Rochester Hills Public Library
500 Olde Towne Road, Rochester, MI

Mission:
Rochester Hills Public Library empowers people to explore and create with resources that enlighten, educate, entertain, and inform.

February 7, 2022 – 7 p.m.

Agenda

I. Call to order of the regular meeting

II. Public Comments*

III. Minutes
   A. Minutes of the of the annual meeting on January 10, 2022
   B. Minutes of the of regular meeting on January 10, 2022

IV. Treasurer’s Report for January 2022

V. Monthly bills for January 2022 in the amount of $382,043.77

VI. Communications
   A. Customer Comments/Emails
   B. Email comment regarding excellent customer service
   C. Email comment regarding excellent customer service
   D. RHPL 2021 Annual Report
   E. 2021 RHPL Endowed Funds at the Community Foundation of Greater Rochester
   F. 2021 RHPL Endowed Funds Analysis
   G. 2022 Spring News & Views Newsletter
   H. Draft of 2022 Community Survey
   I. Press Coverage

VII. Reports
   A. Library Director
   B. Statistical Report

VIII. Committee Updates
   A. Board president appointment for committees:
      1. Finance: Bob Bonam (Chair), Julianne Reyes, Chuck Stouffer, Michael Tyler
      2. Policy: Madge Lawson (Chair), Melinda Deel, Anne Kucher, Alice Moo

*Each individual should state their name and are permitted 3 minutes of comment time

IX. Other Business
   A. Public health agency requests for community blood drive and vaccination pop-up clinics at RHPL.
   B. Board Comments

X. Questions from the Liaisons

XI. Adjournment

*Each individual should state their name and are permitted 3 minutes of comment time
Rochester Hills Public Library  
Board of Trustees Meeting  
January 10, 2021

I. The Board of Trustees of the Rochester Hills Public Library held their annual meeting on Monday, January 10, 2022. The President called the meeting to order in the multipurpose room at the library at 7:00 pm. The presiding officer was Robert Bonam.

A quorum of the board was present including Melinda Deel, Madge Lawson, Julianne Reyes, and Chuck Stouffer. Anne Kucher was excused with a prior conflict.

Guests included Library Director Juliane Morian, City of Rochester Liaison Alice Moo, and Oakland Township Library Board Liaison Michael Tyler.

II. Mr. Bonam appointed Mr. Stouffer as acting secretary since Ms. Kucher was absent.

III. On a motion by Ms. Lawson, which Ms. Deel seconded, the board unanimously elected the following officers for 2021:
   A. President: Madge Lawson
   B. Vice-President: Anne Kucher
   C. Treasurer: Robert Bonam
   D. Secretary: Chuck Stouffer

IV. On a motion by Ms. Lawson, which Mr. Stouffer seconded, the board unanimously approved the proposed depositories. They are the same depositories as last year.

V. On a motion by Mr. Stouffer, which Ms. Lawson seconded, the board unanimously approved the following:
   A. The board reaffirmed the library’s Financial and Investment plan.
   B. The board reaffirmed the library’s Financial Procedures.

VI. On a motion by Mr. Stouffer, which Ms. Deel seconded, the board unanimously approved reauthorizing the Finance Committee to manage library investments.

VII. On a motion by Mr. Stouffer, which Ms. Deel seconded, the board unanimously approved the vendor checks eligible for single signatures.

VIII. On a motion by Ms. Lawson, which Mr. Stouffer seconded, the board approved the 2022 Planning Calendar and board meeting dates.

IX. The meeting adjourned at 7:05pm

__________________________________________________
Chuck Stouffer, Acting Secretary
Rochester Hills Public Library
Board of Trustees Meeting
January 10, 2022

I. The Board of Trustees of the Rochester Hills Public Library held a regular meeting on Monday, January 10, 2022. The President called the meeting to order at 7:05 pm in the multipurpose room of the library. The presiding officer was Madge Lawson.

A quorum of the board was present including Robert Bonam, Melinda Deel, Julianne Reyes, and Chuck Stouffer. Anne Kucher was absent but excused due to a prior conflict.

Guests included Library Director Juliane Morian, City of Rochester Liaison Alice Moo, and Oakland Township Library Board Liaison Michael Tyler.

II. There were no public comments.

III. Minutes – On a motion by Mr. Stouffer, which Mr. Bonam seconded, the board unanimously approved the regular meeting minutes of December 13, 2021 with no discussion or corrections.

IV. Treasurer’s Report was reviewed and filed.

V. On a motion by Mr. Bonam, which Ms. Reyes seconded, the board unanimously approved the monthly bills for December 2021, which totaled $515,481.69.

VI. Communications
   A. The board reviewed, discussed and filed the communications with minor discussion.

VII. Director’s Report and Statistical Report
   A. Ms. Morian provided an update on COVID-19 library operations. There was minor discussion regarding the OSHA emergency temporary standards and a question regarding staff that have expressed concerns. Ms. Morian commented that no one has indicated that this policy would result in staff departures.
   B. Ms. Morian provided an update on grants. She said the library is looking into a grant for a new bookmobile that would replace the current diesel engine model with a new vehicle that is low or no emission. She cautioned that there unknowns that have to be researched in a tight timeframe.
   C. The board reviewed and discussed the director’s report and statistical report.
   D. The board reviewed and filed the 2021 RHPL Strategic Plan Year-End Update. Mr. Tyler commented that he would like library staff to remember the importance of outreach to schools when looking for action goals related to preparing students for life and career readiness.

VIII. Committee Reports
A. Ms. Lawson offered her list of appointees for RHPL standing committees. Ms. Lawson included Mr. Tyler as an appointment to the Finance Committee and Ms. Moo to the Policy committee. Ms. Lawson confirmed that the final appointments will be confirmed at the February board meeting.

B. On a motion from Mr. Stouffer, seconded by Ms. Deel, the board discussed the second reading of the Work-6a COVID Safety and Emergency Preparedness policy.

1. Ms. Reyes questioned if booster shots were included in the Policy, and Ms. Morian confirmed it was and stated it also included wording to encompass all maintenance shots recommended by the CDC.

2. Mr. Stouffer requested that the wording on 7.E be amended to read, “Employees are responsible for obtaining COVID-19 tests, and any costs involved.” Ms. Reyes expressed concern regarding the cost to employees for testing. Some discussion ensued regarding the availability of free tests provided by the Oakland County or the federal government.

3. Ms. Reyes expressed concern in approving policy before the issue had been adjudicated before the Supreme Court. There was ensuing discussion regarding the ability to change or repeal a policy at a future date.

4. Mr. Stouffer commented that this policy could place a burden on some staff, but that doesn’t mean it isn’t good policy.

5. Ms. Lawson commented that while it may be a burden to some staff, it could be a relief to others who want their coworkers to be vaccinated per CDC recommendation or provide proof of a negative test.

6. Ms. Lawson announced the vote regarding Work-61 COVID Safety and Emergency Policy as amended; the policy was approved with a majority 3-2 vote:
   a. Favored: Deel, Bonam, Lawson
   b. Opposed: Reyes, Stouffer

IX. Other Business

A. Board Comments

1. Ms. Lawson thanked Bob Bonam for his service as president of the board for the past year. She also asked if the new members of the group could introduce themselves and provide information on what prompted them to serve the community on the RHPL board or as a liaison.
   a. Ms. Moo said that she has lived in Rochester for 11 years, has three older teenage children, and is a nurse practitioner. She has been involved with her schools’ PTA and hopes to add diverse thought to the RHPL board.
   b. Ms. Reyes said that she has lived in Rochester Hills for 15 years, has four children ranging in age from 7th grade to college, that she has either homeschooled her children or they have attended Oakland Christian School. She has a background in finance and HR from Michigan State University and currently works in the HR field. She said she is of the Christian faith and was divinely inspired to run for the library board position.
   c. Ms. Deel said that she views it as a privilege to serve on the RHPL board, and that she was made aware of the board through her husband, Ryan...
Deel who previously served on the RHPL board. She has a Bachelor’s Degree and a law degree from Michigan State and has been a practicing attorney in probate and juvenile law for 20 years. She has twin sons in 7th grade and her husband is a practicing attorney and current Rochester Hills City Council president.

B. There were no additional comments from board members.

X. Questions from the Liaisons
   A. Mr. Tyler commented that he would be away for the February and March meetings but that he anticipates someone from the Oakland Township Library Board will attend in his place.

XI. The regular meeting adjourned at 8:14 pm.

_______________________________________________
Chuck Stouffer, Secretary
Treasurer’s Report
### ASSETS

**Current Assets**

- Circ Registers/Coin: $1,920.00
- Operating - PNC: $44,246.56
- Payroll: $250.00
- Operating - UBS: $3,097,167.28
- OTBS: $10,306.04
- Plant: $123,513.59
- Roof: $445,884.31
- Self-Insurance: $7,502.28
- Vanguard: $18,708.30

**Total Current Assets**: $3,749,498.36

**Other Current Assets**

**Total Other Current Assets**: $0.00

**Total Assets**: $3,749,498.36

### LIABILITIES AND FUND BALANCE

**Current Liabilities**

- Staff Cash (pop cans): $122.10
- Flexible Spending W/H Payable: $6,246.43
- Supplemental Ins W/H Payable: $500.75

**Total Current Liabilities**: $6,869.28

**Fund Balance**

- Prior Years' Balance: $1,881,348.26
- Current Year Operations: $1,861,280.82

**Total Fund Balance**: $3,742,629.08

**Total Liabilities & Fund Balance**: $3,749,498.36

Unaudited - For Management Purposes Only
# Rochester Hills Public Library
## Budget vs Actual
### For the Period January 1, 2022 through January 31, 2022

<table>
<thead>
<tr>
<th></th>
<th>Current Month Actual</th>
<th>YTD Actual</th>
<th>YTD Budget</th>
<th>YTD Variance</th>
<th>Annual Budget</th>
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<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rochester Hills</td>
<td>1,738,382</td>
<td>1,738,382</td>
<td>1,833,118</td>
<td>(94,736)</td>
<td>2,902,800</td>
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<td>City of Rochester</td>
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<td>259,326</td>
<td>255,610</td>
<td>3,716</td>
<td>518,690</td>
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<tr>
<td>Oakland Twp</td>
<td>222,995</td>
<td>222,995</td>
<td>221,967</td>
<td>1,028</td>
<td>909,700</td>
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<td>State Aid</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>132,500</td>
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<tr>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>158,640</td>
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<tr>
<td>Penal Fines</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>138,400</td>
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<tr>
<td>Fines and Fees</td>
<td>4,234</td>
<td>4,234</td>
<td>5,167</td>
<td>(933)</td>
<td>62,000</td>
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<tr>
<td>Interest</td>
<td>792</td>
<td>792</td>
<td>1,000</td>
<td>(208)</td>
<td>12,000</td>
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<td>Gains/Losses</td>
<td>(5,874)</td>
<td>(5,874)</td>
<td>0</td>
<td>(5,874)</td>
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<tr>
<td>Designated Gifts</td>
<td>225</td>
<td>225</td>
<td>0</td>
<td>0</td>
<td>170,000</td>
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<tr>
<td>Undesignated Gifts</td>
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<td>1,737</td>
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<td>1,737</td>
<td>38,345</td>
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<tr>
<td>Undesignated Gifts-Friends</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Grants</td>
<td>2,742</td>
<td>2,742</td>
<td>333</td>
<td>2,409</td>
<td>4,000</td>
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<tr>
<td>Miscellaneous Revenue</td>
<td>0</td>
<td>667</td>
<td>(667)</td>
<td>8,000</td>
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<tr>
<td>Transfer-ReservedOTBS</td>
<td>0</td>
<td>833</td>
<td>(833)</td>
<td>10,000</td>
<td></td>
</tr>
<tr>
<td>Transfer-ReservedPlant</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td>2,224,559</td>
<td>2,224,559</td>
<td>2,318,695</td>
<td>(94,136)</td>
<td>5,065,075</td>
</tr>
</tbody>
</table>

