>Very favorable</u>
 - b. <u>Somewhat favorable</u>
 - c. <u>Neither favorable or unfavorable</u>
 - d. <u>Somewhat unfavorable</u>
 - e. Very unfavorable

[similar question was asked in 2020]

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- 13. What types of programs would be of interest to you if offered by the library? (check all that apply) [randomize]
 - a. Crafts & hobbies
 - b. History & culture
 - c. Parenting & youth
 - d. Technology training
 - e. Book & movie discussions
 - f. Science & nature
 - g. Health & wellness
 - h. Writing & self-publishing
 - i. Investments & money management
 - j. Assistance programs (social security, Medicare, etc.)
 - k. Concerts
 - I. Social & pop culture
 - m. Not interested in attending library programs
 - i. If not interested, please tell us why:

[TRACKED QUESTION starting in 2020]

- 14. <u>Do you look for library materials in languages other than English? If so, which languages</u> <u>do you prefer? [check all that apply]</u>
 - a. <u>Albanian</u>
 - b. <u>Arabic</u>
 - c. <u>Bengali</u>
 - d. <u>Chinese</u>
 - e. <u>French</u>
 - f. <u>German</u>
 - g. <u>Gujarati</u>
 - h. <u>Hindi</u>
 - i. <u>Italian</u>
 - j. Japanese
 - k. <u>Kannada</u>
 - l. <u>Korean</u>
 - m. <u>Marathi</u>
 - n. <u>Polish</u>
 - o. <u>Punjabi</u>
 - p. <u>Russian</u>
 - q. <u>Spanish</u>
 - r. <u>Tamil</u>
 - s. <u>Telugu</u>
 - t. <u>Urdu</u>

- u. <u>Vietnamese</u>
- v. <u>What type of materials do you look for in that language(s)</u>, such as fiction, <u>nonfiction</u>, <u>magazines? [open ended]</u>
- 15. How often are ALL of the copies of something you or your family members want checked out? [Never, Rarely, Sometimes, Frequently]
 - a. Adult fiction books
 - b. Adult/family movies
 - c. Large print books
 - d. Youth picture books
 - e. Youth fiction books
 - f. Youth movies
 - g. Teen fiction
 - h. Video games
 - i. Digital eBooks/audiobooks
 - j. Innovative Items
 - k. Other [open ended]

[TRACKED QUESTION starting in 2020; Innovative Items added in 2022]

- 16. What do you typically do if all copies of what you want are checked out?
 - a. Place a hold request
 - b. Wait and look again the next time I come to the library
 - c. Browse the shelves for similar books
 - d. Ask library staff for assistance
 - e. Buy or rent my own copy from somewhere else

[TRACKED QUESTION starting in 2020]

- 17. When you place items on hold do you receive them in a timely manner?
 - a. Do not place items on hold
 - b. Always
 - c. Most of the time
 - d. Some of the time
 - e. Never

[TRACKED QUESTION starting in 2020]

- 18. <u>Rochester Hills Public Library continuously evaluates priorities related to the materials</u> <u>available for checkout. Please indicate if you think the following are high, medium, low</u> <u>priorities for the library: [high, medium, low, unsure, not a priority at all]</u>
 - a. <u>Titles in the collection should reflect the needs and interests of the community.</u>
 - b. <u>Library staff should continue to circulate Innovative Items such as equipment,</u> tools, and other tangible resources that foster experience-based learning and productivity.
 - c. <u>The library staff should provide direct outreach to individuals in the community</u> with limited access to the main library collections (e.g. mini-branches in senior living complexes).
 - d. <u>The library staff should provide capsule collections with a specific subject or</u> <u>theme for group use such as a classroom, daycare, or homeschool cooperative.</u>
- 19. What category would you most like to see more innovative items and equipment available for checkout added to the collection?
 - a. Arts & Crafts
 - b. Electronics & Technology
 - c. Outdoor games
 - d. Household
 - e. Musical Instruments
 - f. <u>Science & Education</u>
 - g. <u>Tools</u>
 - h. <u>Other</u>