| **Expenditures**     |                      |            |            |              |               |
| Payroll              | 150,026              | 150,026    | 206,700    | (56,674)     | 2,480,400     |
| Employee Benefits    | 44,734               | 44,734     | 57,526     | (12,792)     | 690,300       |
| Books                | 21,092               | 21,092     | 25,418     | (4,326)      | 305,000       |
| Print Subscriptions  | 0                    | 0          | 1,292      | (1,292)      | 15,500        |
| Electronic Materials | 40,617               | 40,617     | 26,550     | 14,067       | 318,600       |
| Innovative Items     | 280                  | 280        | 2,083      | (1,803)      | 25,000        |
| Audiovisual          | 3,889                | 3,889      | 11,325     | (7,436)      | 135,900       |
| Bookmobile Operation | 2,352                | 2,352      | 2,167      | 185          | 26,000        |
| OTBS                 | 32                   | 32         | 542        | (510)        | 6,500         |
| Voice and Data Services | 23               | 23         | 2,167      | (2,144)      | 26,000        |
| Utilities            | 14,098               | 14,098     | 12,167     | 1,931        | 146,000       |
| Insurance            | 0                    | 0          | 1,583      | (1,583)      | 19,000        |
| Professional/Contract Services | 3,315 | 3,315 | 6,584 | (3,269) | 79,000 |
| Supplies             | 4,042                | 4,042      | 2,375      | 1,667        | 28,500        |
| Promotion and Printing | 319              | 319        | 3,884      | (3,565)      | 46,600        |
| Mileage              | 0                    | 0          | 417        | (417)        | 5,000         |
| Postage              | 4,509                | 4,509      | 2,100      | 2,409        | 25,200        |
| Staff Development/Membership | 711          | 711        | 2,973      | (2,262)      | 35,675        |
| Programs             | 1,362                | 1,362      | 4,417      | (3,055)      | 53,000        |
| Facilities Maintenance| 12,861             | 12,861     | 18,683     | (5,822)      | 224,200       |
| IT Maintenance       | 5,904                | 5,904      | 7,866      | (1,962)      | 94,400        |
| Staff/Volunteer Recognition | 83            | 83         | 650        | (567)        | 7,800         |
| Gift and Grant Expense | 4,609             | 4,609      | 0          | 4,609        | 0             |
| Tax Tribunal Refunds | 0                    | 0          | 42         | (42)         | 500           |
| Equipment/Fixed Assets | 0                  | 0          | 9,197      | (9,197)      | 119,000       |
| Furnishings          | 0                    | 0          | 1,917      | (1,917)      | 11,000        |
| Capital Improvements | 48,420              | 48,420     | 3,417      | 45,003       | 41,000        |
| Contingency          | 0                    | 0          | 8,333      | (8,333)      | 100,000       |
| **Total Expenditures** | 363,278            | 363,278    | 422,095    | (58,817)     | 5,065,075     |

| **Revenue Over Expenditures** | 1,861,281 | 1,861,281 | 1,896,600 | (35,319) | 0 |
Payment Information

Payment Due Date: Feb 11, 2022

For online and phone payments, the deadline is 8pm ET.

New Balance: $13,988.93
Minimum Payment Due: $139.00

LATE PAYMENT WARNING: If we do not receive your minimum payment by your due date, you may have to pay a $39.00 late fee and your APRs may be increased up to the Penalty APR of 29.40%.

MINIMUM PAYMENT WARNING: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

<table>
<thead>
<tr>
<th>Minimum Payment</th>
<th>Additional Charges</th>
<th>Total to Pay</th>
</tr>
</thead>
<tbody>
<tr>
<td>$527</td>
<td>$38,553</td>
<td>$38,553</td>
</tr>
<tr>
<td>$278.96</td>
<td></td>
<td>$278.96</td>
</tr>
</tbody>
</table>

Estimated savings if balance is paid off in about 3 years: $19,582

If you make no additional charges using this card and each month you pay...

You will pay off the balance shown on this statement in about...

And you will end up paying an estimated total of...

Minimum Payment: 33 Years $38,553
$527 3 Years $18,971

If you would like information about credit counseling services, call 1-888-326-8055.

Account Summary

- Previous Balance: $17,364.92
- Payments: $17,364.92
- Other Credits: -$278.96
- Transactions: +$14,267.89
- Cash Advances: +$0.00
- Fees Charged: +$0.00
- Interest Charged: +$0.00

New Balance: $13,988.93

Credit Limit: $30,000.00
Available Credit (as of Jan 17, 2022): $16,011.07
Cash Advance Credit Limit: $15,000.00
Available Credit for Cash Advances: $15,000.00

Rewards Summary

Rewards Balance: $1,038.95

Rewards as of: 01/16/2022

- Earned This Period: $217.33
- Redeemed this period: $0.00

Account Notifications

Renewal Notice - This periodic statement provides important information about your rate(s) and how your interest charge is calculated.

Pay or manage your account at capitalone.com
Customer Service: 1-800-867-0904
See reverse for Important Information

Capital One
P.O. Box 6492
Carol Stream IL 60197-6492

JULIANE MORIAN
ROCHESTER HILLS PUBLIC LIBRARY
500 OLDE TOWNE RD
ROCHESTER, MI 48307-2043

Payment Due Date: Feb 11, 2022
Account ending in 9828

<table>
<thead>
<tr>
<th>New Balance</th>
<th>Minimum Payment Due</th>
<th>Amount Enclosed</th>
</tr>
</thead>
<tbody>
<tr>
<td>$13,988.93</td>
<td>$139.00</td>
<td>$_________</td>
</tr>
</tbody>
</table>

Please send us this portion of your statement and only one check (or one money order) payable to Capital One to ensure your payment is processed promptly. Allow at least seven business days for delivery.
The Average Daily Balance is referred to as the Balance Subject to Interest Rate in the Interest Charge Calculation section of this Statement. See the front of your statement for additional information.

How is the Interest Charge Determined? Interest Charges accrue from the date of the transaction, date the transaction is processed or the first day of the Billing Cycle. Interest accrues daily on every unpaid amount until it is paid in full. Interest accrued during a Billing Cycle posts to your account at the end of the Billing cycle and appears on your next statement. You may owe Interest Charges even if you pay the entire New Balance one month, but did not do so the prior month. Once you start accruing Interest Charges, you generally must pay your New Balance in full two consecutive Billing Cycles before Interest Charges stop being posted to your Statement. Interest Charges are added to the corresponding segment of your account.

Do you assess a Minimum Interest Charge? We may assess a minimum Interest Charge of $0.00 for each Billing Cycle if your account is subject to an Interest Charge.

How do you Calculate the Interest Charge? We use a method called Average Daily Balance (including new transactions).

1. First, for each segment we take the beginning balance each day and add in new transactions and the periodic Interest Charge on the previous day’s balance. Then we subtract any payments and credits for that segment as of that day. The result is the daily balance for each segment. However, if your previous statement balance was zero or a credit amount, new transactions which post to your purchase segment are not added to the daily balance.

2. Next, for each segment, we add the daily balances together and divide the sum by the number of days in the Billing Cycle. The result is the Average Daily Balance for each segment.

3. At the end of each Billing Cycle, we multiply your Average Daily Balance for each segment by the daily periodic rate (APR divided by 365) for that segment, and then we multiply the result by the number of days in the Billing Cycle. We add the Interest Charges for all segments together. The result is your total Interest Charge for the Billing Cycle.

The Average Daily Balance is referred to as the Balance Subject to Interest Rate in the Interest Charge Calculation section of this Statement.

NOTE: Due to rounding or a minimum Interest Charge, this calculation may vary slightly from the Interest Charge actually assessed.

How can I Avoid Membership Fees? If a Renewal Notice is printed on this statement, you may avoid paying an annual membership Fee by contacting Customer Service no later than 45 days after the last day in the Billing Cycle covered by this statement to request that we close your account. To avoid paying a monthly membership Fee, close your account and we will stop assessing your monthly membership Fee.

How can I Close My Account? You can contact Customer Service anytime to request that we close your account.

How do you Process Payments? When you make a payment, you authorize us to initiate an ACH or electronic payment that will be debited from your bank account or other related account. When you provide a check or check information to make a payment, you authorize us to use information from the check to make a one-time ACH or other electronic transfer from your bank account. We may also process it as a check transaction. Funds may be withdrawn from your bank account as soon as the same day we process your payment.

How do you Apply My Payment? We generally apply payments up to your Minimum Payment first to the balance with the lowest APR (excluding 0% APR), and then to balances with higher APRs. We apply any part of your payment exceeding your Minimum Payment to the balance with the highest APR, and then to balances with lower APRs.

Billing Rights Summary (Does not Apply to Small Business Accounts) What To Do If You Think You Find A Mistake On Your Statement: If you think there is an error on your statement, write to us at: P.O. Box 30285, Salt Lake City, UT 84130-0285.

In your letter, give us the following information:

• Account information: Your name and account number.
• Dollar amount: The dollar amount of the suspected error.
• Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us or notify us electronically, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. We will notify you in writing within 30 days of our receipt of your letter. We investigate whether or not there has been an error, the following are true:

• We cannot try to collect the amount in question, or report you as delinquent on that amount.
• The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

• While you do not have to pay the amount in question until we send you a notice about the outcome of our investigation, you are responsible for the remainder of your balance.
• We can apply any unpaid amount against your credit limit. Within 90 days of our receipt of your letter, we will send you a written notice explaining either that we corrected the error (to appear on your next statement) or the reasons we believe the bill is correct.

Your Rights If You Are Dissatisfied With Your Purchase: If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, the following must be true:

1) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify; and

2) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: P.O. Box 30285, Salt Lake City, UT 84130-0285. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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How do I Make Payments? You may make your payment in several ways:

1. Online Banking by logging into your account;
2. Capital One Mobile Banking app for approved electronic devices;
3. Calling the telephone number listed on the front of this statement and providing the required payment information;
4. Sending mail payments to the address on the front of this statement with the payment coupon or your account information.

When will you Credit My Payment?

• For mobile, online or over the phone, as of the business day we receive it, as long as it is made by 8 p.m. ET.
• For mail, as of the business day we receive it, as long as it is received by 5 p.m. local time at our processing center. You must send the bottom portion of this statement and your check to the payment address on the front of this statement. Please allow at least seven (7) business days for mail delivery. Mail payments received by us at any other location or payments in any other form may not be credited as of the day we receive them.

Changing your mailing address?

You can change your address by signing into your account online or by calling Customer Service.

Any written request on this form will not be honored.
### TRANSACTIONS

Visit [capitalone.com](http://capitalone.com) to see detailed transactions.