20. How do you use the library's website, <u>www.rhpl.org</u>? (check all that apply) [randomize]

- a. Search for items and place hold requests
- b. Search for librarian-recommended titles
- c. Renew items or pay fines
- d. Contact the staff using the chat feature
- e. Register for events/programs
- f. Use Research databases (ValueLine, WorldBook, etc.)
- g. Reserve a meeting or study room
- h. General information about library services, hours, phone numbers, etc.
- i. Do not use
- j. Other: open ended
- 21. What kind of online resources are you interested in using through RHPL?
 - a. Financial (business, investments)
 - b. Crafting

- c. Consumer information
- d. Online courses (test prep, language learning)
- e. Automotive
- f. Scholarly resources (report writing help, study guides, academic research)
- g. Technology help
- h. Health
- i. Legal
- j. Local history and genealogy
- k. Other (please specify): open ended

[TRACKED QUESTION starting in 2020]

- 22. Which of the following websites, if any, do you or anyone in your household use on a regular basis? (check all that apply):
 - a. Facebook
 - b. Goodreads
 - c. Instagram
 - d. Pinterest
 - e. SnapChat
 - f. Twitter
 - g. YouTube
 - h. <u>TikTok</u>
 - i. <u>Discord</u>
 - j. Linked In
 - k. Other: [open-ended]

[TRACKED QUESTION starting in 2020; added TikTok in 2022]

- 23. <u>Do you or anyone in your household watch television shows or movies on a regular</u> basis? If so, how do you watch? (check all that apply)
 - a. On a DVD player (either a standard or BluRay player)
 - b. <u>Streaming from a physical device (such as a Roku player)</u>
 - c. <u>Streaming from a smart TV (with built in apps)</u>
 - d. <u>Streaming from a handheld device to my TV</u>
 - e. <u>Cable TV/Antennae TV</u>
 - f. I do not watch television or movies on a regular basis.

- 24. Do you or anyone in your household read or listen to eBooks/eAudiobooks/streaming music & movies on a regular basis? If so, please tell us your format preference for this library material type (check all that apply)
 - a. <u>Digital materials (eBooks/eAudiobooks/streaming music & movies) preferred.</u>
 - b. Physical copies of library materials preferred.
 - c. <u>I will use either digital materials or the physical format of a title (whichever</u> format I can get first)
 - d. <u>Not applicable</u>
- 25. <u>The Rochester Hills Public Library aspires to be a trustworthy institution</u>. How much do you agree with the following statements: [strongly agree, agree, do not agree, strongly disagree, no opinion]
 - a. <u>Rochester Hills Public Library does an excellent job managing its budget and finances.</u>
 - b. <u>Taxpayers get a good deal for the property taxes paid to the library.</u>
 - c. I am satisfied with the way RHPL is managing during the pandemic.
 - d. I trust the staff at Rochester Hills Public Library.
 - e. I do not trust the library for the following reasons:
- 26. Please indicate where you live:
 - a. City of Rochester Hills
 - b. City of Rochester
 - c. Oakland Township
 - d. None of the above
- 27. Please indicate the ZIP code where you live:
 - a. 48306
 - b. 48307
 - c. 48309
 - d. 48363
 - e. None of the above

28. Gender?

- a. Female
- b. Male
- c. Non-binary
- d. Prefer to self-describe or not answer: [open ended]

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- 29. What is your age?
 - a. Under 16 years
 - b. Between 16 and 19
 - c. Between 20 and 29
 - d. Between 30 and 39
 - e. Between 40 and 49
 - f. Between 50 and 59
 - g. Between 60 and 69
 - h. Between 70 and 79
 - i. Between 80 and 89
 - j. 90 or older
- 30. As always, the library welcomes your feedback. Would you like to share any comments with us or have a staff member contact you about a specific issue or question?
 - a. No
 - b. Yes
- 31. [If "Yes" checked in previous question] Please complete the appropriate section(s) below.
 - a. Compliment (optional: include first name and last initial so we may quote you in library publicity):_____
 - Suggestion or concern (optional: include your full name and phone number or email address if you wish to be contacted):
 - c. Question or other issue you would like to be contacted about (required: include your full name and phone number or email address):_____
- 32. RHPL is seeking residents of all ages and backgrounds who would be willing to periodically help the library develop and test new services, as well as participate in surveys more than once every other year. By law the library cannot share your personal information and will not share your email address. You may opt out at any time. Would you be willing to participate?
 - a. Yes
 - b. No
- 33. [If "Yes" checked in previous question] Please complete the appropriate section(s) below.
 - a. Full name
 - b. Email address