**JULIANE MORIAN #9828: Payments, Credits and Adjustments**

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<th>Post Date</th>
<th>Description</th>
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<td>-$17,364.92</td>
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**JULIANE MORIAN #9828: Transactions**

<table>
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<th>Trans Date</th>
<th>Post Date</th>
<th>Description</th>
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<td>Dec 17</td>
<td>Dec 18</td>
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<td>$188.97</td>
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<tr>
<td>Dec 18</td>
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<td>BRODART SUPPLIES570-326-2461PA</td>
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</tr>
<tr>
<td>Dec 21</td>
<td>Dec 22</td>
<td>VISTAPR*VistaPrint.com866-8936743MA</td>
<td>$33.91</td>
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<td>Jan 11</td>
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**JULIANE MORIAN #9828: Total Transactions**

$6,773.37

**DEREK BROWN #9234: Payments, Credits and Adjustments**

<table>
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**DEREK BROWN #9234: Transactions**

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<td>DNH*GODADDY.COMhttps://www.gAZ</td>
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**DEREK BROWN #9234: Total Transactions**

$6,431.78

## ALLISON SARTWELL #6787: Payments, Credits and Adjustments

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<th>Amount</th>
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## ALLISON SARTWELL #6787: Transactions

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<th>Description</th>
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Additional Information on the next page
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<th>Amount</th>
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**ALLISON SARTWELL #6787: Total Transactions**

- **$482.67**

## MARY DAVIS #9241: Payments, Credits and Adjustments

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<th>Trans Date</th>
<th>Post Date</th>
<th>Description</th>
<th>Amount</th>
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## CAMILLE WESTMORE #4614: Payments, Credits and Adjustments

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<th>Description</th>
<th>Amount</th>
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## STEVEN CLEMENT #7892: Payments, Credits and Adjustments

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<th>Trans Date</th>
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<th>Description</th>
<th>Amount</th>
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**STEVEN CLEMENT #7892: Total Transactions**

- **$266.34**

## ELIZABETH RACZKOWSKI #9004: Payments, Credits and Adjustments

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## ELIZABETH RACZKOWSKI #9004: Transactions

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<th>Trans Date</th>
<th>Post Date</th>
<th>Description</th>
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Additional Information on the next page
## Transactions (Continued)

<table>
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<th>Amount</th>
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<td>Jan 13</td>
<td>Jan 15</td>
<td>GFS STORE #0947ROCHESTER HILMI</td>
<td>$6.99</td>
</tr>
<tr>
<td>Jan 16</td>
<td>Jan 17</td>
<td>ZOOM.US 888-799-9666WWW.ZOOM.USCA</td>
<td>$15.89</td>
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**ELIZABETH RACZKOWSKI #9004: Total Transactions**

$313.73

**Total Transactions for This Period**

$14,267.89

## Fees

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<tr>
<th>Trans Date</th>
<th>Post Date</th>
<th>Description</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Total Fees for This Period</td>
<td>$0.00</td>
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</table>

## Interest Charged

- **Interest Charge on Purchases**: $0.00
- **Interest Charge on Cash Advances**: $0.00
- **Interest Charge on Other Balances**: $0.00

**Total Interest for This Period**: $0.00

## Totals Year-to-Date

- **Total Fees charged**: $0.00
- **Total Interest charged**: $0.00

## Interest Charge Calculation

*Your Annual Percentage Rate (APR) is the annual interest rate on your account.*

<table>
<thead>
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<th>Type of Balance</th>
<th>Annual Percentage Rate (APR)</th>
<th>Balance Subject to Interest Rate</th>
<th>Interest Charged</th>
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<td>$0.00</td>
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<tr>
<td>Cash Advances</td>
<td>22.99% P</td>
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<td>$0.00</td>
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</table>

**Variable APRs**: If you have a letter code displayed next to any of the above APRs, this means they are variable APRs. They may increase or decrease based on one of the following indices (reported in The Wall Street Journal) as described below.

<table>
<thead>
<tr>
<th>Code next to your APR(s)</th>
<th>How do we calculate your APR(s)?</th>
<th>When your APR(s) will change</th>
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<tbody>
<tr>
<td>P</td>
<td>Prime Rate + margin</td>
<td>The first day of the Billing Cycles that end in Jan., April, July and Oct.</td>
</tr>
<tr>
<td>L</td>
<td>3 month LIBOR + margin</td>
<td>The first day of each Billing Cycle</td>
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| D                        | Prime Rate + margin              |                           |
| F                        | 1 month LIBOR + margin           |                           |
### Cash Disbursements Journal

For the Period From Jan 1, 2022 to Jan 31, 2022

Filter Criteria includes: Report order is by Check Number. Report is printed in Detail Format.

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<th>Account ID</th>
<th>Account Description</th>
<th>Line Description</th>
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<th>Credit Amount</th>
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<td></td>
<td>5301-20</td>
<td>Youth Books</td>
<td>ACT #L554618</td>
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<td>5301-50</td>
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<td>PROCESSING</td>
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<td>THE BAKER &amp; TAYLOR COMPANY</td>
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**For the Period From Jan 1, 2022 to Jan 31, 2022**

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### ROCHESTER HILLS PUBLIC LIBRARY

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### ROCHESTER HILLS PUBLIC LIBRARY

**Cash Disbursements Journal**

For the Period From Jan 1, 2022 to Jan 31, 2022

Filter Criteria includes: Report order is by Check Number. Report is printed in Detail Format.

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<th>Date</th>
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### Cash Disbursements Journal

**For the Period From Jan 1, 2022 to Jan 31, 2022**

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# ROCHESTER HILLS PUBLIC LIBRARY
## Cash Disbursements Journal
### For the Period From Jan 1, 2022 to Jan 31, 2022

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<td><strong>382,043.77</strong></td>
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</table>
Comment Card

We loved the dance program very much.
Love to see some more of it.
The dancer kept the audience participate
in the program very actively.
Love to see more of her.

Optional: Name

Comment Card

Classical Indian Dancing
was excellent and very informational

Optional: Name

Comment Card

This was my daughter's first Indian classical
dance concert. Thank you so much for it.

Optional: Name
Comment Card

Very courageous presentation. Thank you for sharing your culture in a very personal way. Now I will see Indian dance in a very different way.

Date 1/16/22

Comment Card

I love to dance but I have not got classes yet and I enjoyed this Show

Date 1/16/22

Comment Card

I am saddened to see so many magazines discontinued, especially Fine Woodworking, Cycle World, Fine Homebuilding, and Stereophile. Would the library accept donations in the form of gift subscriptions? Thanks.

Note: I called the patron and explained why some titles were removed.

Date 1/19/22
Comment Card

The computer stations (should) have a plexi-glass or some type of protective barrier to help mitigate cough/sneezes/etc...
much like the desk in the center.

This.
I just want to let you know helpful Hilary Maurin was to me regarding a problem we were having with Kanopy. Plus, in the past, she was always ready to assist me.

The staff at your circulation desk and the other librarians are very courteous also. - good employees to the public.

Sent from my iPad

Thank you for taking the time to write and share your positive experience at the Rochester Hills Public Library. I will share this comment with Hilary, our circulation and librarians teams, and the RHPL Board of Trustees and Liaisons.

--Juliane

Juliane Morian
Library Director, Rochester Hills Public Library
500 Olde Towne Road
Rochester, MI 48307-2043
248-650-7122
Dear Juliane - I just wanted to tell you what a wonderful and helpful person Eve (I don't know her last name) who works at the computer help desk on the second floor of the library is. Not only is she extremely knowledgeable in all aspects of using the lab computers to do anything imaginable, she is always cheerful and readily available to assist even novice computer users. I understand that she is a part-time employee. Too bad for you that she doesn't work full-time, but she also seems to be the type of well-rounded person who "has a life" outside of her library work!!!

Thank you so much for your message; I am happy to hear our staff exceeds your expectations and assists patiently with your information needs. I will share this message with Eve and her supervisors.

Kind regards,

Juliane

Juliane Morian
Library Director, Rochester Hills Public Library
500 Olde Towne Road
Rochester, MI 48307-2043
248-650-7122
"I've been using RHPL for as long as I can remember. Either to check out books, play games on the computers, or just have a quiet place to do my homework. I always have a great experience at RHPL!" ~Miriam B.
Thank you to our 2021 donors:

Virginia B. Abbott
The Abbott Family
Louie & Mandy Andreopoulos
Chris & Colette Arkwright
Cynthia A. Austin
Cheryl Bachleda
Richard & Helena Balon
Jadegree Bandekar
Janie M. Barner
Dr. & Mrs. Bradley Barnes
Lawrence R. Bartalucci
Chris & Denise Baum
William & Joan Beaudoin
Gary & Cheryl Bida
Mary M. Bishop
Robert & Susan Bonam
Stephen J. Botson
Hollie Bracken
Kirsten & Andy Bradford
Robert & Gretchen Breese
Edward & Linda Bronz
P.F. Bruck
Mary Jo Byrd
Don C
Richard & Janice Caloia
Amy Camaiani
Karen & Glenn Campbell
Dennis & Lorraine Carney
Debbie Chamberlin
Sai Kai Cheng
Harold Choitz
Robert & Margaret Christina
Sylvia Chun
Carolyn & Randy Cobl
Michael & Renee Collins
Maura Cook & Allen Michalec
A C Coombes
Linda A. Crowell
Tom & Julie Czarnecki
Robert & Mary Davis
Sue Davis
Jane DeFelice
Kristine & Arthur deVaux
Suzanne C. Dewsbury
David A. DiLaura
Ann M. Dinan
Ryan Donbrowski
Jacqueline Donbrowski
Mr. & Mrs. Joseph Doyle
Michael & Viola Dreon
Frank Dronsejko
Mrs. Darrell F. Duffield
Michael Gardiner
Jim & Cathy Gaul
Nancy Gaydos
Brian & Kathy Geib
Timothy Geister
Ron Gillish
Mr. & Mrs. Rick Gentry
Thomas & Anne Giroux
Frank & Mary Lee Glasgow
Rabbi Jeff & Mindy Glickman
Andrea & Keith Gloster
Michael Gluckstein
Margaret & Gerald Glynn
Ted & Rita Golden
Phyllis Googasian
Charles P. Goosens
Doug & Judy Gordon
Garry & Nicole Gordon
Robert Gregory & Janice Tessler
Arthur & Joanne Griggs
Monica Grogan
Jerome & Deanna Gross
Diantha B. Gossus
Lionel L. Haberek
Christine & Bob Hage
Mr. & Mrs. Thomas Hagen
James Hassenber
Jane Haugen
Sally & Doug Hayne
Terri Hemphill
Michael & Marilyn Herbert
Priscilla A. Hildum
Melinda Hill
Linda J. Hillier-Rivard
Mr. & Mrs. Orville Hoksich
Patricia Holmgard
Keith & Julayne Hughes
MaryAnn Hull
Philip & Rosemarie Hurst
Lepa Ilievsch
Andrew Janies
Grant & Cecelia Jansen
William J. Johns
Robert & Marianne Jokisch
Thomas Jones
Anthony Joslin
Carol Kahler
Jane F. Kamay
Leonard W. Kata
Sally Kehren
Michael & Irene Kelly
Carol Anne Ketelsen
Susan C. King
Patricia Klos
Steve Kneip Jr.
Mark & Debra Kosowski
William & Jean Kroger
Devadatta Kulkarni
Sharad & Kanchan Kumar
Marlynn & Pete LaBarbera
Mary Kay LaChance
John & Kristen LaMacchia
Pam Landstrom
Daniel & Lisa Lawson
Mary Jean Lawson
Don Ledwith
Julie Lenthal
Tom & Judy Lewandowski
Bradley Lietz
Yhu-Tin & Shwu-Jiuan Lin
James & Cathy Linden
Frances D. Lucido
Deborah Lucyz
Celeste & Jeff Ludwige
James Mackinder
Margaret MacTavish
Sukhwinder S. Mahal
Margaret Manetta-Lawson
Dave & Colleen Marsh
Carol Mason
Roy & Katie Mason
John Masters
Mary C. Mazure
Janet Mazzara
Jan McCall
Kathryn McCarthy
Robert & Linda McClellan
Wendy McClosky
Barbara A. McGee
Dennis & Margaret McGee
Theresa Meegan
James & Verna Meinshagen
Lynn Miller
Richard & Jeanette Miller
Louis & Karen Miller
Tom Mines
Lucille Moerer
Zohir & Alia Molhem
Christine Moore
Margaret F. Morrison
Karen Mountz
Lisa & Jim Muenzenberger
Thomas Murday
Daniel Murray
National Benefit Plans
Steve & Julie Neihiesel
Patricia & Robert Nolan
John & Janice Oleson
Christine Olivero
DorisOstrowski
Suzanne Ozinga
The Pampati Family
Deb & Mark Panter
Andrew & Christine Panternak
Robert L. Peaslee II
Terry & Kathleen Pennell
Martha Pfaff
Patricia Pietrzak
Pamela Pitchford
Mr. & Mrs. James Podgorny
Shawn Pomaville-Size
James & Linda Powell
Clifton F. & Victoria Powell
Dean & Lori Przymusinski
A. S. Ramaseshan
Barbara Randall
Lesa & Matt Reynolds
Michael & Stephanie Riley
Mr. & Mrs. Hugo A. Ritzenthaler
Donald & Nancy Rockman
Jane E. Rodgers
Roger Rollar
Bradley & Shirley Roth
Cari Rummel
Evan Running
William & Patricia Ryan
Anil & Brinda Sachdev
John M. Savio
Eleanor Saxen
Mr. Neil A. Schilke
Paul & Michelle Schroff
Jonel L. Scott
Karen Seder
Roxanne Seifert
Michael & Cynthia Sevilla
The Seyfert Family
Daniel Shepherd
Charles & Sarah Sibert
Gary & Julie Sikorski
Rika Simmons
Bridget A. Skinner
Stephan Slavik
Mary Beth Snyder
Jean Stenger & Paul Turnbull
Ms. Jean Stevenson
William & Lorraine Stoll
Ryan & Kim Stonehouse
Barbara & Larry Stringer
Mr. & Mrs. Bernard E. Stuart
Jonathon & Laura Sudo
Wendy Superfsky
Barbara Taylor
Witt Thanom
Angeline Thorner
The Tolmie Family
Ann Tomlinson
Jim & Karen Tropea
Douglas & Janet Tull
Mr. & Mrs. David Van Gelder
Chandru Kumar Vengapann
Karen Vibbert
Larry & Louona Vickery
Domingo Vidal
Mr. Robert Waddell
Judy Wallin
Leslie Walsh
Margaret Wantuck
Barb & Kurt Wiese
David Williams
Laurence W. Wilson
Shirley & Forrest Wing
Robert J. Winkel
Barbara & John Wolak
Louise & Dennis Wood
Josetta & Don Wood
David A. Woodson
Rosemary Woodward
Verna Worden
Michael & Frances Wright
Yang Xia
Kenneth York & Heidi Josephson
Mary & Gary Zaleski
Kathleen Zalewski
Rudy Ziehl
Ahmad Zmily
Community Foundation of Greater Rochester

Fund Statement - Endowed

December 31, 2021
Rochester Hills Public Library Endowed

Beginning Total Fund Balance $362,526.47

Beginning Fund Balance - Principal $319,887.13

Revenue & Additions

Gifts $1,870.00
Interfund Gifts-Principal $0.00
Realized Gain on Investments $50,316.21
Unrealized gain or loss ($9,808.61)

Total Revenue & Additions $42,377.60

Principal Transfers $0.00

YTD Fund Balance - Principal $362,264.73

---------------------------------------------------------------------

Beginning Fund Balance - Income $42,639.34

Revenue & Additions

Gifts to Income $0.00
Interfund Gifts $0.00
Dividends $8,133.14
Interest Income $1.35

Total Revenue & Additions $8,134.49

Expenses & Distributions

Grants from Income $0.00
Interfund Grants $0.00
Admin. Fees Charged $7,738.32
Financial Fees Charged $2,146.31
Misc. Fund Expenses $0.00

Total Expenses & Distributions $9,884.63

Income Transfers $0.00

YTD Fund Balance - Income $40,889.20

YTD FUND BALANCE (PRIN+INC) $403,153.93

Rochester Hills Public Library Endowed

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Gifts Total $1,870.00
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| 176,882.32 |

176,882.32 Net Market Gains
(1,240.00) Previous Principal to Income

175,642.32
IN THIS ISSUE

CONNECTING PATRONS TO INFORMATION

WINE, WIT & WISDOM RETURNS

AUTHORS IN APRIL AUTOGRAPH PARTY
A LETTER FROM THE LIBRARY DIRECTOR

This is the time of year when we reflect on the word “renewal.”

The feature story in this issue of News & Views highlights the library’s circulation department and the many ways this team assists in distributing materials to the public. RHPL is among the more advanced libraries using technology to meet and exceed patron expectations. For example, automatic renewal is a form of innovation where the library allows up to eight renewals on most items if no one else is waiting for them. Automatic renewals ensure that items are where they should be – in the hands of readers – and not sitting on library shelves. RHPL staff curate a dynamic collection of materials and strive to have 50% of the collection checked out at any one time.

Yet, “renewal” can also mean a refresh of library materials. Just as we in Michigan look forward to the spring and a reawakening of warm air and green leaves, the library staff keeps collections of books, DVDs, and other loanable items updated throughout the year. You could say it is always springtime at the library!

Annually, library staff deselects or “weeds out” about 5-7% of the collection. Weeding is based on standard collection development practices. Librarians consider a range of factors such as the condition of items in the collection. They review shelf-sitters that no longer hold much interest from patrons. Librarians also use checkout data to see patterns in contemporary community interests.

The result is a fresh collection that is reflective of the community. Therefore, as you prepare for spring, consider visiting the library either in person or online, at the Community Bookmobile, or at the drive-thru window to check out new items that enlighten, educate, entertain, and inform.

A special thank you to the Huizenga Endowment Fund for underwriting the cost of two new AED devices for the library.

Juliane Morian
It is time again for neighbors, business owners, and residents in Rochester Hills, Rochester, and Oakland Township to consider installing a Friends of RHPL Little Free Lending Library! These little libraries are popular throughout the country and are seen on street corners, parks, and front yards. They house books for all ages to exchange and share.

Friends of RHPL offers a pre-constructed library with post and installation instructions for $325. Purchasers paint, varnish, and decorate the libraries, choose a location, dig a hole, and keep them stocked with books.

For more information, contact Kim Whitney at 248-224-0889 or send an email to whitney.kim2347@yahoo.com. Orders are filled within one-to-three weeks and will be available for pick up.

Last year’s used book sales were quite successful for Friends! From January through May, the sale was by appointment only. In July, Friends hosted a sidewalk sale of children’s books. In the fall, the sale returned to its second-floor location and was open to the public – the first time since February 2020. The year ended with the Quality Sale filled with gift-giving items.

The year 2021 ended with a profit of $111,114 – made possible by the many volunteers and happy patrons! Library staff, in turn, helped Friends cope with changing circumstances.

The next sale is April 20-24. Visit calendar.rhpl.org for times and any changes to the schedule. We look forward to seeing you in Spring!

The Friends Library Store is a great place to shop. But it is also a great place to volunteer!

Right now, the store needs volunteers to fill or complete several shifts. You need to be able to work a three-hour weekly shift, and know that a seasoned volunteer works with new candidates for training purposes.

For questions or to volunteer, please call 248-650-7179 and leave a message. You can stop by the store to pick up an application, or email the store manager at darlene.tomczyk@rhpl.org to have an application emailed to you.
Connecting Patrons to Information

Circulation Services plays a vital role in library operations

When you walk into Rochester Hills Public Library, the first friendly faces you see belong to our Circulation Services team. Circulation Services is one of the library’s key departments. Located near the library’s main entrance, Circulation assists patrons with a variety of needs.

Did you know RHPL’s Circulation team oversees the flow of over 5,000 library materials in and out of the building every day? That is nearly two million items per year! Circulation Services connects patrons with the items they want in the library. The team’s primary task is to get library materials to readers, thinkers, and doers as quickly and efficiently as possible.
Circulation Services also secures materials from other libraries (MeLCat), sorts returned items, and helps patrons apply for a library card, pay fines, and locate held items. When materials are returned to RHPL, the Circulation team checks them in and prepares them to be shelved or repaired. Overall, they keep items in good condition so they can circulate for as long as possible.

Many books, DVDs, and CDs are returned and checked in with the library’s automated machine at the drive-up deposit box. This machine reads the library barcodes, checks in items, and sorts them by collection. With such a streamlined return process, the Circulation team can get library items to their next destination as quickly as possible.

The drive-up window offers patrons quick and convenient library service from the comfort of their car. Over the past two years, the use of RHPL’s drive-up service has grown increasingly popular and remains an active patron service.

Additionally, Circulation Services engages with patrons in person and over the phone by answering questions and directing them to librarians and other departments.

*If you live, work, attend school, or own property in Rochester, Rochester Hills, or Oakland Township, you are eligible for a Rochester Hills Public Library card. Apply for a library card online at rhpl.org and visit the Circulation Desk or the drive-up window to meet a Circulation Services staff member who will issue your library card. Questions? Call 248-650-7174.*
ADULT PROGRAMS

Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Adult Reference Desk at 248-650-7130 or send an email to adult.reference@rhpl.org. Registration opens one month before the programs begin.

ECOLOGY & ENVIRONMENT

Owls in Michigan

Tuesday, March 29, 7 p.m. Multipurpose Room.

Amanda Felk of Dinosaur Hill leads a fun program for all ages to learn about the species of owls commonly and uncommonly found in Michigan.

Prepare Your Garden for Spring Cleanup

Thursday, March 31, 7 p.m. Multipurpose Room.

Members of Rochester Pollinators teach multiple ways to get your garden ready for spring.

Improving Water Quality Begins in Your Backyard

Tuesday, April 19, 7 p.m. Multipurpose Room.

Katie Yates, education director for the Clinton River Watershed Council, discusses natural solutions for handling stormwater. This program is in partnership with Rochester Pollinators.

Preparing the Road Ahead: Water and Infrastructure

Tuesday, May 10, 7 p.m. Multipurpose Room.

Oakland County Water Resource Commissioner Jim Nash discusses water infrastructure, funding, and drains. Craig Bryson, senior communications manager for the Oakland County Road Commission, answers questions about road drains and other road matters.

HEALTH & WELLNESS

Public & Private: Motivate Responsible Use of Technology & Prevent Digital Abuse

Tuesday, April 12, 7 p.m. Ages 13+. Zoom Meeting.

In partnership with Rochester Area Youth Assistance, author Richard Guerry presents an award-winning program about the myths surrounding online anonymity, privacy, and disappearing digital content.

What Food Labels Tell Us: How to Be an Informed Eater

Thursday, April 21, 7 p.m. Multipurpose Room.