DRAFT

- c. Phone number
- d. I have children ages 0-5 in my household
- e. I have children ages 6-13 in my household
- f. I have teens ages 14-18 in my household
- g. I am retired
- h. I am a caregiver/babysitter of young children in my household

I'm an architecture student and am currently working on a library project. I always remembered loving going to this library, even when I was very young, so I'm using my (and other people's, through reviews) experiences here to shape what I want this new library to be like. My favorite part of the library, by far, is the outdoor areas. Paint Creek is always beautiful, there are little paths that go down by the water if you're feeling adventurous. The gardens are beautiful throughout the year- they are very well curated and kept. The statues remain constant centerpieces and look beautiful, whether surrounded by flowers or snow. The rotary park just across the parking lot is also beautiful and has a small pond with frogs and finsh. The selection of books is also an amazing part of the library. I've been able to find books on every topic I've ever looked for, if there is a series, the collection is either complete or there is a huge portion of the collection. Unfortunately, I've never used the audiobook, movie, TV show, or video game sections of the library, but the next time I am back home I will stop by and take a look at the selections! The checkout and return processes are very easy, I've never had issues with checking out or returning books. I've lost my library card before, and the staff were happy to help me get a new one. I've only ever seen one instance where there was conflict between the staff and visitors, and it was because some older lady sat in the lobby without a mask and kept yelling about not wearing one. The staff were still polite but had to remove her from the library. They were still super friendly after that though, props to them for not letting difficult people affect them too much! 'd like to say thank you to all of the people who designed, staff, and generally take care of the library, as well as the patrons! Our public library really is a gem and 'm grateful that we have such an amazing resource for our community. When I return for the summer, I will definitely be spending more time there
more in the gardens than the building itself. Rochester Hills Public Library (owner) 1 min ago
Thank you, for your five-star review of RHPL and your exceptionally kind comments. RHPL values its natural surroundings and couldn't be more proud of the work our garden volunteers do to keep the landscape fresh and looking beautiful. Thank you, too, for visiting RHPL when you are back in town. We hope you can experience some of the other offerings you mentioned and enjoy them just as much. The issue with the patron not wearing a face mask happened earlier in the pandemic when face masks were required for entry into the building. Currently, face masks are preferred regardless of vaccination status but are not required for entry to the library. RHPL staff truly respects all patrons and values their patience and understanding during difficult times. Thanks, again, and best wishes for a great semester at school!
Edit Delete

A	
	★★★★★ 4 days ago Great place to work/study. My kids enjoy coming in over summer break and getting new books to read. It really helps them pass time and be productive in the summer!
	Rochester Hills Public Library (owner) 3 mins ago
	Thank you, Janua, for your kind words and five-star review! We love to know that kids enjoy the public library and love to read. Thanks for the happy note!
	Edit Delete
	to the second s
	Friendly staff, great selection of books, wonderful environment. The bookmobile is also awesome. Good for kids, teens and adults.
	Rochester Hills Public Library (owner) 1 min ago
	Hi Thanks so much for the five-star review and complimentary comment. We're so glad you enjoy the bookmobile and the main library! We appreciate taking the time to tell us. :)
Google	Review 1.25.22

THINGS TO DO

Oakland County community calendar Jan. 2 and beyond

• Rochester Hills Public Library, 500 Olde Towne Road, Rochester, to host "Vision Boarding" with Courtney Jones on January 11 at 7 p.m. Ring in 2022 by setting an intention around your health and well-being with a vision board to remind you. Event includes supplies, open to RHPL cardholders. Registration is required, visit calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 2, 2022

THINGS TO DO

Oakland County community calendar Jan. 9 and beyond

• Rochester Hills Public Library, 500 Olde Towne Road, Rochester, to host "Vision Boarding" with Courtney Jones on January 11 at 7 p.m. Ring in 2022 by setting an intention around your health and well-being with a vision board to remind you. Event includes supplies, open to RHPL cardholders. Registration is required, visit calendar.rhpl.org or call 248-656-2900.