Lisa Howard, “The Cultured Cook,” explores ingredients, nutritional terms, and marketing claims to help you walk the grocery store aisles with confidence!
Coping Effectively with Big Feelings: Strategies to Metabolize Unsettling Feelings
Tuesday, April 26, 7 p.m. Multipurpose Room.

In partnership with Rochester Area Youth Assistance, clinical psychologist James D. Jones, Ph.D, P.C., discusses unsettling feelings and strategies to minimize them.

MI Rehabilitation Services: Assisting individuals with Disabilities Obtain Employment
Tuesday, May 17, 7 p.m. Zoom Meeting.

A vocational rehabilitation counselor from Michigan Rehabilitation Services discusses customized solutions for businesses and individuals with disabilities.

HISTORY, ART & CULTURE

Women’s Experiences During the Holocaust
Thursday, March 10, 7 p.m. Multipurpose Room.

Representatives from the Zekelman Holocaust Center, located in Farmington Hills, examine the unique experiences of women, particularly marginalized women in Germany, during World War II. Zekelman Holocaust Center is a Michigan Activity Pass (MAP) participant.

Genealogy Club Saturdays: March 12 & April 9, 2 p.m. Online Meeting.

Do you have questions about researching your family history? An expert genealogy volunteer provides tips and tricks to help you build your family tree.

Turn the Page: The Bob Seger Story
Tuesday, March 15, 7 p.m. Multipurpose Room.

In this multimedia presentation, author Edward Sarkis Balian, Ph.D., shares stories from his book, Turn the Page, the first and only biography of musician Bob Seger.

Legendary Women of the Mesopotamia
Thursday, March 24, 7 p.m. Multipurpose Room.

Weam Namou, executive director of the Chaldean Cultural Center in West Bloomfield Township, presents the fascinating history of the legendary women of Mesopotamia (Iraq). The Chaldean Cultural Center is a Michigan Activity Pass (MAP) participant.

The History of Stagecrafters in Royal Oak
Tuesday, April 5, 7 p.m. Multipurpose Room.

Stagecrafters members share the history of their troupe located at the Baldwin Theatre in Royal Oak, Michigan. Stagecrafters is a Michigan Activity Pass (MAP) participant.

An Evening with Orville & Katharine Wright
Thursday, April 14, 7 p.m. Multipurpose Room.

Doré Productions presents an entertaining evening with aviator Orville Wright and his sister, Katharine.

The Piet Oudolf Story: Gardening Design
Thursday, April 28, 7 p.m. Zoom Meeting.

Deborah Chud traces her discovery of Piet Oudolf, one of the world’s leading naturalistic landscape and garden designers.

The Purple Gang: Detroit’s Own Prohibition-Era Criminal Gang
Tuesday, May 3, 7 p.m. Zoom Meeting.

Historian Joe Oldenburg dives into the history of Detroit’s most notorious gang.

Solving the Great Lakes First Maritime Mystery
Thursday, May 12, 7 p.m. Multipurpose Room.

Steve and Kathie Libert take you on their journey of discovery in solving the first Great Lakes maritime mystery of Robert La Salle’s flagship, “Le Griffon.”
SUNDAY CONCERTS

The Boogie Woogie Kid: Matthew Ball

Sunday, March 27, 2 p.m. Multipurpose Room.

Piano player Matthew Ball performs songs from the “American Songbook” and other favorite tunes for the whole family!

Singing the Good Old Songs Again

Sunday, April 10, 2 p.m. Multipurpose Room.

Jackie Davidson, an original member of the Grammy-award-winning The New Christy Minstrels, and Gary Brandt, a popular folk performer and accomplished songwriter, perform an energetic show filled with classic and original folk songs, lighthearted humor, and personal stories.

The Magnificent 7

Sunday, May 22, 2 p.m. Multipurpose Room.

From Oakland University’s School of Music, Theatre, and Dance comes the award-winning percussion septet, The Magnificent 7, to perform chamber pieces and solo arrangements.

Register for concerts online at calendar.rhpl.org.

CRAFTS

Register for a time to make crafts at RHPL!

Textured Art Canvas

Thursday, May 5, 6-7 p.m.

Paint a textured canvas with monochrome neutral paint colors.

Cardboard Cat Castle

Saturday, May 14, 2-4 p.m.

Create a purr-fect custom cardboard creation for a favorite kitty!

TAKE & MAKE

Register for the programs below to reserve supplies, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Adult Reference Desk.

Ear Saver Mask Extenders

Tuesday, March 1.

Make a mask extender and give your ears some relief while wearing face masks. All supplies included.

Self-Watering Seed Tray

Monday, April 4.

Interested in getting into gardening but worried you do not have a green thumb? Make a self-watering seed tray and watch your plants grow!

Strawberry Cross Stitch

Tuesday, May 3. Pick up supplies.

Sew a miniature cross-stitch strawberry. All supplies except scissors are included.
WRITING & BOOK DISCUSSIONS

50 Books In a Year Reading Challenge

Register for this challenge anytime of year using Beanstack (online and available as an app for Android and Apple devices). Read at your own pace and earn prizes!

Books on Tap
Mondays: March 14 & May 9, 7 p.m. Main Street Billiards, VIP Room (215 S. Main Street).

Meet at Main Street Billiards for a casual book club in a relaxed setting. Food and drinks are available for purchase. Pick up a copy of the books at the Adult Reference desk upon registration or download the eBook edition using the Libby app.

March 14: Gods of Jade and Shadow by Silvia Morena-Garcia
May 9: How to Write an Autobiographical Novel: Essays by Alexander Chee

Between the Lines
Tuesdays: March 15, April 19 & May 17, 2 p.m. Multipurpose Room.

Join RHPL’s lively monthly book discussion! Pick up a copy of the book at the Adult Reference Desk or download an audiobook edition using the Libby app.

March 15: Henna Artist by Alka Joshi
April 19: Transcendent Kingdom by Yaa Gyasi
May 17: Feather Thief by Kirk W. Johnson

POP CULTURE GAMES

Adult Game Night
Tuesdays: March 15, April 19, May 17, 7-8:30 p.m. Drop-In.

March 15: Machi Koro (Board Game)
April 19: Keep Talking and Nobody Explodes (Nintendo Switch)
May 17: Sushi Go (Card Game)

Know-It-All Trivia Smackdown!
Monday, April 11, 7 p.m. Main Street Billiards, Solarium (215 S. Main Street).

Know a little bit about everything? Then bring a team of up to six people to Main Street Billiards and see if you have what it takes to be crowned champions! The top team will win a prize. Food and drinks are available for purchase.

Programs are offered, in part, with financial support from Friends of RHPL.
Long considered one of the Rochester area’s must-attend events, Wine, Wit & Wisdom, a Friends of Rochester Hills Public Library fundraiser, returns to RHPL on Saturday, April 30. Postponed for two years, this popular program will again entertain with a lively mix of sustenance and knowledge while raising funds for our favorite public library!

The evening includes a buffet dinner, beverages (beer, wine, and soft drinks), and a choice of two presentations from an engaging and entertaining roster of six guest speakers. The speakers will cover topics ranging from world history to the arts, and from music to fine dining. Additionally, there will be a silent auction.

Registration opens March 1. To register, complete a form online at winewitwisdom2022.eventbrite.com or in person at the library’s Circulation Desk. Tickets are $80 per person; $90 per person after April 11. Registration closes April 25. A $6.50 fee per ticket will be added to online purchases. Registration and attendance are limited to guests aged 21 or older. Tickets will be emailed to purchasers. For more information, visit rhpl.org/friends-of-rhpl and click on the Special Events tab.

Do you have a story or comment to share? Visit rhpl.org/contact-us and click on the Share Your Story tab to submit online.
CELEBRATE NATIONAL POETRY MONTH!

Join the Rochester Poetry Society and RHPL to celebrate National Poetry Month along with current Rochester Poet Laureate Robert Lytle. The program also includes an open mic opportunity for local poets to read their work. No registration is required.

*Sunday, April 3, 2 p.m.*
*Multipurpose Room.*

BEHIND-THE-SCENES LIBRARY TOURS

Have you ever wondered how a library works? Join library director Juliane Morian for a behind-the-scenes look at RHPL’s inner workings. Space is limited. Register in advance at calendar.rhpl.org.

*Wednesday, April 6, 10 a.m.*
*Thursday, May 12, 10 a.m.*

OUTREACH SERVICES

Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call Outreach Services at 248-650-7150 or send an email to outreach@rhpl.org.

**ELL Book Club**
*Fridays: April 8-July 1, 9:30 a.m. Conference Room B.*

Meet Rebecca and other English language learners to discuss the book *Crying in H Mart* by Michelle Zauner. Copies of the book are available in Outreach Services.

**English Matters: ELL Conversation Group**
*Tuesdays: March 29- May 31, 10 a.m. Conference Room A.*
*Thursdays: March 31-June 2, 10 a.m. Conference Room A.*
*Saturdays: April 2-June 4, 10 a.m. Conference Room A.*

Come together and discuss hometowns, food, hobbies, jobs, and other informal topics with new friends!

**American Culture**
*Mondays: April 4, 11, 18 & 25, 10 a.m. Conference Room A.*

This informal group discussion is open to ELL students and newcomers. Discuss and share experiences and observations about the customs and manners of American culture.

**Join the Rochester Poetry Society and RHPL to celebrate National Poetry Month along with current Rochester Poet Laureate Robert Lytle. The program also includes an open mic opportunity for local poets to read their work. No registration is required.**

*Sunday, April 3, 2 p.m.*
*Multipurpose Room.*

**Have you ever wondered how a library works? Join library director Juliane Morian for a behind-the-scenes look at RHPL’s inner workings. Space is limited. Register in advance at calendar.rhpl.org.**

*Wednesday, April 6, 10 a.m.*
*Thursday, May 12, 10 a.m.*

**Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call Outreach Services at 248-650-7150 or send an email to outreach@rhpl.org.**

**Meet Rebecca and other English language learners to discuss the book *Crying in H Mart* by Michelle Zauner. Copies of the book are available in Outreach Services.**

**Tuesdays: March 29- May 31, 10 a.m. Conference Room A.**
**Thursdays: March 31-June 2, 10 a.m. Conference Room A.**
**Saturdays: April 2-June 4, 10 a.m. Conference Room A.**

Come together and discuss hometowns, food, hobbies, jobs, and other informal topics with new friends!

**Mondays: April 4, 11, 18 & 25, 10 a.m. Conference Room A.**

This informal group discussion is open to ELL students and newcomers. Discuss and share experiences and observations about the customs and manners of American culture.
TEEN PROGRAMS

Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Adult Reference Desk at 248-650-7130 or send an email to teen@rhpl.org.

TEEN ADVISORY BOARD (TAB)

Wednesdays: March 2 & 16th, April 6 & 20, May 4 & 18, 4 p.m. Discord.

Share ideas about teen programs, prizes, displays, and other library matters at these fun-filled online meetings! Visit Teen Services at rhpl.org and fill out the TAB application to join.

SENIOR AWARD LETTER WORKSHOP

Monday, March 7, 6 p.m. Multipurpose Room.

A financial-aid expert from Oakland University offers tips and information about financial aid award letters for high school students and their parents/guardians. Students should bring all awards letters and usernames/passwords for their college/university accounts.

TEEN WRITERS GROUP

Saturdays: March 12, April 9 & May 14, 1 p.m. Discord.