• Rochester Hills Public Library will host a nutrition talk presented by Ascension Providence Rochester Hospital, 7 p.m. Jan. 18 at 7 p.m. in the library's multipurpose room. Event is open to the public, registration is encouraged at calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 8, 2022

LOCAL NEWS

Oakland County community calendar Jan. 16 and beyond

• Rochester Hills Public Library will host a nutrition talk presented by Ascension Providence Rochester Hospital, 7 p.m. Jan. 18 in the library's multipurpose room. Event is open to the public, registration is encouraged at calendar.rhpl.org or call 248-656-2900.

• Rochester Hills Public Library to host Navigate Home panel discussion, "Tackling the Tough Questions about Aging," 7 p.m. Jan. 25 at the library. Registration is encouraged, visit calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 15, 2022

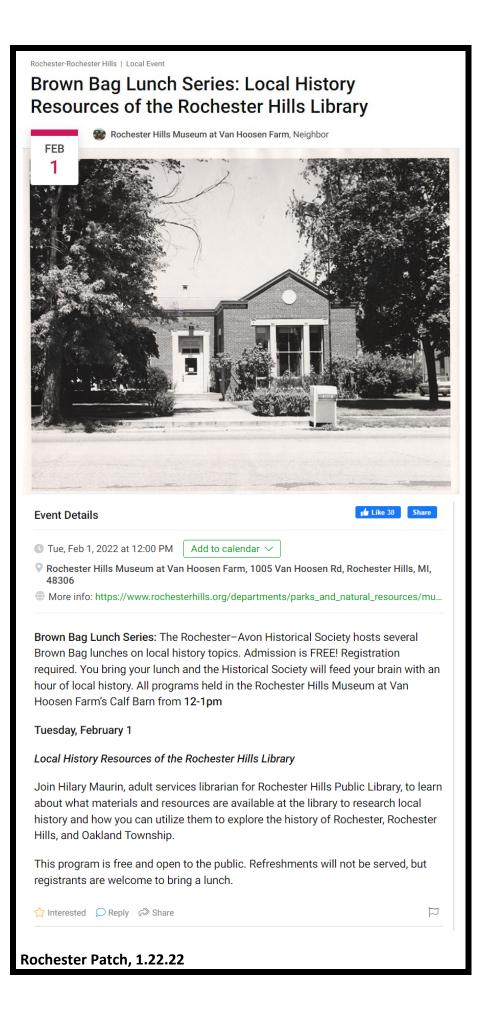


Book sale Pixabay

Friends of the Rochester Hills Public Library starts Wednesday

The Friends of the Rochester Hills Public Library will hold its winter used-book sale from Jan. 26-30. The presale for Friends members will be from 5:30-8 p.m. Jan. 26. General public access will be from 10 a.m. -8 p.m. Jan. 27, 10 a.m. -5 p.m. Jan. 28-29, and 1:30-4:30 p.m. Jan. 30, which is Bag Day, where all you can fit in a standard grocery bag goes for \$5. In addition to books, there will be CDs for 50 cents each and DVDs (\$2 for donated DVDs and \$1 for library-discarded DVDs). The location is 500 Olde Towne Road in downtown Rochester. Face masks are strongly recommended, but not required for visitors. New member signups and renewals are available at the door. Go to <u>rhpl.org</u> for details.