This club is for all writers! Share, write, and talk with fellow writers. All writing styles and genres are welcome! Send an email to teen@rhpl.org for a server invite link.

JUNIOR FINANCIAL AID NIGHT

Monday, April 4, 6 p.m. Multipurpose Room.

This informative session for high school students and their parents/guardians offers helpful tips about applying for college financial aid. Learn what types of aid are available, how to find scholarships, and how to fill out the Free Application for Federal Student Aid (FAFSA).

GIANT GAME DAY

Saturday, May 21 (Rain Day is June 4), 1 p.m. Outside.

Join RHPL outside for a day filled with larger-than-life games including, Mega Connect Four, Giant Jenga, and a few board games so big you can be the player pieces!
Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Adult Reference Desk at 248-650-7130 or send an email to adult.reference@rhpl.org.

**TAKE & MAKE**

Register for the programs below to reserve supplies, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Adult Reference Desk.

**STEAM Kit**
(Science, Technology, Engineering, Art & Math)
*Tuesday, March 1.*
*Wednesday, May 25.*

**SELECT YOUR TIME CLASSES**

Register for a time to come in for each activity.

**Custom Door Mats**
*Saturday, March 12,*
*10 a.m.-12 p.m.*

Make a personalized or unique doormat using equipment in RHPL’s Eureka Lab.

**Terracotta Foil Pots**
*Tuesday, March 22,*
*4:30-6 p.m.*

Learn to decorate pots with foil!

**Custom Window Clings**
*Saturday, May 14,*
*10 a.m.-12 p.m.*

Create a window cling to liven up any window!

**Personalized Engraved Wood Signs**
*Saturday, April 9,*
*10 a.m.-12 p.m.*

Design a personalized wooden sign for your home décor.

**Virtual Egg Hunt**
*Thursday, April 14.*
*Online.*

RHPL has hidden a virtual egg somewhere in the world and it is up to you to follow the clues and find it! Clues go live April 14.

**Engraved Leather Bookmarks**
*Tuesday, April 12,*
*5-7 p.m.*

Personalize a leather bookmark with designs using RHPL’s laser engraver in the Eureka Lab.

**For Teens**

**Crafternoon**
*Thursday, April 7, 14, 21 & 28,*
*4-5 p.m.*

Make a new craft every week using different materials and equipment in the RHPL Eureka Lab.

**Book Page Art**
*Thursday, April 21,*
*6-7 p.m.*

Get creative and make art with upcycled book pages!

**Air Dry Clay Jewelry**
*Wednesday, May 4,*
*6-7 p.m.*

Make jewelry out of air-dry clay. Create something for yourself or for Mother’s Day!

**Virtual Egg Hunt**
*Thursday, April 14.*

RHPL has hidden a virtual egg somewhere in the world and it is up to you to follow the clues and find it! Clues go live April 14.

**Custom Window Clings**
*Saturday, May 14,*
*10 a.m.-12 p.m.*

Create a window cling to liven up any window!
Register all children attending with the child’s RHPL card (if required). See page 2 for information on how to sign up for a library card. Register online at calendar.rhpl.org or scan the QR code using the camera on your mobile device. Questions? Call the Youth Reference Desk at 248-650-7140 or email youthreference@rhpl.org. Registrations for youth programs open one week before the programs begin.

**Evening Family Storytime**
**Wednesday**: March 9, April 13 & May 11, 7 p.m. All Ages. Take & Make/Zoom Class.

Join Ms. Wendy for monthly live storytimes and related projects for the whole family. She will send you an email with instructions.

**Let’s Look at X-Rays**
*Friday, April 15, 2 p.m. Ages 5+.*

Have you ever wondered what your bones look like? Let’s look at X-rays to see how our bodies look, then create an artistic X-ray of your hand with Ms. Kim.

**RHPL Moms Walking Club**
**Mondays**: May 2, 9, 16, & 23, 10 a.m. 
*Ages 1-5 w/Caregiver. RHPL West Entrance.***

With your little one in a stroller, join Ms. Wendy for a fun and active way to meet other moms, dads, grandparents, or caregivers while learning about your child’s development. Walks will be approximately one mile and end with a brief storytime.

**Raise your Flag!**
*Friday, March 18, 2 p.m. Grades 1-5. Multipurpose Room.*

Flags can represent many things: a country, a state, or an idea. What if you had to design a flag that represents you? Learn flag facts and create a flag of your own!

**Storytime at Rotary Park**
**Tuesdays**: April 12, 26 & May 10, 24, 11 a.m. 
**Wednesdays**: April 13, 27 & May 11, 25, 11 a.m. 
**Thursdays**: April 14, 28 & May 12, 26, 11 a.m. 
*Ages Birth-5 w/Caregiver. Rotary Park.*

We have missed seeing you in person! Join your favorite youth librarians for a fun storytime in the park. Each storytime has a separate registration; only register for one each week.
Sew a Wookie
Friday, May 6, 2 p.m. Grades 5-8. Multipurpose Room.
May the force be with us as we attempt to sew the cutest Wookie!

Villain Crafts
Saturday, May 7, 10 a.m., 11 a.m., 12 p.m., or 1 p.m. Grades 4-8. Outside.
Join Miss Lucia and Miss Wendy on Comic Book Day to make a cool craft featuring your favorite comic villains.

TAKE & MAKE
Register for the programs below, pick up your kits on the date listed, and take them home! Kits will be available for pick up at the Youth Reference Desk. One kit per registered child.

Broken Crayons
Make art with a broken crayon and bring it to the library for display. Broken crayons are also available at the library.

Frog Origami
April is National Frog Month! Learn to make a frog origami out of paper.

YOUTH HIGHLIGHTS

Authors in April Autograph Party
Wednesday, April 27, 4-6 p.m. All Ages. Multipurpose Room.
The 2022 authors, Erica Perl (K-1), James Burks (2-3), Gennifer Choldenko (4-5), and Varian Johnson (Middle School), will be in-person to sign books. Limited quantities and titles are available for purchase. Visit authorsinapril.org for more information.

Volunteers Needed!
Do you speak a language other than English? RHPL is looking for bilingual or multilingual volunteers to record stories for the World Languages Phone-a-Story telephone storytime. Call Ms. Wendy at 248-650-7140 for more information.

Bright by Text
Text FAMILYPLACE to 274448 or visit brightbytext.org to receive pertinent information on child development, local events, and other resources for your child’s age.
Serving Rochester, Rochester Hills, and Oakland Township

Library Hours

Sunday.............................1 p.m.-6 p.m.
(through May 22)
Monday-Thursday...................9 a.m.-9 p.m.
Friday-Saturday.....................9 a.m.-6 p.m.
Visit rhpl.org for hours & holiday closures.

Sign Up for Email Communications

Did you know you can receive News & Views directly to your email inbox? Visit rhpl.org/community-programs/news-views and sign up with a valid email address. You can also sign up to receive our new e-newsletter, RHPL Monthly Current, which is sent out on the first Friday of each month.
2022 RHPL Community Survey

(Questions/content that is underlined is new for this year)

1. How would you rate your overall satisfaction with the Rochester Hills Public Library?
   a. Totally satisfied
   b. Very satisfied
   c. Somewhat satisfied
   d. Somewhat unsatisfied
   e. Not at all satisfied

[TRACKED QUESTION starting in 2020]

2. How likely are you to recommend the services of the Rochester Hills Public Library to others? [question worded and scaled to compare to national figure cited]
   f. 0 to 10 scale with 10 as extremely likely to 0 as not at all likely

If you indicate 0-4 (not likely to recommend) why do you feel that way?_______

[TRACKED QUESTION starting in 2020]

3. Please indicate the frequency with which you normally use the library (do not include visits to return materials only):
   a. More than once a week
   b. Once a week
   c. Every other week
   d. Every three weeks
   e. Once a month
   f. Once every 2-3 months
   g. Once a year
   h. Never

[TRACKED QUESTION starting in 2020]

4. Which library outlet do you use most frequently?
   i. Rochester Hills Public Library building
   j. Community Bookmobile
k. Mini-branches (located in various senior residences and community centers)

[TRACKED QUESTION starting in 2020]

5. How would you rate your overall satisfaction with the customer service you receive from RHPL staff?
   l. Very satisfied
   m. Somewhat satisfied
   n. Somewhat unsatisfied
   o. Not at all satisfied
   p. If not at all satisfied, please tell us why: [open ended]

[TRACKED QUESTION starting in 2020]

6. How well do these attributes apply to the library?: [scale: Always, Most of the Time, Sometimes, Never]
   q. Safe
   r. Clean
   s. Easy to access
   t. Sufficient parking
   u. A nice place to relax and read
   v. Delightful and fun
   w. Sufficient spaces to study
   x. Good lighting
   y. Comfortable temperature
   z. Acceptable level of noise
   aa. Sufficient number of items to choose from
   bb. Easy to find what I’m looking for

7. When thinking about convenient access to library materials, which of the following alternate ways would you likely use? [Very likely, likely, not likely, would not use, unsure] – randomize these choices
   a. Bookmobile stops in convenient locations where you can browse a substantial collection of materials and pick up requested holds.
   b. Large vending-style kiosks at a location in the community with a small collection of materials to browse and checkout.
   c. A stationary locker where you can have specific titles sent for you for pickup 24/7.
   d. Receiving and returning materials by mail
e. Utilizing a trustworthy delivery app to have someone else deliver materials to you.
f. Visit the library in-person to check out materials.

8. Please indicate whether each of the following is something the library should do:
   [Should definitely do, Should Maybe Do, Should Definitely Not Do, Don’t know]
   a. Inspire community members of all ages to become lifelong readers
   b. Coordinate with local schools to provide resources to students
   c. Offer free access to high-speed broadband and Wi-Fi
   d. Serve as an archive for the local history of the community
   e. Engage senior citizens by connecting them to the community through library services.
   f. Provide online learning experiences.
   g. Provide space and materials for community members to create, learn, and share.
   h. Educate and help parents prepare their children to enter kindergarten ready to become readers and writers.
   i. Offer training, technology, and resources to help jobseekers
   j. Help new citizens learn about the community
   k. Help people decide what information they can trust
   l. Provide an inclusive community space that encourages people to meet others
   m. Provide a forum for convening public discussions
   n. Help people when a national disaster or major problem strikes the community
   o. Provide workspace for mobile workers and entrepreneurs
   p. Provide information on how to start a business

9. What are the ways you learn about programs at the library? (check all that apply)
   [randomize]
   a. RHPL’s quarterly printed newsletter (*News & Views*)
   b. RHPL’s monthly email newsletter (*RHPL Monthly Current*)
   c. Friend or family member
   d. Librarian or library volunteer
   e. Flyer, sign, or digital screen in the library
   f. Events calendar on library’s website
   g. Library’s social media channels (Facebook, Twitter, Instagram, YouTube)
   h. Article in the newspaper
   i. Community cable TV channel
10. Have you used the library over the past year for any of the following reasons? (check all that apply):
   a. Borrow physical materials (e.g. books, DVDs, magazines, or audiobooks)
   b. Borrow electronic materials (eBooks, eAudiobooks, magazines, etc.)
   c. Sit and read, study, or watch/listen to media
   d. Play with educational toys and Explorer Zone
   e. Attend an RHPL class, program or lecture
   f. Attend a meeting of a community group you belong to
   g. Prepare a resume/search for a job
   h. Apply for unemployment benefits
   i. Apply for government assistance (Medicaid, Bridge Card, WIC etc.)
   j. Seek information about starting a new business
   k. Use the library’s computers
   l. Use the library’s digital resources (such as online research or online articles)
   m. Use the Eureka Lab
   n. Seek library staff assistance for recommendations or research

11. How do you expect your use of the library to change over the next five years?
   a. Will use the library more
   b. Will use the library about the same
   c. Will use the library less
   d. Will not be using the library at all
   e. If using the library less, why? [open ended]

12. Fine revenue is approximately 1% of the library’s annual budget and the library is considering eliminating daily fines (but still charging for lost or long-overdue material). How would you answer this statement, “I would view removing library fines as______”
   a. Very favorable
   b. Somewhat favorable
   c. Neither favorable or unfavorable
   d. Somewhat unfavorable
   e. Very unfavorable

   [similar question was asked in 2020]
13. What types of programs would be of interest to you if offered by the library? (check all that apply) [randomize]
   a. Crafts & hobbies
   b. History & culture
   c. Parenting & youth
   d. Technology training
   e. Book & movie discussions
   f. Science & nature
   g. Health & wellness
   h. Writing & self-publishing
   i. Investments & money management
   j. Assistance programs (social security, Medicare, etc.)
   k. Concerts
   l. Social & pop culture
   m. Not interested in attending library programs
      i. If not interested, please tell us why:

   [TRACKED QUESTION starting in 2020]

14. Do you look for library materials in languages other than English? If so, which languages do you prefer? [check all that apply]
   a. Albanian
   b. Arabic
   c. Bengali
   d. Chinese
   e. French
   f. German
   g. Gujarati
   h. Hindi
   i. Italian
   j. Japanese
   k. Kannada
   l. Korean
   m. Marathi
   n. Polish
   o. Punjabi
   p. Russian
   q. Spanish
   r. Tamil
   s. Telugu
   t. Urdu
15. How often are ALL of the copies of something you or your family members want checked out? [Never, Rarely, Sometimes, Frequently]
   a. Adult fiction books
   b. Adult/family movies
   c. Large print books
   d. Youth picture books
   e. Youth fiction books
   f. Youth movies
   g. Teen fiction
   h. Video games
   i. Digital eBooks/audiobooks
   j. Innovative Items
   k. Other [open ended]

[TRACKED QUESTION starting in 2020; Innovative Items added in 2022]

16. What do you typically do if all copies of what you want are checked out?
   a. Place a hold request
   b. Wait and look again the next time I come to the library
   c. Browse the shelves for similar books
   d. Ask library staff for assistance
   e. Buy or rent my own copy from somewhere else

[TRACKED QUESTION starting in 2020]

17. When you place items on hold do you receive them in a timely manner?
   a. Do not place items on hold
   b. Always
   c. Most of the time
   d. Some of the time
   e. Never

[TRACKED QUESTION starting in 2020]
18. Rochester Hills Public Library continuously evaluates priorities related to the materials available for checkout. Please indicate if you think the following are high, medium, low priorities for the library: [high, medium, low, unsure, not a priority at all]
   a. Titles in the collection should reflect the needs and interests of the community.
   b. Library staff should continue to circulate Innovative Items such as equipment, tools, and other tangible resources that foster experience-based learning and productivity.
   c. The library staff should provide direct outreach to individuals in the community with limited access to the main library collections (e.g. mini-branches in senior living complexes).
   d. The library staff should provide capsule collections with a specific subject or theme for group use such as a classroom, daycare, or homeschool cooperative.

19. What category would you most like to see more innovative items and equipment available for checkout added to the collection?
   a. Arts & Crafts
   b. Electronics & Technology
   c. Outdoor games
   d. Household
   e. Musical Instruments
   f. Science & Education
   g. Tools
   h. Other

20. How do you use the library’s website, www.rhpl.org? (check all that apply) [randomize]
   a. Search for items and place hold requests
   b. Search for librarian-recommended titles
   c. Renew items or pay fines
   d. Contact the staff using the chat feature
   e. Register for events/programs
   f. Use Research databases (ValueLine, WorldBook, etc.)
   g. Reserve a meeting or study room
   h. General information about library services, hours, phone numbers, etc.
   i. Do not use
   j. Other: open ended

21. What kind of online resources are you interested in using through RHPL?
   a. Financial (business, investments)
   b. Crafting
22. Which of the following websites, if any, do you or anyone in your household use on a regular basis? (check all that apply):
   a. Facebook  
   b. Goodreads  
   c. Instagram  
   d. Pinterest  
   e. SnapChat  
   f. Twitter  
   g. YouTube  
   h. TikTok  
   i. Discord  
   j. LinkedIn  
   k. Other: [open-ended]

23. Do you or anyone in your household watch television shows or movies on a regular basis? If so, how do you watch? (check all that apply)
   a. On a DVD player (either a standard or BluRay player)  
   b. Streaming from a physical device (such as a Roku player)  
   c. Streaming from a smart TV (with built in apps)  
   d. Streaming from a handheld device to my TV  
   e. Cable TV/Antennae TV  
   f. I do not watch television or movies on a regular basis.
24. Do you or anyone in your household read or listen to eBooks/eAudiobooks/streaming music & movies on a regular basis? If so, please tell us your format preference for this library material type (check all that apply)
   a. Digital materials (eBooks/eAudiobooks/streaming music & movies) preferred.
   b. Physical copies of library materials preferred.
   c. I will use either digital materials or the physical format of a title (whichever format I can get first)
   d. Not applicable

25. The Rochester Hills Public Library aspires to be a trustworthy institution. How much do you agree with the following statements: [strongly agree, agree, do not agree, strongly disagree, no opinion]
   a. Rochester Hills Public Library does an excellent job managing its budget and finances.
   b. Taxpayers get a good deal for the property taxes paid to the library.
   c. I am satisfied with the way RHPL is managing during the pandemic.
   d. I trust the staff at Rochester Hills Public Library.
   e. I do not trust the library for the following reasons:

26. Please indicate where you live:
   a. City of Rochester Hills
   b. City of Rochester
   c. Oakland Township
   d. None of the above

27. Please indicate the ZIP code where you live:
   a. 48306
   b. 48307
   c. 48309
   d. 48363
   e. None of the above

28. Gender?
   a. Female
   b. Male
   c. Non-binary
   d. Prefer to self-describe or not answer: [open ended]
29. What is your age?
   a. Under 16 years
   b. Between 16 and 19
   c. Between 20 and 29
   d. Between 30 and 39
   e. Between 40 and 49
   f. Between 50 and 59
   g. Between 60 and 69
   h. Between 70 and 79
   i. Between 80 and 89
   j. 90 or older

30. As always, the library welcomes your feedback. Would you like to share any comments with us or have a staff member contact you about a specific issue or question?
   a. No
   b. Yes

31. [If “Yes” checked in previous question] Please complete the appropriate section(s) below.
   a. Compliment (optional: include first name and last initial so we may quote you in library publicity): _________________
   b. Suggestion or concern (optional: include your full name and phone number or email address if you wish to be contacted): _______________
   c. Question or other issue you would like to be contacted about (required: include your full name and phone number or email address): _______________

32. RHPL is seeking residents of all ages and backgrounds who would be willing to periodically help the library develop and test new services, as well as participate in surveys more than once every other year. By law the library cannot share your personal information and will not share your email address. You may opt out at any time. Would you be willing to participate?
   a. Yes
   b. No

33. [If “Yes” checked in previous question] Please complete the appropriate section(s) below.
   a. Full name
   b. Email address
c. Phone number

d. I have children ages 0-5 in my household
e. I have children ages 6-13 in my household
f. I have teens ages 14-18 in my household

g. I am retired
h. I am a caregiver/babysitter of young children in my household
I'm an architecture student and am currently working on a library project. I always remembered loving going to this library, even when I was very young, so I'm using my (and other people's, through reviews) experiences here to shape what I want this new library to be like. My favorite part of the library, by far, is the outdoor areas. Paint Creek is always beautiful, there are little paths that go down by the water if you're feeling adventurous. The gardens are beautiful throughout the year; they are very well curated and kept. The statues remain constant centerpieces and look beautiful, whether surrounded by flowers or snow. The rotary park just across the parking lot is also beautiful and has a small pond with frogs and fish. The selection of books is also an amazing part of the library. I've been able to find books on every topic I've ever looked for, if there is a series, the collection is either complete or there is a huge portion of the collection. Unfortunately, I've never used the audiobook, movie, TV show, or video game sections of the library, but the next time I am back home I will stop by and take a look at the sections! The checkout and return processes are very easy, I've never had issues with checking out or returning books. I've lost my library card before, and the staff were happy to help me get a new one. I've only ever seen one instance where there was conflict between the staff and visitors, and it was because some older lady sat in the lobby without a mask and kept yelling about not wearing one. The staff were still polite but had to remove her from the library. They were still super friendly after that though, props to them for not letting difficult people affect them too much! I'd like to say thank you to all of the people who designed, staff, and generally take care of the library, as well as the patrons! Our public library really is a gem and I'm grateful that we have such an amazing resource for our community. When I return for the summer, I will definitely be spending more time there, though probably more in the gardens than the building itself.

Thank you, [removed] for your five-star review of RHPL and your exceptionally kind comments. RHPL values its natural surroundings and could not be more proud of the work our garden volunteers do to keep the landscape fresh and looking beautiful. Thank you too, for visiting RHPL when you are back in town. We hope you can experience some of the other offerings you mentioned and enjoy them just as much. The issue with the patron not wearing a face mask happened earlier in the pandemic when face masks were required for entry into the building. Currently, face masks are preferred regardless of vaccination status but are not required for entry to the library. RHPL staff truly respects all patrons and values their patience and understanding during difficult times. Thanks, again, and best wishes for a great semester at school!
Google Review 1.25.22

**5 stars** 4 days ago
Great place to work/study. My kids enjoy coming in over summer break and getting new books to read. It really helps them pass time and be productive in the summer!

Rochester Hills Public Library (owner)
3 mins ago
Thank you, [User Name] for your kind words and five-star review! We love to know that kids enjoy the public library and love to read. Thanks for the happy note!

**5 stars** 5 days ago
Friendly staff, great selection of books, wonderful environment. The bookmobile is also awesome. Good for kids, teens and adults.

Rochester Hills Public Library (owner)
1 min ago
Hi [User Name] Thanks so much for the five-star review and complimentary comment. We're so glad you enjoy the bookmobile and the main library! We appreciate taking the time to tell us. :)
THINGS TO DO

Oakland County community calendar Jan. 2 and beyond

- Rochester Hills Public Library, 500 Olde Towne Road, Rochester, to host “Vision Boarding” with Courtney Jones on January 11 at 7 p.m. Ring in 2022 by setting an intention around your health and well-being with a vision board to remind you. Event includes supplies, open to RHPL cardholders. Registration is required, visit calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 2, 2022

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THINGS TO DO

Oakland County community calendar Jan. 9 and beyond

- Rochester Hills Public Library, 500 Olde Towne Road, Rochester, to host “Vision Boarding” with Courtney Jones on January 11 at 7 p.m. Ring in 2022 by setting an intention around your health and well-being with a vision board to remind you. Event includes supplies, open to RHPL cardholders. Registration is required, visit calendar.rhpl.org or call 248-656-2900.