Detroit News 1.21.22



COMMUNITY Rochester Hills Public Library board of trustees names new officers, welcomes new board members

The Rochester Hills Public Library's board of trustees named new officers at its first meeting of the year on January 10. The board appointed Madge Lawson as president and Anne Kutcher as vice-president. Chuck Stouffer was named secretary, and Robert Bonam is the board's treasurer. New to the board are Melinda Deel and Julianne Reyes, who began their terms in December. Additionally, Alice Moo is the new board liaison from the City of Rochester, and Michael Tyler, president of Oakland Township's Library Board, continues to serve as the township's liaison to the RHPL board.

"From RHPL's founding in 1924 to today, community members view the public library as a treasured institution where all are welcome," said Library Director Juliane Morian. "I look forward to working with current and new trustees and liaisons to ensure that we preserve public trust in this community asset."

Lawson has served on the library board since 1999.

"The RHPL board welcomes two new trustees who joined us in November: Melinda Deel, a practicing attorney, and Julianne Reyes, a human resources professional, and thanks them for their commitment to serve," said Lawson. "We also thank Gregg Christenson and Suba Subbarao, who left the board in November, for their years of service to our community. We wish them well."

The library board is governed by an elected six-member board of trustees representing Rochester Hills. The board's responsibilities include overseeing library operations, strategic planning, policymaking, and budgeting. The City of Rochester and Oakland Township receive library services through a contract and are represented by a non-voting liaison at board meetings.

Community Lifestyles 1.31.22

LOCAL NEWS

Oakland County community calendar Jan. 30 and beyond

• Rochester Hills Public Library presents "An Evening with Frederick Douglass" about the American statesman's life as a slave, his escape to freedom, and his rise as a great writer, orator, and abolitionist, with actor Nathan Richards: 7 p.m. Feb. 10, via Zoom, open to the public. Registration is required at calendar.rhpl.org, 248-656-2900.

Oakland Press, 1.30.22

February Events at the Rochester Hills Public Library

"An Evening with Frederick Douglass"

Rochester Hills Public Library will present "An Evening with Frederick Douglass," with actor Nathan Richardson, on February 10 at 7 p.m. on Zoom. In this online program, Richardson (as Douglass) will speak in detail about the American statesman's life as a slave, his escape to freedom, and his rise as a great writer, orator, and abolitionist. The program will conclude with an unscripted question/answer session.

Richardson is an accomplished performance poet and published author. Demonstrating his ability to switch hats from poetry and storytelling to history and theater, Richardson delivers a remarkable portrayal of Douglass.

"Living with Dementia Part II"

Rochester Hills Public Library will present "Living with Dementia Part II," with Vicki Klanke, RN, CDP, on February 17 at 7 p.m. in the library's Multipurpose Room. Klanke will continue teaching attendees about Teepa Snow, MS, OTRL, positive approaches to care, and the GEMS Program, focusing on a person's abilities irather than losses.

Klanke is a nurse consultant/educator with over 43 years of experience as a registered nurse and is a certified Teepa Snow dementia trainer and dementia practitioner NCCDP.

These events are open to the public. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

Continued on page 10

February events at RHPL Library

Continued from page 5

"An Afternoon with Singer/Songwriter Olivia Dear"

Rochester Hills Public Library is pleased to host singer/ songwriter Olivia Dear in concert on Sunday, February 20 at 2 p.m. in the library's Multipurpose Room. Dear (formerly Olivia Millerschin) is a Rochester Adams High School graduate and former "America's Got Talent" contestant who captivates audiences with her celestial voice, wrapping them in a gossamer blend of modern pop and folk songwriting.

This event is open to RHPL cardholders. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

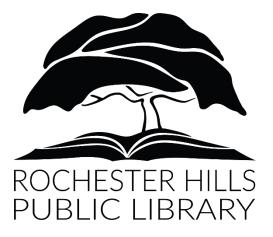
"Author Talk: Black and White Like You & Me"

Rochester Hills Public Library presents authors Thomas F. Daniels and Thomas C. Marsh on February 24 at 7 p.m. in the library's Multipurpose Room as they share stories from their book, "Black and White Like You & Me," and examine race relations in metro Detroit, where they grew up together in the 1960s.