- Rochester Hills Public Library will host a nutrition talk presented by Ascension Providence Rochester Hospital, 7 p.m. Jan. 18 at 7 p.m. in the library’s multipurpose room. Event is open to the public, registration is encouraged at calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 8, 2022
LOCAL NEWS

Oakland County community calendar Jan. 16 and beyond

- Rochester Hills Public Library will host a nutrition talk presented by Ascension Providence Rochester Hospital, 7 p.m. Jan. 18 in the library’s multipurpose room. Event is open to the public, registration is encouraged at calendar.rhpl.org or call 248-656-2900.

- Rochester Hills Public Library to host Navigate Home panel discussion, “Tackling the Tough Questions about Aging,” 7 p.m. Jan. 25 at the library. Registration is encouraged, visit calendar.rhpl.org or call 248-656-2900.

Oakland Press, January 15, 2022

Friends of the Rochester Hills Public Library starts Wednesday

The Friends of the Rochester Hills Public Library will hold its winter used-book sale from Jan. 26-30. The presale for Friends members will be from 5:30-8 p.m. Jan. 26. General public access will be from 9 a.m. - 8 p.m. Jan. 27, 10 a.m.-5 p.m. Jan. 28-29, and 1:30-4:30 p.m. Jan. 30, which is Bag Day, where all you can fit in a standard grocery bag goes for $5. In addition to books, there will be CDs for 50 cents each and DVDs ($2 for donated DVDs and $1 for library-discarded DVDs). The location is 500 Olde Towne Road in downtown Rochester. Face masks are strongly recommended, but not required for visitors. New member signups and renewals are available at the door. Go to rhpl.org for details.

Detroit News 1.21.22
Brown Bag Lunch Series: Local History Resources of the Rochester Hills Library

Brown Bag Lunch Series: The Rochester–Avon Historical Society hosts several Brown Bag lunches on local history topics. Admission is FREE! Registration required. You bring your lunch and the Historical Society will feed your brain with an hour of local history. All programs held in the Rochester Hills Museum at Van Hoosen Farm's Calf Barn from 12-1pm

**Tuesday, February 1**

**Local History Resources of the Rochester Hills Library**

Join Hilary Maurin, adult services librarian for Rochester Hills Public Library, to learn about what materials and resources are available at the library to research local history and how you can utilize them to explore the history of Rochester, Rochester Hills, and Oakland Township.

This program is free and open to the public. Refreshments will not be served, but registrants are welcome to bring a lunch.
COMMUNITY

Rochester Hills Public Library board of trustees names new officers, welcomes new board members

The Rochester Hills Public Library's board of trustees named new officers at its first meeting of the year on January 10. The board appointed Madge Lawson as president and Anne Kutcher as vice-president. Chuck Stouffer was named secretary, and Robert Bonam is the board's treasurer.

New to the board are Melinda Deel and Julianne Reyes, who began their terms in December. Additionally, Alice Moo is the new board liaison from the City of Rochester, and Michael Tyler, president of Oakland Township’s Library Board, continues to serve as the township's liaison to the RHPL board.

"From RHPL's founding in 1924 to today, community members view the public library as a treasured institution where all are welcome," said Library Director Julianne Morian. "I look forward to working with current and new trustees and liaisons to ensure that we preserve public trust in this community asset."

Lawson has served on the library board since 1999.

"The RHPL board welcomes two new trustees who joined us in November: Melinda Deel, a practicing attorney, and Julianne Reyes, a human resources professional, and thanks them for their commitment to serve," said Lawson. "We also thank Gregg Christenson and Suba Subbarao, who left the board in November, for their years of service to our community. We wish them well."

The library board is governed by an elected six-member board of trustees representing Rochester Hills. The board's responsibilities include overseeing library operations, strategic planning, policymaking, and budgeting. The City of Rochester and Oakland Township receive library services through a contract and are represented by a non-voting liaison at board meetings.
LOCAL NEWS

Oakland County community calendar Jan. 30 and beyond

• Rochester Hills Public Library presents “An Evening with Frederick Douglass” about the American statesman’s life as a slave, his escape to freedom, and his rise as a great writer, orator, and abolitionist, with actor Nathan Richards: 7 p.m. Feb. 10, via Zoom, open to the public. Registration is required at calendar.rhpl.org, 248-656-2900.

Oakland Press, 1.30.22
February Events at the Rochester Hills Public Library

“An Evening with Frederick Douglass”

Rochester Hills Public Library will present “An Evening with Frederick Douglass,” with actor Nathan Richardson, on February 10 at 7 p.m. on Zoom. In this online program, Richardson (as Douglass) will speak in detail about the American statesman’s life as a slave, his escape to freedom, and his rise as a great writer, orator, and abolitionist. The program will conclude with an unscripted question/answer session.

Richardson is an accomplished performance poet and published author. Demonstrating his ability to switch hats from poetry and storytelling to history and theater, Richardson delivers a remarkable portrayal of Douglass.

“Living with Dementia Part II”

Rochester Hills Public Library will present “Living with Dementia Part II,” with Vicki Klanke, RN, CDP, on February 17 at 7 p.m. in the library’s Multipurpose Room. Klanke will continue teaching attendees about Teepa Snow, MS, OTRL, positive approaches to care, and the GEMS Program, focusing on a person’s abilities rather than losses.

Klanke is a nurse consultant/educator with over 43 years of experience as a registered nurse and is a certified Teepa Snow dementia trainer and dementia practitioner NCCDP.

These events are open to the public. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

Continued on page 10
February events at RHPL Library

Continued from page 5

“An Afternoon with Singer/Songwriter Olivia Dear”

Rochester Hills Public Library is pleased to host singer/songwriter Olivia Dear in concert on Sunday, February 20 at 2 p.m. in the library’s Multipurpose Room. Dear (formerly Olivia Millerschin) is a Rochester Adams High School graduate and former “America’s Got Talent” contestant who captivates audiences with her celestial voice, wrapping them in a gossamer blend of modern pop and folk songwriting.

This event is open to RHPL cardholders. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

“Author Talk: Black and White Like You & Me”

Rochester Hills Public Library presents authors Thomas F. Daniels and Thomas C. Marsh on February 24 at 7 p.m. in the library’s Multipurpose Room as they share stories from their book, “Black and White Like You & Me,” and examine race relations in metro Detroit, where they grew up together in the 1960s.

This event is open to RHPL cardholders. Registration is required. To register, visit calendar.rhpl.org or call 248-656-2900.

Community Lifestyles, 1.31.22
Director's Report
February 7, 2022

1. **COVID Update on Library Operations**
   In Oakland County, the community spread of the virus decreased in one month from a positivity rate of 29% to 21%. Staff who can work from home are approved to do so when they are not at a public service point. KN95 masks are available for staff and volunteers at public service points.

2. **Community Presentations**
   During the month of January, I had the pleasure of being invited to five different community organizations for presentations about the library. I spoke to the Rochester Democrats, the Rochester Area Republican Club, the Rochester Lions, and the Rochester Rotary Club as part of their monthly meetings. Additionally, Alice Moo and I presented the RHPL annual report to the City of Rochester at the January 24, 2022 council meeting. The presentations highlighted major accomplishments in 2021 and explained what initiatives are on the horizon for 2022. Much of the focus of the presentation was on action items outlined in the strategic plan. I emphasized that library builds trust with the community through fiscal transparency, future proofing library services, and defending first amendment rights and the freedom to read.

3. **First Amendment Rights and Material Objections**
   The American Library Association’s Office for Intellectual Freedom has recorded material challenges since 1990 in their fight against censorship. The office has noted an unprecedented number of material challenges in just the past 6 months. RHPL is the largest library in Oakland County with 110,000 community members and provides information access to approximately 320,000 titles in the collection as outlined in the U.S. Constitution’s First Amendment. The RHPL library board recognizes the right of individuals to question materials in the library collection and as such, has developed a protocol to handle concerns for specific titles. The board has stated in policy “that democracy functions only if a range of human ideas is accessible to the people and if proponents of various points of view are able to fully and openly make their cases, however popular or unpopular they may be.” I will respond to three patron inquiries regarding a cumulative ten titles in the next few weeks. The board has delegated collection development decisions to the library director in accordance with all local laws and collection development policy. As I communicate a decision about each title with the patron, I will include the right to appeal the decision to the RHPL Board of Trustees.

4. **Friends of RHPL**
   Friends of RHPL ended 2021 with a robust report on lobby card used book sales. This is in addition to their quarterly annual book sales. Friends hosted a successful winter book sale in January and will hold their next sale in April. March and February will also see the return of the large-prize raffle. Last year, the Friends’ raffle netted close to $9,000 in revenue for the Friends of RHPL. This year’s raffle includes an early-bird prize on February 15th and a grand prize on March 15th. Both raffle drawings will be held immediately before public programs in the multipurpose room. The Friends of RHPL annual fundraiser, Wine, Wit, and Wisdom will return on April 30, 2022 after a two-year hiatus due to COVID.
5. **Update on Library Facilities**
   Work to expand the alcove that leads to the bathrooms in YS has begun. The vendor anticipates this project will be completed by February 11th. There was one unanticipated expense estimated at $500 in order to channel through cement for electrical conduit, but the 2022 budget can support this expense with contingency funds. The foot grills will be replaced within the next 2-4 weeks, dependent on shipping.

6. **Out of the Office**
   I am taking a personal vacation from February 16th – February 21st. Managers in charge while I am away are:
   
   - Wednesday, February 16th – Derek Brown, Director of IT
   - Thursday, February 17th – Betsey Raczkowski, Head of Youth Services
   - Friday, February 18th – Mary Davis, Head of Outreach Services
   - Saturday, February 19th – Allison Sartwell, Head of Adult Services

7. **Upcoming Events**
   - February 15, 2022  Friends of RHPL early bird raffle drawing
   - February 22, 2022  Friends of RHPL Board meeting, 7pm
   - March 12, 2022    RHPL Battle of the Books competition, 2-4pm
   - March 14, 2022    RHPL Battle of the Books Award Ceremony, 6pm
   - March 14, 2022    RHPL Board of Trustees meeting, 7pm
   - March 15, 2022    Friends of RHPL grand prize raffle drawing
   - March 22, 2022    Friends of RHPL board meeting, 7pm
   - March 23-25, 2022 Public Library Association Conference (Portland, OR)
   - April 11, 2022    Board of Trustees Meeting, 7pm
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<th>Type of Material</th>
<th>Previous YTD</th>
<th>Current YTD</th>
<th>This Month LY</th>
<th>This Month</th>
<th>MTM Change</th>
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Committee Updates
COVID-19 Safety and Emergency Preparedness Policy

Policy Statement
The library will make every reasonable effort to provide a safe workplace while operating during the COVID-19 pandemic.

Regulations

1. Employees are expected to be aware of job safety and practice appropriate procedures outlined in the RHPL COVID-19 Preparedness and Response Plan. Employees should contact their immediate supervisor if they have any questions or need additional training.

2. Employees shall practice safe work habits including but not limited to:
   A. Accurately pre-screening health before entering the library facility.
   B. Maintaining mandated social distance (according to federal, state, and local guidelines).
   C. Wearing the appropriate personal protective equipment when working with other individuals in a communal or public space.
   D. Avoiding the spread of illness by practicing proper hygiene and calling in sick as appropriate.

3. Any unsafe working conditions should be reported immediately to the staff member in charge.

Approved: May 11, 2020
Rochester Hills Public Library Board of Trustees
Other Business