This event is open to RHPL cardholders. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

Community Lifestyles, 1.31.22

Library Director's Report



Director's Report

February 7, 2022

1. COVID Update on Library Operations

In Oakland County, the community spread of the virus decreased in one month from a positivity rate of 29% to 21%. Staff who can work from home are approved do so when they are not at a public service point. KN95 masks are available for staff and volunteers at public service points.

2. <u>Community Presentations</u>

During the month of January, I had the pleasure of being invited to five different community organizations for presentations about the library. I spoke to the Rochester Democrats, the Rochester Area Republican Club, the Rochester Lions, and the Rochester Rotary Club as part of their monthly meetings. Additionally, Alice Moo and I presented the RHPL annual report to the City of Rochester at the January 24, 2022 council meeting. The presentations highlighted major accomplishments in 2021 and explained what initiatives are on the horizon for 2022. Much of the focus of the presentation was on action items outlined in the strategic plan. I emphasized that library builds trust with the community through fiscal transparency, future proofing library services, and defending first amendment rights and the freedom to read.

3. First Amendment Rights and Material Objections

The American Library Association's Office for Intellectual Freedom has recorded material challenges since 1990 in their fight against censorship. The office has noted an unprecedented number of material challenges in just the past 6 months. RHPL is the largest library in Oakland County with 110,000 community members and provides information access to approximately 320,000 titles in the collection as outlined in the U.S. Constitution's First Amendment. The RHPL library board recognizes the right of individuals to question materials in the library collection and as such, has developed a protocol to handle concerns for specific titles. The board has stated in policy "that democracy functions only if a range of human ideas is accessible to the people and if proponents of various points of view are able to fully and openly make their cases, however popular or unpopular they may be." I will respond to three patron inquiries regarding a cumulative ten titles in the next few weeks. The board has delegated collection development decisions to the library director in accordance with all local laws and collection development policy. As I communicate a decision about each title with the patron, I will include the right to appeal the decision to the RHPL Board of Trustees.

4. Friends of RHPL

Friends of RHPL ended 2021 with a robust report on lobby card used book sales. This is in addition to their quarterly annual book sales. Friends hosted a successful winter book sale in January and will hold their next sale in April. March and February will also see the return of the large-prize raffle. Last year, the Friends' raffle netted close to \$9,000 in revenue for the Friends of RHPL. This year's raffle includes an early-bird prize on February 15th and a grand prize on March 15th. Both raffle drawings will be held immediately before public programs in the multipurpose room. The Friends of RHPL annual fundraiser, Wine, Wit, and Wisdom will return on April 30, 2022 after a two-year hiatus due to COVID.

5. Update on Library Facilities

Work to expand the alcove that leads to the bathrooms in YS has begun. The vendor anticipates this project will be completed by February 11th. There was one unanticipated expense estimated at \$500 in order to channel through cement for electrical conduit, but the 2022 budget can support this expense with contingency funds. The foot grills will be replaced within the next 2-4 weeks, dependent on shipping.

6. Out of the Office

I am taking a personal vacation from February 16th – February 21st. Managers in charge while I am away are:

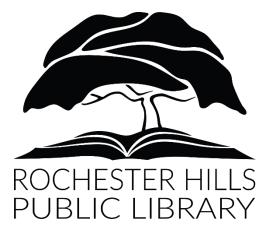
- Wednesday, February 16th Derek Brown, Director of IT
- Thursday, February 17th Betsey Raczkowski, Head of Youth Services
- Friday, February 18th Mary Davis, Head of Outreach Services
- Saturday, February 19th Allison Sartwell, Head of Adult Services

7. Upcoming Events

February 15, 2022	Friends of RHPL early bird raffle drawing
February 22, 2022	Friends of RHPL Board meeting, 7pm
March 12, 2022	RHPL Battle of the Books competition, 2-4pm
March 14, 2022	RHPL Battle of the Books Award Ceremony, 6pm
March 14, 2022	RHPL Board of Trustees meeting, 7pm
March 15, 2022	Friends of RHPL grand prize raffle drawing
March 22, 2022	Friends of RHPL board meeting, 7pm
March 23-25, 2022	Public Library Association Conference (Portland, OR)
April 11, 2022	Board of Trustees Meeting, 7pm

Statistical Report - Usage for the month of January 2022									
Circulation									
Main Library	Previous YTD	nis Month LY	This Month	MTM Change					
Staff-Assisted Checkouts	14,955	Current YTD T 13,293		14,955	13,293	-11.1%			
Self Checkouts	8,699	27,518		8,699	27,518	216.3%			
Renewals	30,460 49,523			30,460	49,523	62.6%			
e-Materials Circ	20,045	21,270		20,045	21,270	6.1%			
Outreach	Previous YTD	Current Y	Current YTD Th		This Month	MTM Change			
Bookmobile Circ	116	2,477			2,477	~			
Mini-Branch Circ	1,062	1,541		1,062	1,541	45.1%			
OTBS Circ	6,829	7,254		6,829	7,254	6.2%			
OTBS Polaris	51	0		51	0	-100.0%			
Interlibrary Loans	Previous YTD	Current Y	TD Th	nis Month LY	This Month	MTM Change			
MelCat borrowed	1,597	1,702		1,597	1,702	6.6%			
MelCat loaned	874	2,291		874	2,291	162.1%			
Total Circulation	84,688	126,869)	84,672	126,869	49.8%			
Other Usage Statistics									
	Previous YTD	Current Y	TD Tł	nis Month LY	This Month	MTM Change			
In-Person Visits	4,113	25,801		4,113	25,801	∞			
Public Room Bookings	0	48		0	48	~			
Study Room Bookings	0	609		0	609	~			
Programs for Adults	13	21		13	21	61.5%			
Attendance (Adults)	384	297		384	297	-22.7%			
Programs for Children	11	6		11	6	-45.5%			
Attendance (Children)	545	292		545	292	-46.4%			
Computer Signups	0	1,109		0	1,109	∞			
Wireless Users	925	4,564		925	4,564	393.4%			
Unique Website Hits	16,847	20,060		16,847	20,060	19.1%			
Social Media Follows	12,171	12,861	12,861		12,861	5.7%			
Social Media Engage	121,618	174,999	Э	121,618	174,999	43.9%			
Database Hits	5,852	6,520		5,852	6,520	11.4%			
Volunteer Hours	169	371		169	371	119.5%			
Number of Library Card Holders			Number of Items						
Municipality Thi	s Month LY Th	is Month	% Total	Type of Mate	erial This Month L	(This Month			
Rochester Hills	42,392	44,657	65.9%	Print Materia	als 216,9	236,574			
Rochester	7,284	9,147	13.5%	Audio Mater	ials 16,9	18,059			
Oakland Township	8,567	9,875	14.6%	Video Mater	ials 44,0	67 47,106			
Michicard	148	217	0.3%	Other Materials		431			
Non-residents	3,298	98 3,833 5		E-Material	22,8	20,661			
Total Card Holders	61,689	67,729 76	100%	Total Holdin	gs 301,2	31 322,831			

Committee Updates



Policy Statement

The library will make every reasonable effort to provide a safe workplace while operating during the COVID-19 pandemic.

Regulations

- 1. Employees are expected to be aware of job safety and practice appropriate procedures outlined in the RHPL COVID-19 Preparedness and Response Plan. Employees should contact their immediate supervisor if they have any questions or need additional training.
- 2. Employees shall practice safe work habits including but not limited to:
 - A. Accurately pre-screening health before entering the library facility.
 - **B.** Maintaining mandated social distance (according to federal, state, and local guidelines).
 - **C.** Wearing the appropriate personal protective equipment when working with other individuals in a communal or public space.
 - **D.** Avoiding the spread of illness by practicing proper hygiene and calling in sick as appropriate.
- 3. Any unsafe working conditions should be reported immediately to the staff member in charge.

Approved: May 11, 2020 Rochester Hills Public Library Board of Trustees

Other Business

